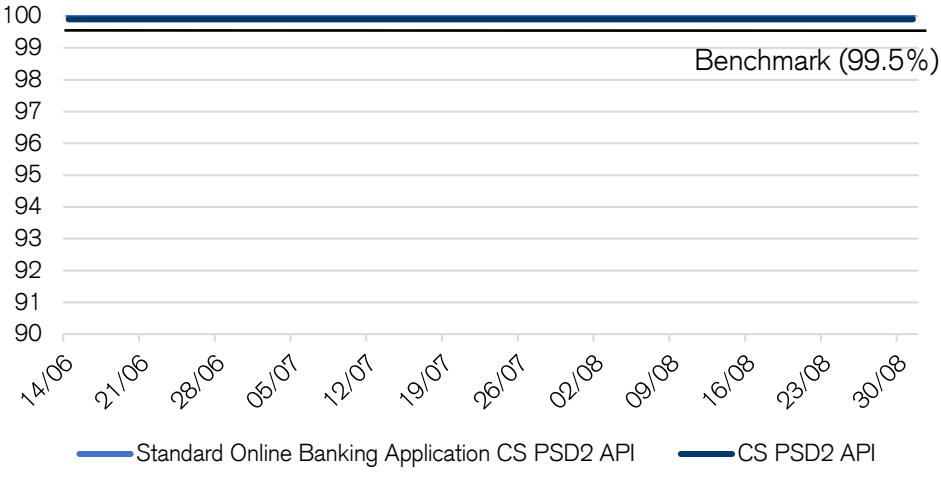


### Availability (in %)



## Availability KPI

### CS PSD2 API

Reporting period

01/09/2019 al 31/12/2019

KPI Name

Date	01/09/2019	02/09/2019
Uptime [s]	86400	86400
Uptime [%]	100	100
Downtime [s]	0	0
Downtime [%]	0	0

### Standard Online Banking Application

Reporting period

01/09/2019 al 31/12/2019

KPI Name

Date	01/09/2019	02/09/2019
Uptime [s]	86400	86400
Uptime [%]	100	100
Downtime [s]	0	0
Downtime [%]	0	0



<b>03/09/2019</b>	<b>04/09/2019</b>	<b>05/09/2019</b>	<b>06/09/2019</b>	<b>07/09/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>03/09/2019</b>	<b>04/09/2019</b>	<b>05/09/2019</b>	<b>06/09/2019</b>	<b>07/09/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>08/09/2019</b>	<b>09/09/2019</b>	<b>10/09/2019</b>	<b>11/09/2019</b>	<b>12/09/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>08/09/2019</b>	<b>09/09/2019</b>	<b>10/09/2019</b>	<b>11/09/2019</b>	<b>12/09/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>13/09/2019</b>	<b>14/09/2019</b>	<b>15/09/2019</b>	<b>16/09/2019</b>	<b>17/09/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>13/09/2019</b>	<b>14/09/2019</b>	<b>15/09/2019</b>	<b>16/09/2019</b>	<b>17/09/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>18/09/2019</b>	<b>19/09/2019</b>	<b>20/09/2019</b>	<b>21/09/2019</b>	<b>22/09/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>18/09/2019</b>	<b>19/09/2019</b>	<b>20/09/2019</b>	<b>21/09/2019</b>	<b>22/09/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>23/09/2019</b>	<b>24/09/2019</b>	<b>25/09/2019</b>	<b>26/09/2019</b>	<b>27/09/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>23/09/2019</b>	<b>24/09/2019</b>	<b>25/09/2019</b>	<b>26/09/2019</b>	<b>27/09/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>28/09/2019</b>	<b>29/09/2019</b>	<b>30/09/2019</b>	<b>01/10/2019</b>	<b>02/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>28/09/2019</b>	<b>29/09/2019</b>	<b>30/09/2019</b>	<b>01/10/2019</b>	<b>02/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0





<b>03/10/2019</b>	<b>04/10/2019</b>	<b>05/10/2019</b>	<b>06/10/2019</b>	<b>07/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>03/10/2019</b>	<b>04/10/2019</b>	<b>05/10/2019</b>	<b>06/10/2019</b>	<b>07/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>08/10/2019</b>	<b>09/10/2019</b>	<b>10/10/2019</b>	<b>11/10/2019</b>	<b>12/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>08/10/2019</b>	<b>09/10/2019</b>	<b>10/10/2019</b>	<b>11/10/2019</b>	<b>12/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>13/10/2019</b>	<b>14/10/2019</b>	<b>15/10/2019</b>	<b>16/10/2019</b>	<b>17/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>13/10/2019</b>	<b>14/10/2019</b>	<b>15/10/2019</b>	<b>16/10/2019</b>	<b>17/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>18/10/2019</b>	<b>19/10/2019</b>	<b>20/10/2019</b>	<b>21/10/2019</b>	<b>22/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>18/10/2019</b>	<b>19/10/2019</b>	<b>20/10/2019</b>	<b>21/10/2019</b>	<b>22/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>23/10/2019</b>	<b>24/10/2019</b>	<b>25/10/2019</b>	<b>26/10/2019</b>	<b>27/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>23/10/2019</b>	<b>24/10/2019</b>	<b>25/10/2019</b>	<b>26/10/2019</b>	<b>27/10/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>28/10/2019</b>	<b>29/10/2019</b>	<b>30/10/2019</b>	<b>31/10/2019</b>	<b>01/11/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>28/10/2019</b>	<b>29/10/2019</b>	<b>30/10/2019</b>	<b>31/10/2019</b>	<b>01/11/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>02/11/2019</b>	<b>03/11/2019</b>	<b>04/11/2019</b>	<b>05/11/2019</b>	<b>06/11/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>02/11/2019</b>	<b>03/11/2019</b>	<b>04/11/2019</b>	<b>05/11/2019</b>	<b>06/11/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>07/11/2019</b>	<b>08/11/2019</b>	<b>09/11/2019</b>	<b>10/11/2019</b>	<b>11/11/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>07/11/2019</b>	<b>08/11/2019</b>	<b>09/11/2019</b>	<b>10/11/2019</b>	<b>11/11/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0





<b>12/11/2019</b>	<b>13/11/2019</b>	<b>14/11/2019</b>	<b>15/11/2019</b>	<b>16/11/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0




<b>12/11/2019</b>	<b>13/11/2019</b>	<b>14/11/2019</b>	<b>15/11/2019</b>	<b>16/11/2019</b>
86400	86400	86400	86400	86400
100	100	100	100	100
0	0	0	0	0
0	0	0	0	0



<b>17/11/2019</b>	<b>18/11/2019</b>	<b>19/11/2019</b>	<b>20/11/2019</b>	<b>21/11/2019</b>	<b>22/11/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0




<b>17/11/2019</b>	<b>18/11/2019</b>	<b>19/11/2019</b>	<b>20/11/2019</b>	<b>21/11/2019</b>	<b>22/11/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0




<b>23/11/2019</b>	<b>24/11/2019</b>	<b>25/11/2019</b>	<b>26/11/2019</b>	<b>27/11/2019</b>	<b>28/11/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0

<b>23/11/2019</b>	<b>24/11/2019</b>	<b>25/11/2019</b>	<b>26/11/2019</b>	<b>27/11/2019</b>	<b>28/11/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0




<b>29/11/2019</b>	<b>30/11/2019</b>	<b>01/12/2019</b>	<b>02/12/2019</b>	<b>03/12/2019</b>	<b>04/12/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0

<b>29/11/2019</b>	<b>30/11/2019</b>	<b>01/12/2019</b>	<b>02/12/2019</b>	<b>03/12/2019</b>	<b>04/12/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0




<b>05/12/2019</b>	<b>06/12/2019</b>	<b>07/12/2019</b>	<b>08/12/2019</b>	<b>09/12/2019</b>	<b>10/12/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0

<b>05/12/2019</b>	<b>06/12/2019</b>	<b>07/12/2019</b>	<b>08/12/2019</b>	<b>09/12/2019</b>	<b>10/12/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0




<b>11/12/2019</b>	<b>12/12/2019</b>	<b>13/12/2019</b>	<b>14/12/2019</b>	<b>15/12/2019</b>	<b>16/12/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0

<b>11/12/2019</b>	<b>12/12/2019</b>	<b>13/12/2019</b>	<b>14/12/2019</b>	<b>15/12/2019</b>	<b>16/12/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0



<b>17/12/2019</b>	<b>18/12/2019</b>	<b>19/12/2019</b>	<b>20/12/2019</b>	<b>21/12/2019</b>	<b>22/12/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0

<b>17/12/2019</b>	<b>18/12/2019</b>	<b>19/12/2019</b>	<b>20/12/2019</b>	<b>21/12/2019</b>	<b>22/12/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0



<b>23/12/2019</b>	<b>24/12/2019</b>	<b>25/12/2019</b>	<b>26/12/2019</b>	<b>27/12/2019</b>	<b>28/12/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0

<b>23/12/2019</b>	<b>24/12/2019</b>	<b>25/12/2019</b>	<b>26/12/2019</b>	<b>27/12/2019</b>	<b>28/12/2019</b>
86400	86400	86400	86400	86400	86400
100	100	100	100	100	100
0	0	0	0	0	0
0	0	0	0	0	0





<b>29/12/2019</b>	<b>30/12/2019</b>	<b>31/12/2019</b>
86400	86400	86400
100	100	100
0	0	0
0	0	0

<b>29/12/2019</b>	<b>30/12/2019</b>	<b>31/12/2019</b>
86400	86400	86400
100	100	100
0	0	0
0	0	0

## Performance KPI

### CS PSD2 API

Reporting period

01/09/2019 al 31/12/2019

KPI Name

Date	01/09/2019	02/09/2019	03/09/2019
PIS: avg response time [ms]	-	-	-
AIS: avg response time [ms]	-	-	-
CAF: avg response time [ms]	-	-	-
Number of Errors (5xx)	-	-	-
Total number of requests	-	-	-
Error response rate [%]	-	-	-





























**21/11/2019 22/11/2019 23/11/2019 24/11/2019 25/11/2019 26/11/2019**



**27/11/2019 28/11/2019 29/11/2019 30/11/2019 01/12/2019 02/12/2019**

03/12/2019 04/12/2019 05/12/2019 06/12/2019 07/12/2019 08/12/2019

**09/12/2019 10/12/2019 11/12/2019 12/12/2019 13/12/2019 14/12/2019**

15/12/2019 16/12/2019 17/12/2019 18/12/2019 19/12/2019 20/12/2019

21/12/2019 22/12/2019 23/12/2019 24/12/2019 25/12/2019 26/12/2019

**27/12/2019 28/12/2019 29/12/2019 30/12/2019 31/12/2019**