

Cardless Cash Mobile Banking

Cardless Cash is a new function within the Credit Suisse Private Banking Switzerland app (hereinafter referred to as “App”), which allows you to make cardless cash withdrawals and deposits at most ATMs belonging to Credit Suisse and Neue Aargauer Bank.

The app can be used to launch the “Cash Transactions” function. To make a cash withdrawal, enter the debit account and the amount and a QR code will be generated and saved on the smartphone. You can then withdraw cash without a PIN at all Credit Suisse or Neue Aargauer Bank ATMs equipped with a QR code reader. Just as for cash withdrawals, a QR code can also be generated for cash deposits.

Your Benefits

- Make cardless cash withdrawals from your CHF Private account or Savings account easily and flexibly
- Make a deposit to your CHF Private account or Savings account at any time without a card
- Send money to family or friends easily and flexibly

Send a QR Code

You can also send the QR code for the cash withdrawal, e.g. via email or MMS, so you can help out family or friends with cash. You can also send QR codes for cash deposits, so that a third party can deposit money into your account.

ATMs with a QR Code Reader

ATMs with a QR code reader can be identified with the following symbol:



Currently there are around 330 Credit Suisse and Neue Aargauer Bank ATMs with a QR code reader throughout Switzerland. You can find a list at www.credit-suisse.com/locations.

Deleting QR Codes

You have the option at any time to delete the active QR codes in your app. Alternatively, you can also block QR codes via the 24h HELP-Line (at 0800 800 488).

Cardless Cash Withdrawal Process

1. Log in

Log into the app with your personal user data and open the menu item “Cash Transactions.”

2. Generate QR code

Choose which account to make the cash withdrawal from and select the desired amount.

3. Withdraw cash

Hold the QR code in front of the designated area of the Credit Suisse or Neue Aargauer Bank ATM and collect your cash.

Conditions for QR Codes

	Private clients	Corporate clients
Withdrawal limit	<ul style="list-style-type: none"> • CHF 2,000 per day • CHF 4,000 per month 	<ul style="list-style-type: none"> • No withdrawals possible
Deposit limit	<ul style="list-style-type: none"> • CHF 50,000 per account per day 	<ul style="list-style-type: none"> • CHF 75,000 per QR code per day
Validity period	<ul style="list-style-type: none"> • Withdrawals: 24 hours • Deposits: 24 hours 	<ul style="list-style-type: none"> • Deposits: 12 months
Usability	<ul style="list-style-type: none"> • Withdrawals: one-time • Deposits: multiple 	<ul style="list-style-type: none"> • Deposits: multiple
Number of active QR codes per account and currency (at the same time)	<ul style="list-style-type: none"> • Withdrawals: 3 • Deposits: 10 	<ul style="list-style-type: none"> • Deposits: unlimited

Contact Us

We will be happy to arrange a personal consultation. Call us at 0848 880 840*; Mon.–Fri., 8.00–20.00.

* Telephone calls may be recorded.

CREDIT SUISSE (Switzerland) Ltd.

P.O. Box 100

CH-8070 Zurich

credit-suisse.com

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