

SecureSign

The new and simple access
for your Online & Mobile Banking



The safety and user-friendliness of all your banking business is of the utmost importance to us. With SecureSign we offer you a new and convenient security procedure for your Online & Mobile Banking.

What is SecureSign?

SecureSign is an authentication process for logging on or making individual payments, in which you are shown an image that only you can decipher. The SecureSign app is used for the decryption.

Your Benefits:

- **Secure** – maximum security thanks to state-of-the-art encryption technology and transaction signing
- **Independent** – can be used worldwide and at any time, even without the internet or a telephone connection
- **Across all devices** – use of up to eight different devices per user ID
- **Interoperable** – possible to use up to eight user IDs per device
- **Simple** – log on quickly and conveniently
- **Free of charge** – free use of the SecureSign security procedure including the corresponding app

Requirements:

To use SecureSign, you need a smartphone or tablet (e.g. iPad) with a camera and compatible operating system. We currently support smartphones and tablets using the Android or iOS operating systems in the versions below:

Operating system	Manufacturer/Device
Android 4.1.2 and higher	e.g. Samsung, LG, Google Nexus
iOS 7 and higher	e.g. Apple iPhone 4 and later models

Request SecureSign

1. Log in to **Online Banking**.
2. Go to the "Client Center" tab, and enroll in SecureSign under **"My Profile"**.
3. After registration, your personal activation image will be sent to you by mail; you can use it to activate SecureSign.

Note:

Please keep the letter with your personal activation image in a safe place. You will need the image to reinstall the SecureSign app.

Initial Installation of SecureSign on a new Device

1. Download the free SecureSign app of Credit Suisse from the **App Store** or **Google Play Store** on your mobile device (smartphone or tablet). Search term: "SecureSign".
2. Call up the Online Banking homepage on your computer (PC or Mac) and enter your user ID and password.
3. Click on the the gray button "Next" to activate SecureSign and follow the instructions.
4. Start the SecureSign app on your mobile device and scan your activation image, which you received through the mail.
5. Then follow the instructions until you have successfully completed the set-up procedure.

Apply SecureSign when logging in

1. Prior to initial utilization, you will need to set up SecureSign.
2. For the login, call up either the **Online Banking** homepage or open your Mobile Banking app.
3. Log in with your user ID and password.

Online Banking	Mobile Banking
4. A multi-colored image will appear.	4. Choose the "Use SecureSign on this device" option.
5. Scan the multi-colored image using the SecureSign app.	5. The SecureSign app will open automatically.
6. The app will show you a six-digit code, which you can transfer to the appropriate field on your computer or laptop.	6. After confirming your login, you are successfully signed on.
7. Once you have clicked on "Login," you are successfully signed on.	

Interested?

If you have any questions, please contact our support staff.

Call 0844 800 888* free of charge within Switzerland

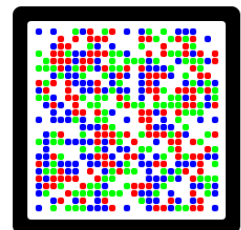
From abroad, call +41 844 800 888*

Mon.–Fri. 8:00 a.m. – 10:00 p.m.;

Sat.–Sun. 9:00 a.m. – 4:00 p.m.

credit-suisse.com/securesign

* Telephone calls may be recorded.



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