

# SecureSign

## Setting up a mobile device

### Mobile Device

Smartphone or tablet (iOS or Android) that is to be set up for SecureSign.

### Computer

Helps with the set-up of the mobile device. (Or you can use a browser on a mobile device, but not on the first device.)

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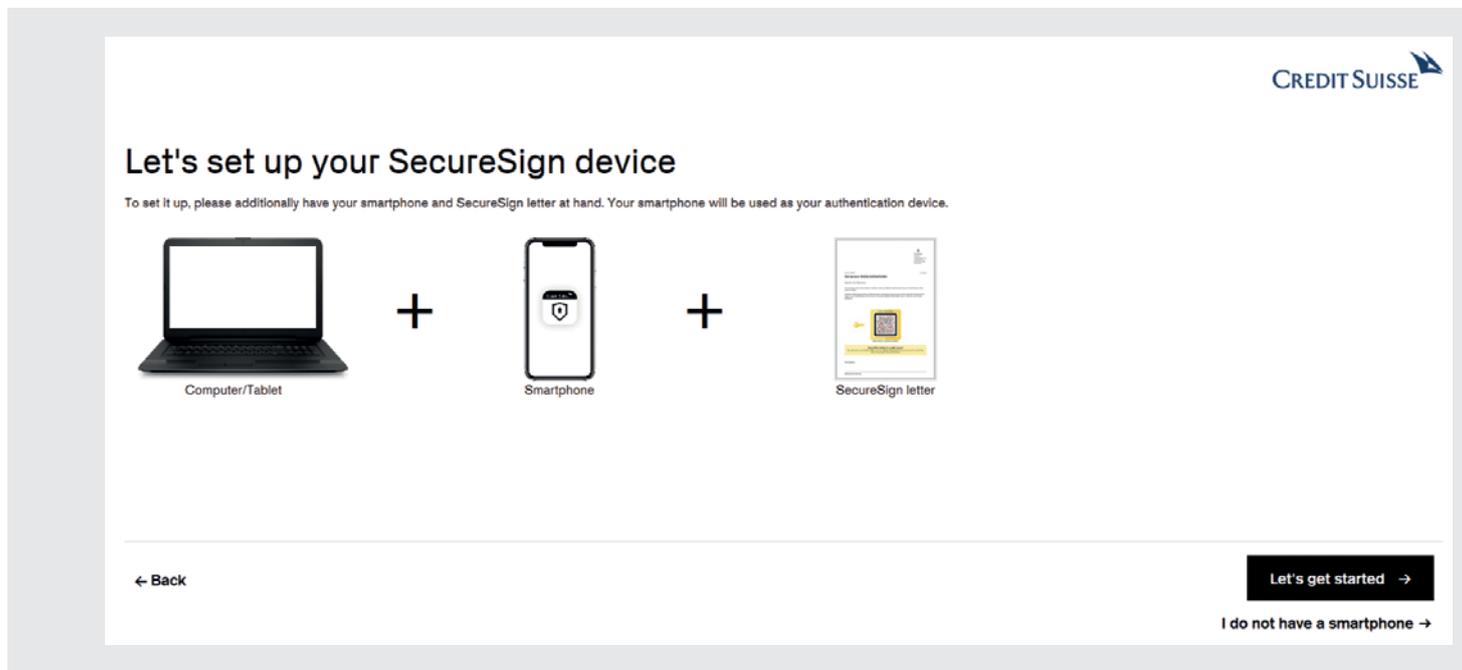
### Computer

On your computer (PC/Mac), access the Online Banking login page. Enter your user ID and your password and continue with the login. On the following screen, select

**“Set up my SecureSign device”**

In addition to your computer and mobile device, you need the SecureSign letter with the yellow SecureSign graphic. Click on **“Let’s get started”** to begin the process.

If you do not have a suitable smartphone or tablet, please contact our Support staff.

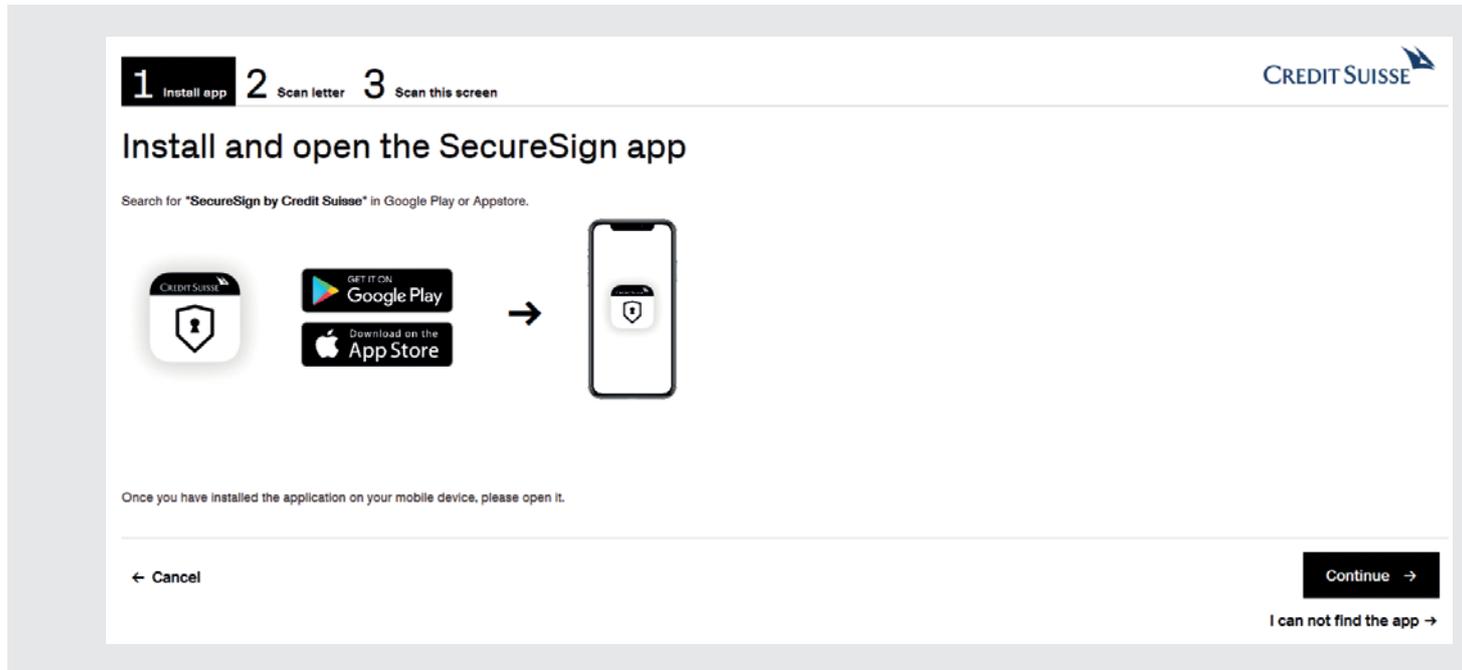


The screenshot shows a web page titled "Let's set up your SecureSign device" with the CREDIT SUISSE logo in the top right corner. Below the title, a sub-header reads: "To set it up, please additionally have your smartphone and SecureSign letter at hand. Your smartphone will be used as your authentication device." The main content area features three items arranged horizontally, separated by plus signs: a laptop icon labeled "Computer/Tablet", a smartphone icon labeled "Smartphone", and a document icon labeled "SecureSign letter". At the bottom left, there is a "[← Back](#)" link. At the bottom right, there is a prominent black button with white text that says "Let's get started →". Below this button, a smaller link reads "I do not have a smartphone →".

# 1 Install app

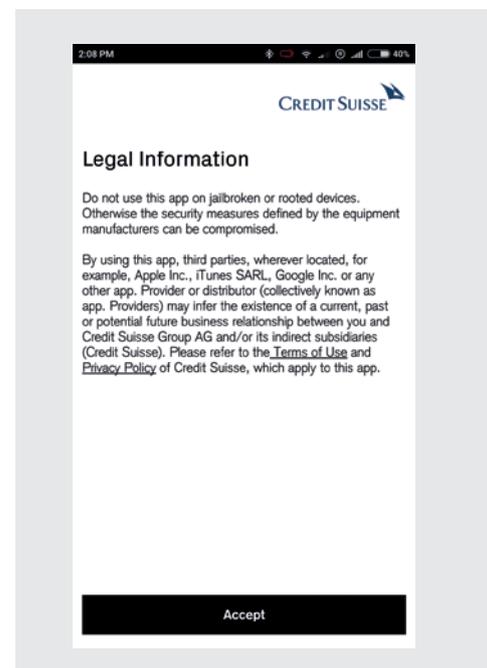
## Computer

The first step of the set-up is installing the SecureSign app on your mobile device. Once you've done that, click on **"Continue"** on the computer.



## Mobile Device

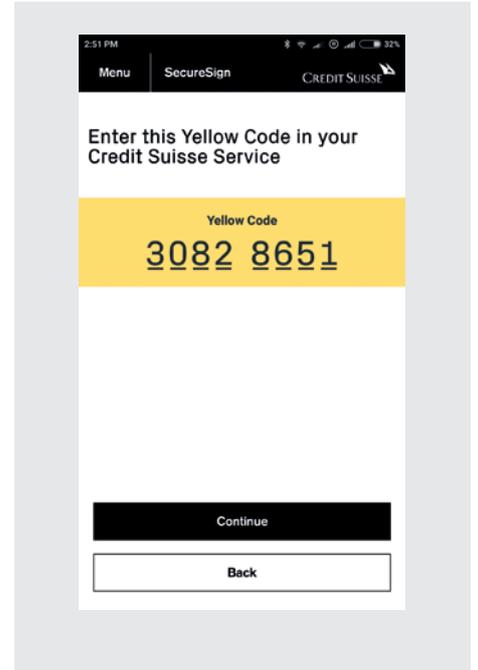
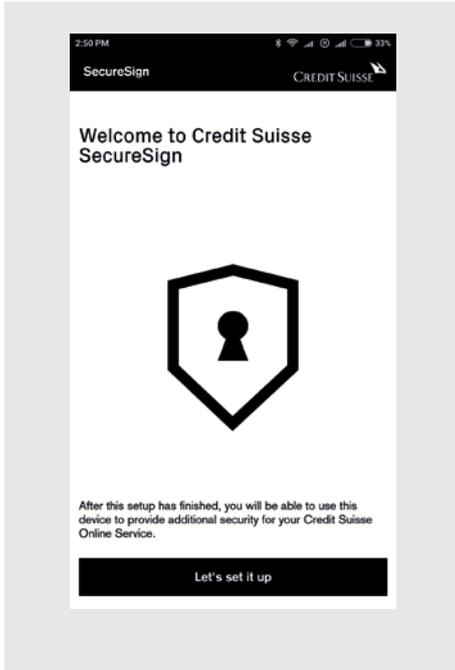
Download the SecureSign app and install it on your mobile device. Please note that, for Android devices, you must accept the app authorizations. For iOS devices, this step comes later. Start the app, read the Legal Information, and select **"Accept"** to agree to the conditions and continue with the set-up.



# 2 Scan letter

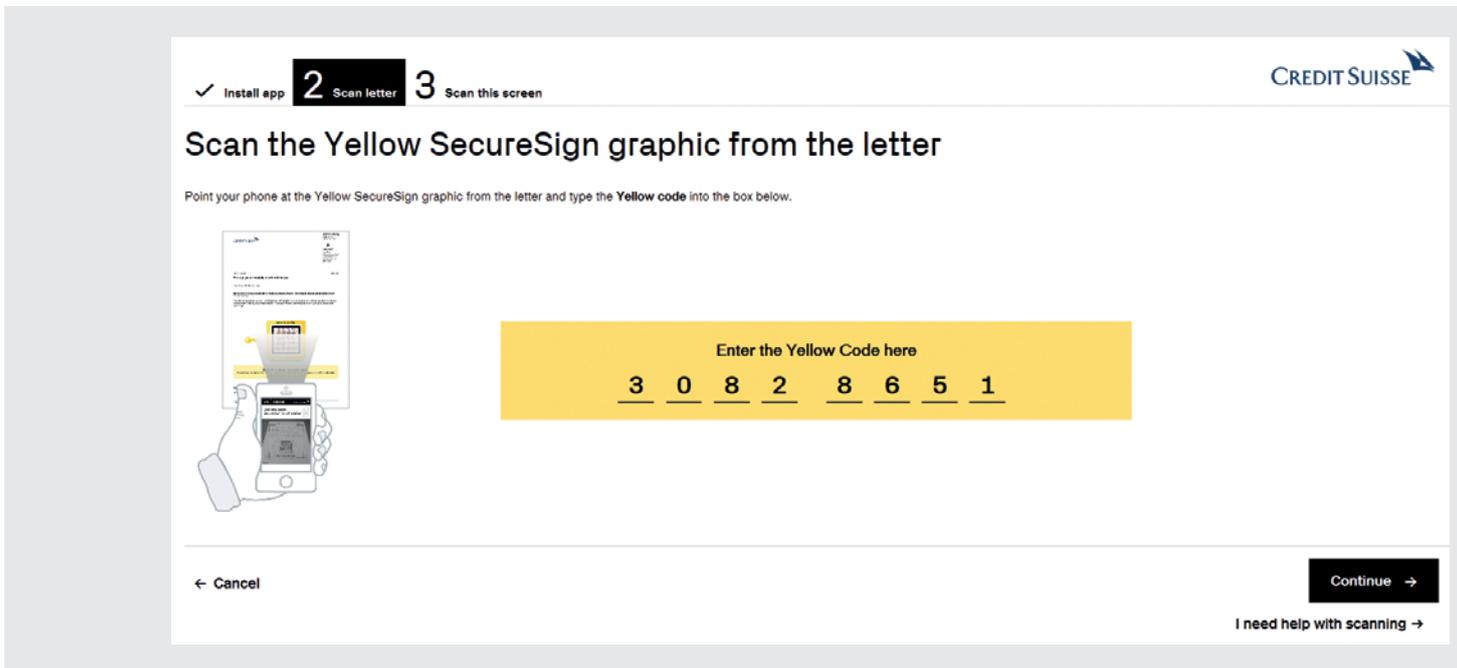
## Mobile Device

In the SecureSign app, click on **“Let’s set it up.”** Then, using the SecureSign app, scan the yellow SecureSign graphic that you have received by post. After scanning, the yellow code is displayed.



## Computer

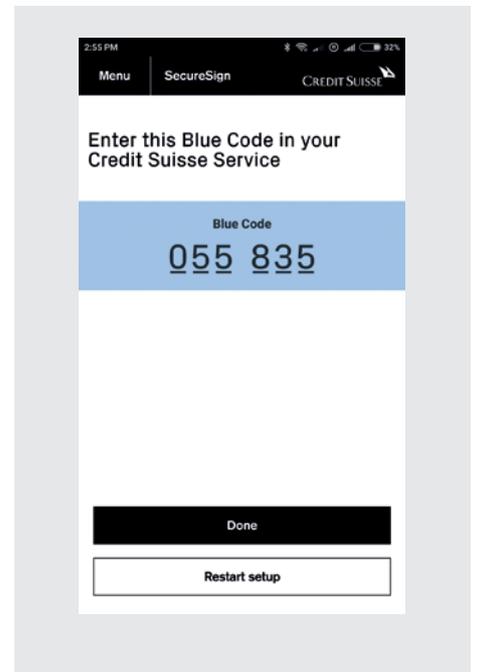
Enter the yellow code displayed on the mobile device into the computer. Then click on **“Continue”** on the computer and on the mobile device.



# 3 Scan this screen

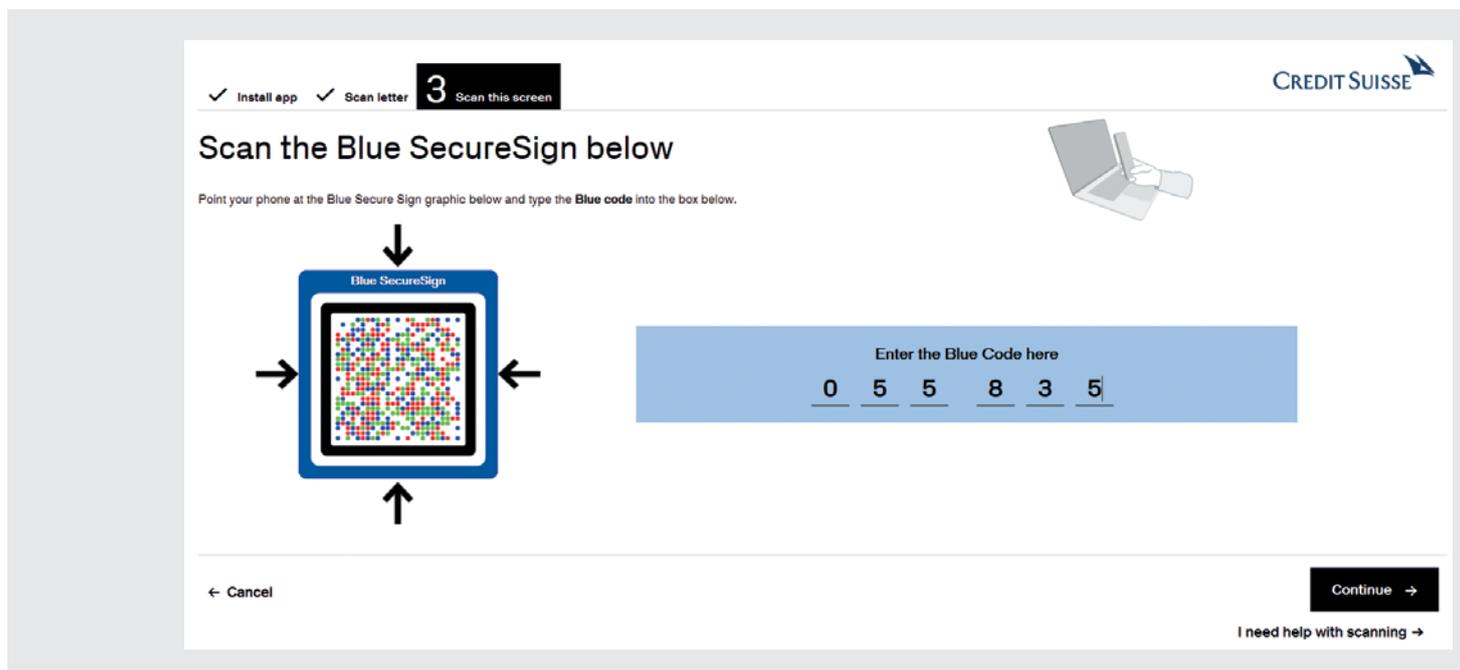
## Mobile Device

Using the SecureSign app, scan the blue SecureSign graphic on your computer screen. After scanning, you will automatically receive the blue code.



## Computer

Enter the blue code in the corresponding field on your computer and click on **“Continue”**



## Computer

The set-up is now complete. To now login with SecureSign, select **“Login now.”** Once you have entered your user ID and password, scan the blue SecureSign graphic using the SecureSign app and enter the authentication code to log in to Online Banking.

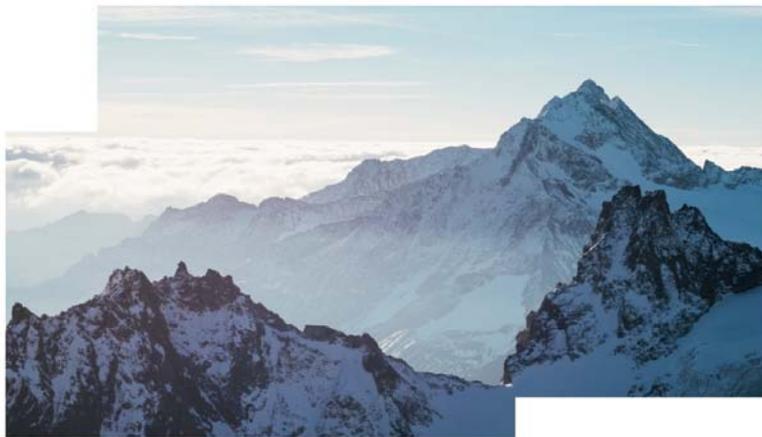
You have successfully set up your SecureSign device.



You can now login with your newly activated Secure Sign device.

Login now →

[Learn more about Credit Suisse SecureSign →](#)



CREDIT SUISSE

Credit Suisse Direct

Scan the shown Blue SecureSign graphic with the Secure Sign app.



Authentication Code

Login

[Problems with Scanning? →](#)

**Note: you can set up to eight mobile devices. To set up another device, just follow these instructions.**

### Credit Suisse (Switzerland) Ltd.

P.O. Box  
CH-8070 Zurich  
[credit-suisse.com](http://credit-suisse.com)

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