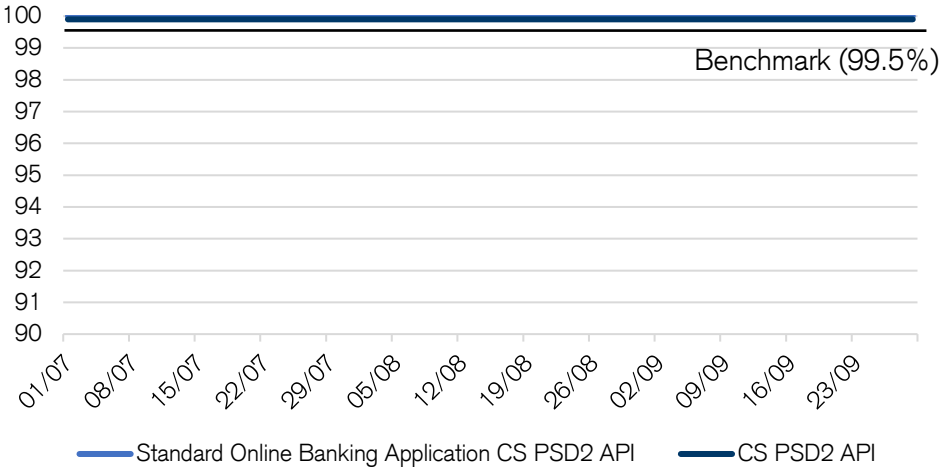


# Availability (in %)



## Availability KPI

### CS PSD2 API

Reporting period

01/07/2020 al 30/09/2020

KPI Name

Date	01/07/2020	02/07/2020
Uptime [s]	86400	86400
Uptime [%]	100	100
Downtime [s]	0	0
Downtime [%]	0	0

### Standard Online Banking Application

Reporting period

01/07/2020 al 30/09/2020

KPI Name

Date	01/07/2020	02/07/2020
Uptime [s]	86400	86400
Uptime [%]	100	100
Downtime [s]	0	0
Downtime [%]	0	0



<b>03/07/2020</b>	<b>04/07/2020</b>	<b>05/07/2020</b>	<b>06/07/2020</b>	<b>07/07/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>03/07/2020</b>	<b>04/07/2020</b>	<b>05/07/2020</b>	<b>06/07/2020</b>	<b>07/07/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>08/07/2020</b>	<b>09/07/2020</b>	<b>10/07/2020</b>	<b>11/07/2020</b>	<b>12/07/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>08/07/2020</b>	<b>09/07/2020</b>	<b>10/07/2020</b>	<b>11/07/2020</b>	<b>12/07/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>13/07/2020</b>	<b>14/07/2020</b>	<b>15/07/2020</b>	<b>16/07/2020</b>	<b>17/07/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>13/07/2020</b>	<b>14/07/2020</b>	<b>15/07/2020</b>	<b>16/07/2020</b>	<b>17/07/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>18/07/2020</b>	<b>19/07/2020</b>	<b>20/07/2020</b>	<b>21/07/2020</b>	<b>22/07/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>18/07/2020</b>	<b>19/07/2020</b>	<b>20/07/2020</b>	<b>21/07/2020</b>	<b>22/07/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>23/07/2020</b>	<b>24/07/2020</b>	<b>25/07/2020</b>	<b>26/07/2020</b>	<b>27/07/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>23/07/2020</b>	<b>24/07/2020</b>	<b>25/07/2020</b>	<b>26/07/2020</b>	<b>27/07/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>28/07/2020</b>	<b>29/07/2020</b>	<b>30/07/2020</b>	<b>31/07/2020</b>	<b>01/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>28/07/2020</b>	<b>29/07/2020</b>	<b>30/07/2020</b>	<b>31/07/2020</b>	<b>01/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0





<b>02/08/2020</b>	<b>03/08/2020</b>	<b>04/08/2020</b>	<b>05/08/2020</b>	<b>06/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>02/08/2020</b>	<b>03/08/2020</b>	<b>04/08/2020</b>	<b>05/08/2020</b>	<b>06/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>07/08/2020</b>	<b>08/08/2020</b>	<b>09/08/2020</b>	<b>10/08/2020</b>	<b>11/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>07/08/2020</b>	<b>08/08/2020</b>	<b>09/08/2020</b>	<b>10/08/2020</b>	<b>11/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>12/08/2020</b>	<b>13/08/2020</b>	<b>14/08/2020</b>	<b>15/08/2020</b>	<b>16/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>12/08/2020</b>	<b>13/08/2020</b>	<b>14/08/2020</b>	<b>15/08/2020</b>	<b>16/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>17/08/2020</b>	<b>18/08/2020</b>	<b>19/08/2020</b>	<b>20/08/2020</b>	<b>21/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>17/08/2020</b>	<b>18/08/2020</b>	<b>19/08/2020</b>	<b>20/08/2020</b>	<b>21/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>22/08/2020</b>	<b>23/08/2020</b>	<b>24/08/2020</b>	<b>25/08/2020</b>	<b>26/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>22/08/2020</b>	<b>23/08/2020</b>	<b>24/08/2020</b>	<b>25/08/2020</b>	<b>26/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>27/08/2020</b>	<b>28/08/2020</b>	<b>29/08/2020</b>	<b>30/08/2020</b>	<b>31/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>27/08/2020</b>	<b>28/08/2020</b>	<b>29/08/2020</b>	<b>30/08/2020</b>	<b>31/08/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>01/09/2020</b>	<b>02/09/2020</b>	<b>03/09/2020</b>	<b>04/09/2020</b>	<b>05/09/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>01/09/2020</b>	<b>02/09/2020</b>	<b>03/09/2020</b>	<b>04/09/2020</b>	<b>05/09/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>06/09/2020</b>	<b>07/09/2020</b>	<b>08/09/2020</b>	<b>09/09/2020</b>	<b>10/09/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>06/09/2020</b>	<b>07/09/2020</b>	<b>08/09/2020</b>	<b>09/09/2020</b>	<b>10/09/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0





<b>11/09/2020</b>	<b>12/09/2020</b>	<b>13/09/2020</b>	<b>14/09/2020</b>	<b>15/09/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>11/09/2020</b>	<b>12/09/2020</b>	<b>13/09/2020</b>	<b>14/09/2020</b>	<b>15/09/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>16/09/2020</b>	<b>17/09/2020</b>	<b>18/09/2020</b>	<b>19/09/2020</b>	<b>20/09/2020</b>	<b>21/09/2020</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0



<b>16/09/2020</b>	<b>17/09/2020</b>	<b>18/09/2020</b>	<b>19/09/2020</b>	<b>20/09/2020</b>	<b>21/09/2020</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0



<b>22/09/2020</b>	<b>23/09/2020</b>	<b>24/09/2020</b>	<b>25/09/2020</b>	<b>26/09/2020</b>	<b>27/09/2020</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0

<b>22/09/2020</b>	<b>23/09/2020</b>	<b>24/09/2020</b>	<b>25/09/2020</b>	<b>26/09/2020</b>	<b>27/09/2020</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0



<b>28/09/2020</b>	<b>29/09/2020</b>	<b>30/09/2020</b>
86400	86400	86400
100	100	100
0	0	0
0	0	0

<b>28/09/2020</b>	<b>29/09/2020</b>	<b>30/09/2020</b>
86400	86400	86400
100	100	100
0	0	0
0	0	0

## Performance KPI

### CS PSD2 API

Reporting period

01/07/2020 al 30/09/2020

KPI Name

Date	01/07/2020	02/07/2020	03/07/2020
PIS: avg response time [ms]	-	-	-
AIS: avg response time [ms]	-	-	-
CAF: avg response time [ms]	-	-	-
Number of Errors (5xx)	-	-	-
Total number of requests	-	-	-
Error response rate [%]	-	-	-

































