



## Availability KPI

### CS PSD2 API

Reporting period

01/07/2020 al 30/09/2020

KPI Name

Date	01/07/2020	02/07/2020
Uptime [s]	86400	86400
Uptime [%]	100	100
Downtime [s]	0	0
Downtime [%]	0	0

### Standard Online Banking Application

Reporting period

01/07/2020 al 30/09/2020

KPI Name

Date	01/07/2020	02/07/2020
Uptime [s]	86400	86400
Uptime [%]	100	100
Downtime [s]	0	0
Downtime [%]	0	0



03/07/2020	04/07/2020	05/07/2020	06/07/2020	07/07/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



03/07/2020	04/07/2020	05/07/2020	06/07/2020	07/07/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



08/07/2020	09/07/2020	10/07/2020	11/07/2020	12/07/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



08/07/2020	09/07/2020	10/07/2020	11/07/2020	12/07/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



13/07/2020	14/07/2020	15/07/2020	16/07/2020	17/07/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



13/07/2020	14/07/2020	15/07/2020	16/07/2020	17/07/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



18/07/2020	19/07/2020	20/07/2020	21/07/2020	22/07/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



18/07/2020	19/07/2020	20/07/2020	21/07/2020	22/07/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



23/07/2020	24/07/2020	25/07/2020	26/07/2020	27/07/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



23/07/2020	24/07/2020	25/07/2020	26/07/2020	27/07/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



28/07/2020	29/07/2020	30/07/2020	31/07/2020	01/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



28/07/2020	29/07/2020	30/07/2020	31/07/2020	01/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0





02/08/2020	03/08/2020	04/08/2020	05/08/2020	06/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



02/08/2020	03/08/2020	04/08/2020	05/08/2020	06/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



07/08/2020	08/08/2020	09/08/2020	10/08/2020	11/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



07/08/2020	08/08/2020	09/08/2020	10/08/2020	11/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



12/08/2020	13/08/2020	14/08/2020	15/08/2020	16/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



12/08/2020	13/08/2020	14/08/2020	15/08/2020	16/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



17/08/2020	18/08/2020	19/08/2020	20/08/2020	21/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



17/08/2020	18/08/2020	19/08/2020	20/08/2020	21/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



22/08/2020	23/08/2020	24/08/2020	25/08/2020	26/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



22/08/2020	23/08/2020	24/08/2020	25/08/2020	26/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



27/08/2020	28/08/2020	29/08/2020	30/08/2020	31/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



27/08/2020	28/08/2020	29/08/2020	30/08/2020	31/08/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



01/09/2020	02/09/2020	03/09/2020	04/09/2020	05/09/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



01/09/2020	02/09/2020	03/09/2020	04/09/2020	05/09/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



06/09/2020	07/09/2020	08/09/2020	09/09/2020	10/09/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



06/09/2020	07/09/2020	08/09/2020	09/09/2020	10/09/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0





11/09/2020	12/09/2020	13/09/2020	14/09/2020	15/09/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



11/09/2020	12/09/2020	13/09/2020	14/09/2020	15/09/2020
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



16/09/2020	17/09/2020	18/09/2020	19/09/2020	20/09/2020	21/09/2020
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0



16/09/2020	17/09/2020	18/09/2020	19/09/2020	20/09/2020	21/09/2020
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0



22/09/2020	23/09/2020	24/09/2020	25/09/2020	26/09/2020	27/09/2020
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0

22/09/2020	23/09/2020	24/09/2020	25/09/2020	26/09/2020	27/09/2020
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0



28/09/2020	29/09/2020	30/09/2020
86400	86400	86400
100	100	100
0	0	0
0	0	0

28/09/2020	29/09/2020	30/09/2020
86400	86400	86400
100	100	100
0	0	0
0	0	0

## Performance KPI

### CS PSD2 API

Reporting period

01/07/2020 al 30/09/2020

KPI Name

Date	01/07/2020	02/07/2020	03/07/2020
PIS: avg response time [ms]	-	-	-
AIS: avg response time [ms]	-	-	-
CAF: avg response time [ms]	-	-	-
Number of Errors (5xx)	-	-	-
Total number of requests	-	-	-
Error response rate [%]	-	-	-

	04/07/2020	05/07/2020	06/07/2020	07/07/2020	08/07/2020	09/07/2020
04/07/2020	-	-	-	-	-	-
05/07/2020	-	-	-	-	-	-
06/07/2020	-	-	-	-	-	-
07/07/2020	-	-	-	-	-	-
08/07/2020	-	-	-	-	-	-
09/07/2020	-	-	-	-	-	-

[illegible]

[illegible]











[illegible]





[illegible]



	08/09/2020	09/09/2020	10/09/2020	11/09/2020	12/09/2020	13/09/2020
Imposta di bollo	-	-	-	-	-	-
Tassa di possesso	-	-	-	-	-	-
Imposta di registro	-	-	-	-	-	-
Imposta di successione	-	-	-	-	-	-
Imposta di donazione	-	-	-	-	-	-
Imposta di famiglia	-	-	-	-	-	-

[illegible]

[illegible]

[illegible]