

SecureSign

Set Up a Mobile Device

Device 1

Smartphone or tablet (iOS or Android) that is to be set up for SecureSign.

Computer

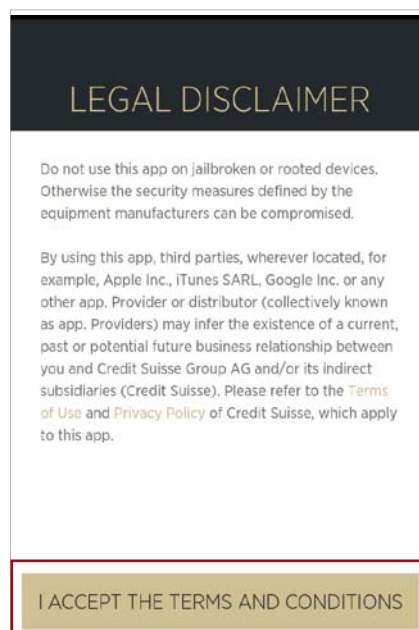
Helps to set up Device 1. (Alternatively, you can use a browser on a mobile device, but not on Device 1.)

Note: To set up a device, you need the letter with your personal activation image and your smartphone or tablet (iOS or Android). If you do not own a suitable smartphone or tablet, please contact our Support.

01

Device 1

Download the "SecureSign" app and install it on your Device 1. Please note that, for Android devices, you must now accept the app authorizations. For iOS devices, this step comes later. Start the app, read the legal disclaimer and select **"I ACCEPT THE TERMS AND CONDITIONS"** to accept the conditions and continue with the registration.



02

Computer

On your computer (PC/Mac), go to the Online Banking login page. Enter your user ID and password, then proceed with the login. On the following page, select **“Continue”** under “Set up the SecureSign procedure.”

Set up the SecureSign procedure

Instructions [Step-by-step instructions \(PDF\)](#)

① Thank you for choosing the SecureSign procedure. You will need the following to set up SecureSign on your smartphone or tablet.

1 The activation letter you received by mail



2 Device 1: PC or tablet helps with set-up (distinct from device 2)



3 Device 2: Smartphone or tablet (iOS or Android) for use with SecureSign



4 The SecureSign app on Device 2

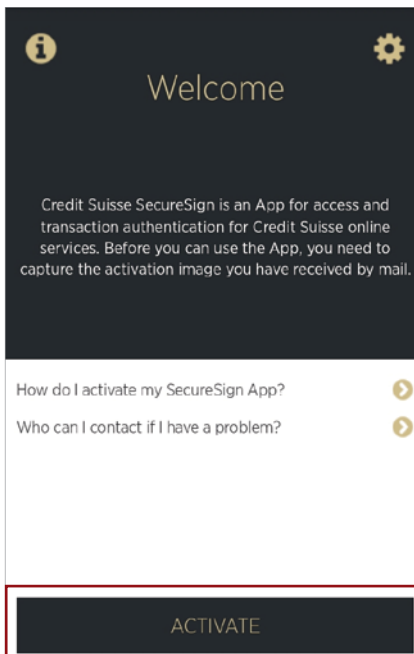


[Continue](#) [Cancel](#)

03

Device 1

In the SecureSign app, select **“ACTIVATE.”**



Welcome

Credit Suisse SecureSign is an App for access and transaction authentication for Credit Suisse online services. Before you can use the App, you need to capture the activation image you have received by mail.

How do I activate my SecureSign App? [➤](#)

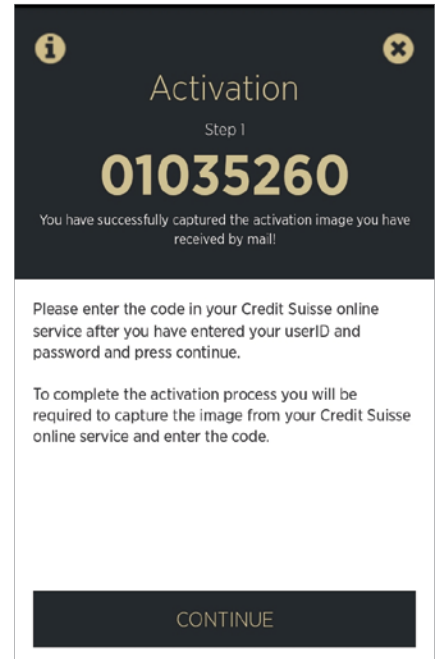
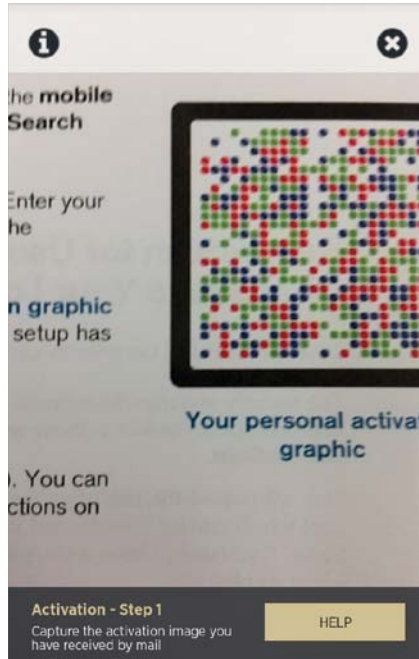
Who can I contact if I have a problem? [➤](#)

ACTIVATE

04

Device 1

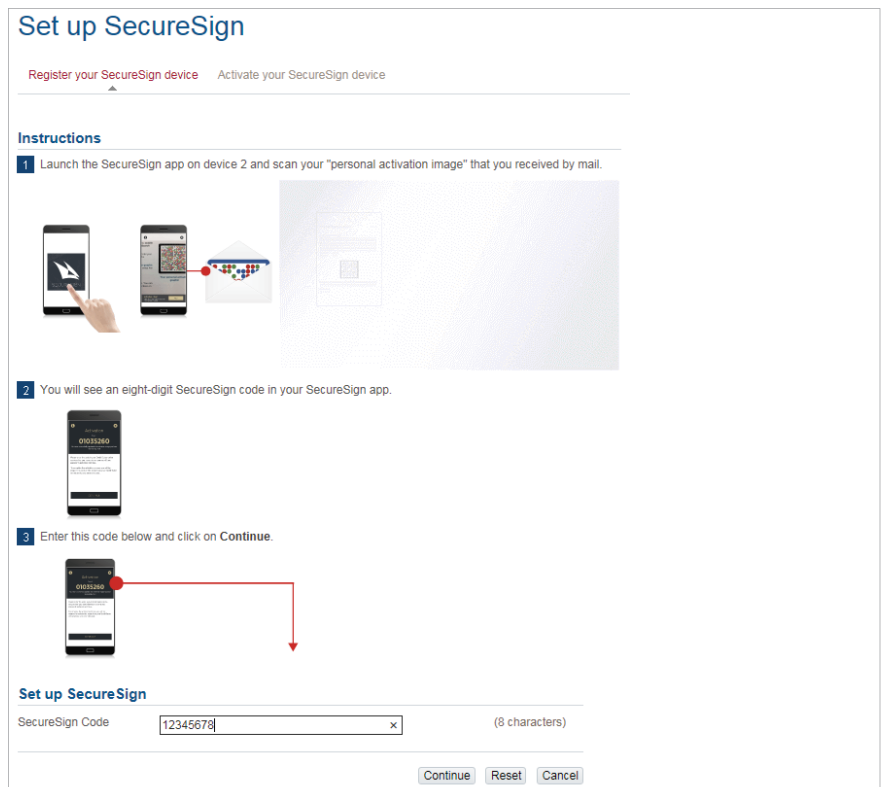
Using the SecureSign app, scan your personal activation image that you received via mail. After scanning, an 8-digit code will appear.



05

Computer

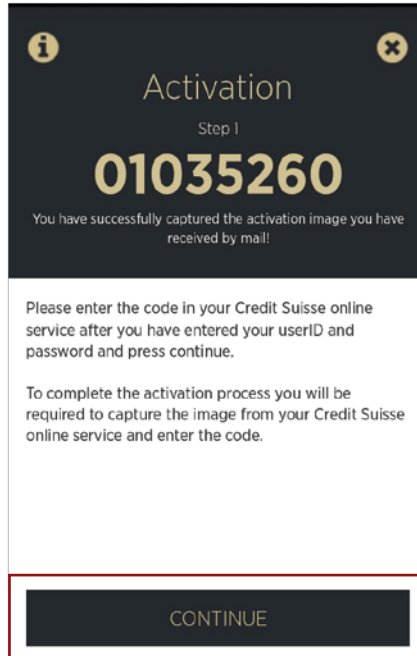
Enter this 8-digit code in the field provided for this purpose on your computer and select "Continue."



06

Device 1

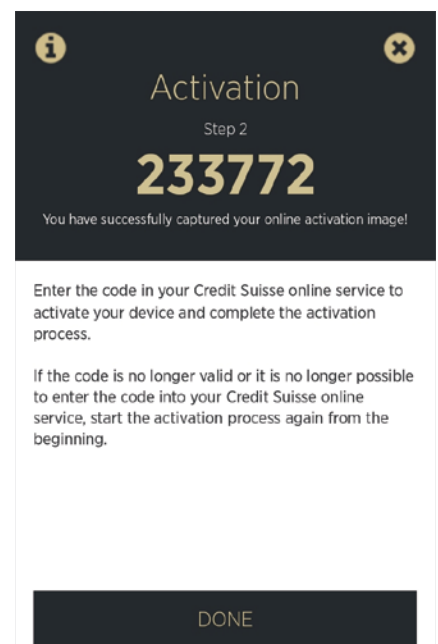
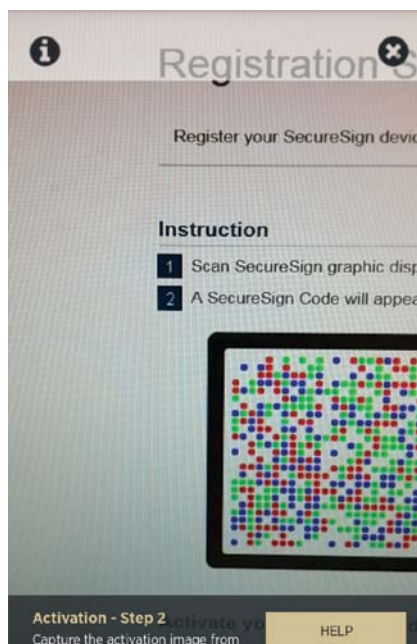
In the SecureSign app, select **“Continue.”** Confirm your entry in the message that follows.



07

Device 1

Scan the image that appears on your computer. After scanning, a 6-digit code will appear.



08


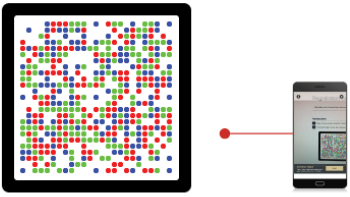

Computer

Enter this 6-digit code in the field provided for this purpose on your computer and select **“Continue.”**

Set up SecureSign

Register your SecureSign device Activate your SecureSign device

Instructions

- 1 Click on Continue and confirm in the SecureSign app.

- 2 Scan the graphic shown below with the SecureSign app on device 2.

- 3 You will see a six-digit SecureSign code in your SecureSign app. Enter this code below and click on Continue.


Set up SecureSign

SecureSign Code (6 characters)

[Continue](#) [Reset](#) [Cancel](#)

09

Device 1

In the SecureSign app, select **“DONE.”** Confirm your entry in the message that follows.

Activation

Step 2

233772

You have successfully captured your online activation image!

Enter the code in your Credit Suisse online service to activate your device and complete the activation process.

If the code is no longer valid or it is no longer possible to enter the code into your Credit Suisse online service, start the activation process again from the beginning.

[DONE](#)

10

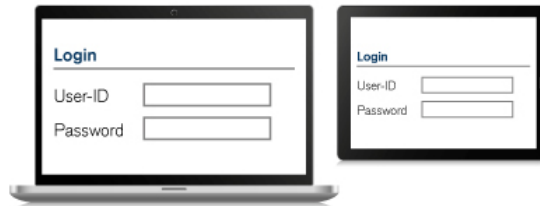
Computer

The setup is now complete. To log in, select **“Continue.”**

Setup successful

Thank you.

- ① You have successfully set up the SecureSign procedure.
- ① The SecureSign procedure is now activated for you.
- ① In order to log in you need to enter your user-ID and password again.



Continue

Note: You can set up a total of eight devices. To set up another device, simply follow these [instructions](#) again.

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