

## Research Analyst – Investor Complaints (Non-Institutional Clients)

**Date of Month Ending: Jan 2022**

SN	Received from	Pending at end of Last month	Received	Resolved*	Total Pending	Pending Complaints > 3 Months	Average Resolution time ^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of Monthly Disposal of Complaints

SN	Month	Carried forward from Previous Month	Received	Resolved *	Pending #
1	April 2021	0	0	0	0
2	May 2021	0	0	0	0
3	June 2021	0	0	0	0
4	July 2021	0	0	0	0
5	Aug 2021	0	0	0	0
6	Sep 2021	0	0	0	0
7	Oct 2021	0	0	0	0
8	Nov 2021	0	0	0	0
9	Dec 2021	0	0	0	0
10	Jan 2022	0	0	0	0
11	Feb 2022				
12	Mar 2022				
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

### Trend of Yearly Disposal of Complaints

SN	Year	Carried forward from Previous Year	Received	Resolved **	Pending ##
1	2018-19	0	0	0	0
2	2019-20	0	0	0	0
3	2020-21	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\*\* Inclusive of complaints of previous years resolved in the current year.

## Inclusive of complaints pending as on the last day of the year.