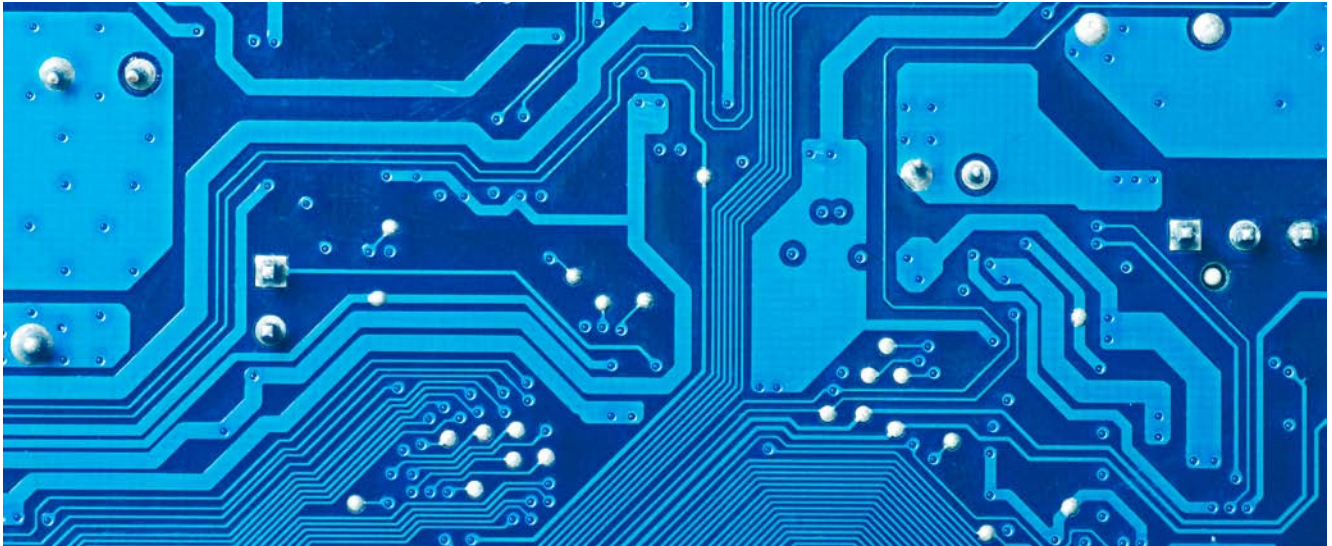


## Direct Exchange

### Connect Large-Scale IT Systems



#### Solution for Individual Needs

##### The Most Important Points in Brief

Direct Exchange is the electronic interface for connecting large systems to the Credit Suisse payment transaction infrastructure. The client does not log on to Direct Exchange, but rather forwards the desired files to the bank. These files are encrypted and electronic certificates and/or line encryption can be established for additional security on request. Credit Suisse checks the client authorization against the agreed rights and executes the orders.

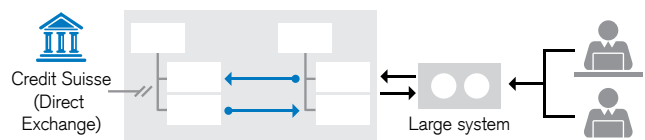
##### Scope of Services

Direct Exchange enables access to numerous banking services depending on the client's connection. The following list provides an overview of the scope of services:

- pain.001 (Swiss standard) customer credit transfer initiation
- pain.002 (Swiss standard) customer payment status report
- pain.008 (Swiss standard) customer direct debit initiation
- LSV+
- BESR credit
- MT940 account statement
- MT942 intraday account statement
- Electronic documents

##### Communication

The flexibility and openness required for large systems are achieved by employing standards like SFTP with SSH or FTPS with SSL to encrypt communication and data transfer, including over the public network (public internet), and by using tested file transfer products supported by numerous systems.



##### Your Contacts

If you have any questions regarding the electronic banking products and payment transaction solutions offered by Credit Suisse (Switzerland) Ltd., our specialists from the Electronic Banking Desk will be happy to help:

- From Switzerland, call 0800 88 11 88\* free of charge
- From abroad, call +41 800 88 11 88\*
- Mon.–Fri., 7:30 a.m.–5:30 p.m.
- Email: [eb.support@credit-suisse.com](mailto:eb.support@credit-suisse.com)

\* Please note that telephone calls to our numbers may be recorded. We assume that by calling us, you accept this business practice.

**CREDIT SUISSE (Switzerland) Ltd.**

P.O. Box

CH-8070 Zurich

**[credit-suisse.com/cashmanagement](https://www.credit-suisse.com/cashmanagement)**

The information provided herein constitutes marketing material. It is not investment advice or otherwise based on a consideration of the personal circumstances of the addressee nor is it the result of objective or independent research. The information provided herein is not legally binding and it does not constitute an offer or invitation to enter into any type of financial transaction. The information provided herein was produced by Credit Suisse Group AG and/or its affiliates and subsidiaries (hereafter "CS") with the greatest of care and to the best of its knowledge and belief. The information and views expressed herein are those of CS at the time of writing and are subject to change at any time without notice. They are derived from sources believed to be reliable. CS provides no guarantee with regard to the content and completeness of the information and does not accept any liability for losses that might arise from making use of the information. If nothing is indicated to the contrary, all figures are unaudited. The information provided herein is for the exclusive use of the recipient. Neither this information nor any copy thereof may be sent, taken into or distributed in the United States or to any US person (within the meaning of Regulation S under the US Securities Act of 1933, as amended). It may not be reproduced, either in part or in full, without the written permission of CS. Copyright © 2018 Credit Suisse Group AG and/or its affiliates and subsidiaries. All rights reserved.