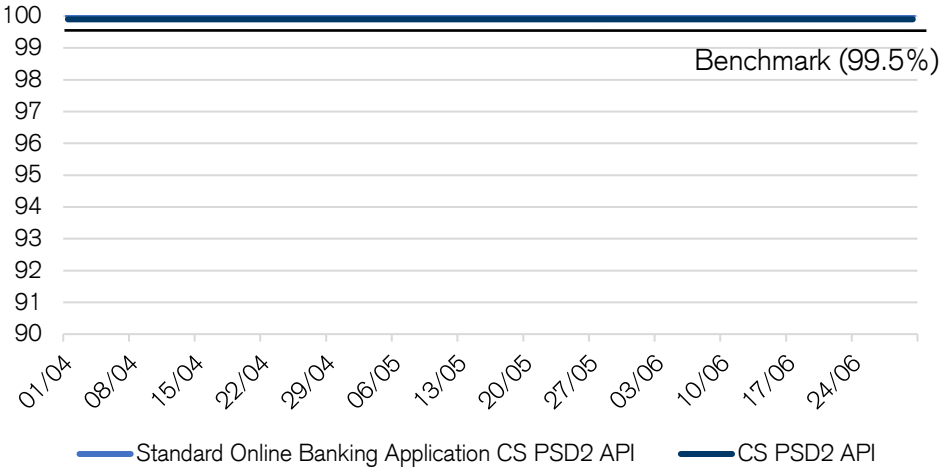


### Availability (in %)







	<b>Standard Online Banking Application</b>	<b>CS PSD2 API</b>
<b>01/04</b>	100	100
<b>02/04</b>	100	100
<b>03/04</b>	100	100
<b>04/04</b>	100	100
<b>05/04</b>	100	100
<b>06/04</b>	100	100
<b>07/04</b>	100	100
<b>08/04</b>	100	100
<b>09/04</b>	100	100
<b>10/04</b>	100	100
<b>11/04</b>	100	100
<b>12/04</b>	100	100
<b>13/04</b>	100	100
<b>14/04</b>	100	100
<b>15/04</b>	100	100
<b>16/04</b>	100	100
<b>17/04</b>	100	100
<b>18/04</b>	100	100
<b>19/04</b>	100	100
<b>20/04</b>	100	100
<b>21/04</b>	100	100
<b>22/04</b>	100	100
<b>23/04</b>	100	100
<b>24/04</b>	100	100
<b>25/04</b>	100	100
<b>26/04</b>	100	100
<b>27/04</b>	100	100
<b>28/04</b>	100	100
<b>29/04</b>	100	100
<b>30/04</b>	100	100
<b>01/05</b>	100	100
<b>02/05</b>	100	100
<b>03/05</b>	100	100
<b>04/05</b>	100	100
<b>05/05</b>	100	100
<b>06/05</b>	100	100
<b>07/05</b>	100	100
<b>08/05</b>	100	100
<b>09/05</b>	100	100
<b>10/05</b>	100	100
<b>11/05</b>	100	100
<b>12/05</b>	100	100
<b>13/05</b>	100	100

14/05	100	100
15/05	100	100
16/05	100	100
17/05	100	100
18/05	100	100
19/05	100	100
20/05	100	100
21/05	100	100
22/05	100	100
23/05	100	100
24/05	100	100
25/05	100	100
26/05	100	100
27/05	100	100
28/05	100	100
29/05	100	100
30/05	100	100
31/05	100	100
01/06	100	100
02/06	100	100
03/06	100	100
04/06	100	100
05/06	100	100
06/06	100	100
07/06	100	100
08/06	100	100
09/06	100	100
10/06	100	100
11/06	100	100
12/06	100	100
13/06	100	100
14/06	100	100
15/06	100	100
16/06	100	100
17/06	100	100
18/06	100	100
19/06	100	100
20/06	100	100
21/06	100	100
22/06	100	100
23/06	100	100
24/06	100	100
25/06	100	100
26/06	100	100
27/06	100	100
28/06	100	100

**29/06**

100

100

**30/06**

100

100

## Availability KPI

### CS PSD2 API

Reporting period

01/04/2020 al 30/06/2020

KPI Name

Date	01/04/2020	02/04/2020
Uptime [s]	86400	86400
Uptime [%]	100	100
Downtime [s]	0	0
Downtime [%]	0	0

### Standard Online Banking Application

Reporting period

01/09/2019 al 31/12/2019

KPI Name

Date	01/04/2020	02/04/2020
Uptime [s]	86400	86400
Uptime [%]	100	100
Downtime [s]	0	0
Downtime [%]	0	0



<b>03/04/2020</b>	<b>04/04/2020</b>	<b>05/04/2020</b>	<b>06/04/2020</b>	<b>07/04/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>03/04/2020</b>	<b>04/04/2020</b>	<b>05/04/2020</b>	<b>06/04/2020</b>	<b>07/04/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0





<b>08/04/2020</b>	<b>09/04/2020</b>	<b>10/04/2020</b>	<b>11/04/2020</b>	<b>12/04/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>08/04/2020</b>	<b>09/04/2020</b>	<b>10/04/2020</b>	<b>11/04/2020</b>	<b>12/04/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>13/04/2020</b>	<b>14/04/2020</b>	<b>15/04/2020</b>	<b>16/04/2020</b>	<b>17/04/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>13/04/2020</b>	<b>14/04/2020</b>	<b>15/04/2020</b>	<b>16/04/2020</b>	<b>17/04/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>18/04/2020</b>	<b>19/04/2020</b>	<b>20/04/2020</b>	<b>21/04/2020</b>	<b>22/04/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>18/04/2020</b>	<b>19/04/2020</b>	<b>20/04/2020</b>	<b>21/04/2020</b>	<b>22/04/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>23/04/2020</b>	<b>24/04/2020</b>	<b>25/04/2020</b>	<b>26/04/2020</b>	<b>27/04/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>23/04/2020</b>	<b>24/04/2020</b>	<b>25/04/2020</b>	<b>26/04/2020</b>	<b>27/04/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>28/04/2020</b>	<b>29/04/2020</b>	<b>30/04/2020</b>	<b>01/05/2020</b>	<b>02/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>28/04/2020</b>	<b>29/04/2020</b>	<b>30/04/2020</b>	<b>01/05/2020</b>	<b>02/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>03/05/2020</b>	<b>04/05/2020</b>	<b>05/05/2020</b>	<b>06/05/2020</b>	<b>07/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>03/05/2020</b>	<b>04/05/2020</b>	<b>05/05/2020</b>	<b>06/05/2020</b>	<b>07/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>08/05/2020</b>	<b>09/05/2020</b>	<b>10/05/2020</b>	<b>11/05/2020</b>	<b>12/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>08/05/2020</b>	<b>09/05/2020</b>	<b>10/05/2020</b>	<b>11/05/2020</b>	<b>12/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>13/05/2020</b>	<b>14/05/2020</b>	<b>15/05/2020</b>	<b>16/05/2020</b>	<b>17/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>13/05/2020</b>	<b>14/05/2020</b>	<b>15/05/2020</b>	<b>16/05/2020</b>	<b>17/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0





<b>18/05/2020</b>	<b>19/05/2020</b>	<b>20/05/2020</b>	<b>21/05/2020</b>	<b>22/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>18/05/2020</b>	<b>19/05/2020</b>	<b>20/05/2020</b>	<b>21/05/2020</b>	<b>22/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>23/05/2020</b>	<b>24/05/2020</b>	<b>25/05/2020</b>	<b>26/05/2020</b>	<b>27/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>23/05/2020</b>	<b>24/05/2020</b>	<b>25/05/2020</b>	<b>26/05/2020</b>	<b>27/05/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>28/05/2020</b>	<b>29/05/2020</b>	<b>30/05/2020</b>	<b>31/05/2020</b>	<b>01/06/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>28/05/2020</b>	<b>29/05/2020</b>	<b>30/05/2020</b>	<b>31/05/2020</b>	<b>01/06/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>02/06/2020</b>	<b>03/06/2020</b>	<b>04/06/2020</b>	<b>05/06/2020</b>	<b>06/06/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>02/06/2020</b>	<b>03/06/2020</b>	<b>04/06/2020</b>	<b>05/06/2020</b>	<b>06/06/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>07/06/2020</b>	<b>08/06/2020</b>	<b>09/06/2020</b>	<b>10/06/2020</b>	<b>11/06/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>07/06/2020</b>	<b>08/06/2020</b>	<b>09/06/2020</b>	<b>10/06/2020</b>	<b>11/06/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>12/06/2020</b>	<b>13/06/2020</b>	<b>14/06/2020</b>	<b>15/06/2020</b>	<b>16/06/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0




<b>12/06/2020</b>	<b>13/06/2020</b>	<b>14/06/2020</b>	<b>15/06/2020</b>	<b>16/06/2020</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>17/06/2020</b>	<b>18/06/2020</b>	<b>19/06/2020</b>	<b>20/06/2020</b>	<b>21/06/2020</b>	<b>22/06/2020</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0



<b>17/06/2020</b>	<b>18/06/2020</b>	<b>19/06/2020</b>	<b>20/06/2020</b>	<b>21/06/2020</b>	<b>22/06/2020</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0



<b>23/06/2020</b>	<b>24/06/2020</b>	<b>25/06/2020</b>	<b>26/06/2020</b>	<b>27/06/2020</b>	<b>28/06/2020</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0

<b>23/06/2020</b>	<b>24/06/2020</b>	<b>25/06/2020</b>	<b>26/06/2020</b>	<b>27/06/2020</b>	<b>28/06/2020</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0





<b>29/06/2020</b>	<b>30/06/2020</b>
86400	86400
100	100
0	0
0	0

<b>29/06/2020</b>	<b>30/06/2020</b>
86400	86400
100	100
0	0
0	0

## Performance KPI

### CS PSD2 API

Reporting period

01/04/2020 al 30/06/2020

KPI Name

Date	01/04/2020	02/04/2020	03/04/2020
PIS: avg response time [ms]	-	-	-
AIS: avg response time [ms]	-	-	-
CAF: avg response time [ms]	-	-	-
Number of Errors (5xx)	-	-	-
Total number of requests	-	-	-
Error response rate [%]	-	-	-

































