

Portfolio Management Services – Investor Complaints (Annexure B)

Date of Month Ending: March 2024

SN	Received from	Pending at end of Last month	Received	Resolved*	Total Pending	Pending Complaints > 3 Months	Average Resolution time ^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

^ Average Resolution time is the sum of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of Monthly Disposal of Complaints

SN	Month	Carried forward from Previous Month	Received	Resolved *	Pending #
1	April 2023	0	0	0	0
2	May 2023	0	0	0	0
3	June 2023	0	0	0	0
4	July 2023	0	0	0	0
5	Aug 2023	0	0	0	0
6	Sep 2023	0	0	0	0
7	Oct 2023	0	0	0	0
8	Nov 2023	0	0	0	0
9	Dec 2023	0	0	0	0
10	Jan 2024	0	0	0	0
11	Feb 2024	0	0	0	0
12	Mar 2024	0	0	0	0
	Grand Total	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of Yearly Disposal of Complaints

SN	Year	Carried forward from Previous Year	Received	Resolved **	Pending ##
1	2020-21	0	3	3	0
2	2021-22	0	1	1	0
3	2022-23	0	5	5	0
4	2023-24	0	0	0	0
	Grand Total	0	9	9	0

** Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.