## Research Analyst - Investor Complaints (Non-Institutional Clients)

## Date of Month Ending: January 2024

SN	Received from	Pending at end of Last month	Received	Resolved*	Total Pending	Pending Complaints > 3 Months	Average Resolution time ^ (In days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

<sup>^</sup> Average Resolution time is the sum of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## **Trend of Monthly Disposal of Complaints**

SN	Month	Carried forward	Received	Resolved *	Pending #
		from Previous			
		Month			
1	April 2023	0	0	0	0
2	May 2023	0	0	0	0
3	June 2023	0	0	0	0
4	July 2023	0	0	0	0
5	Aug 2023	0	0	0	0
6	Sep 2023	0	0	0	0
7	Oct 2023	0	0	0	0
8	Nov 2023	0	0	0	0
9	Dec 2023	0	0	0	0
10	Jan 2024	0	0	0	0
11	Feb 2024				
12	Mar 2024				
	Grand Total	0	0	0	0

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

## **Trend of Yearly Disposal of Complaints**

SN	Year	Carried forward from Previous Year	Received	Resolved **	Pending ##
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24				
	Grand Total	0	0	0	0

<sup>\*\*</sup> Inclusive of complaints of previous years resolved in the current year. ## Inclusive of complaints pending as on the last day of the year.