

# Mobile banking – a brief explanation of the most important features

Simply scan the QR code with your smartphone<sup>1</sup> and view the short video tutorial



Would you like to ...

... find help on mobile banking functions?



More → Help

... get notified about your balance and account movements?



More → Products/Services → Notifications<sup>2</sup>

... use online banking on a new mobile device?



To do so, open the following page on a computer:  
[credit-suisse.com/newdevice](https://credit-suisse.com/newdevice)

... order a new password?



Login → Trouble with login → Order a new password

... transfer money?



Pay → New Payment

... receive your documents electronically in the future?



More → Products/Services → E-Documents

... open, print or delete an e-document?



More → Products/Services → E-Documents

... view your tax documents?



More → Products/Services → E-Documents

<sup>1</sup> Open the camera on your smartphone and scan the QR code. Make sure that the camera settings allow for the scanning of QR codes.

You can also download a QR code reader app from a third-party provider.

<sup>2</sup> Path in the mobile banking navigation menu.

<sup>3</sup> More information about SecureSign is available at [credit-suisse.com/seuresign/faq](https://credit-suisse.com/seuresign/faq).

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## Would you like to ...

**... receive and settle invoices online with eBill?**



More → Pay/Transfer → eBill - electronic bill

**... order a new SecureSign letter?**



More → Security → SecureSign<sup>4</sup> Letter

**... prepare for the possible loss of your smartphone?**



More → Security → Recovery Mobile Number

**... set up or change a standing order?**



More → Pay/Transfer → Start New Payment or  
More → Pay/Transfer → Standing Orders

**... set up automatic account transfers?**



More → Accounts/Cards → Balance Optimizer

**... withdraw money using your smartphone?**



More → Cardless Cash → Withdraw cash

**... activate your bank card for use abroad?**



More → Accounts/Cards → Debit Cards

**... freeze your bank card?**



More → Accounts/Cards → Debit Cards

**... renew your mortgage online?**



More → Accounts/Cards → Mortgages

**... add a new e-mail address?**



More → Settings → E-Mail Addresses

<sup>4</sup> More information about SecureSign is available at [credit-suisse.com/securesign/faq](https://credit-suisse.com/securesign/faq).  
All video tutorials are also available on the internet at [credit-suisse.com/shortinstructions](https://credit-suisse.com/shortinstructions).

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