SecureSign

Add and set up an additional mobile device (smartphone/tablet)

**Mobile Device 1**
Mobile device that is already set up for SecureSign.

**Computer**
Helps to set up Mobile Device 2 (or you can use a browser on a mobile device, but not on Device 1 or Device 2.)

**Mobile Device 2**
New device that will be set up for SecureSign in addition to Mobile Device 1.

In addition to your computer and mobile device, you need the SecureSign letter with the yellow SecureSign graphic. Log in as usual to your computer (PC/Mac) in your Online Banking application. To do so, use your Mobile Device 1 on which you have already set up SecureSign. After logging in, click on the shield symbol in the upper right-hand corner.

In the Security and Privacy settings, select “SecureSign Devices.”
Click on “Add Device” to activate a place for a new device. If you still have the Secure-Sign letter with the yellow SecureSign graphic, click on “Add” on the following screen.

A blue SecureSign graphic now appears on the computer screen. For confirmation, scan the displayed graphic with your set up Mobile Device 1.

Enter the code shown in the app in the “Authentication Code” field on your computer. Then select “Confirm” on your computer.
Now, in the “Manage your SecureSign devices” overview, you will be shown a “new device.” You must now log out of Online Banking to set up the new Mobile Device 2 for SecureSign when logging in.

Go back to the Online Banking login page on your computer. Enter your user ID and your password and continue with the login. On the following screen, select “Set up additional device.” In addition to your computer and mobile device, you need the SecureSign letter with the yellow SecureSign graphic. On the following screen, click on “Let's get started” to begin the process.
1 Install app

**Computer**

The first step of the set-up is installing the SecureSign app on Mobile Device 2. Once you’ve done that, click on “Continue” on the computer.

**Mobile Device 2**

Download the SecureSign app and install it on your mobile device. Please note that, for Android devices, you must accept the app authorizations. For iOS devices, this step comes later. Start the app, read the Legal Information, and select “Accept” to agree to the conditions and continue with the setup.

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The image shows the installation screen for the SecureSign app, with options to install from Google Play or the App Store.
2 Scan letter

In the SecureSign app, click on “Let’s set it up.” Then, using the SecureSign app, scan the yellow SecureSign graphic that you have received by post. After scanning, the yellow code is displayed.

Enter the yellow code displayed on the mobile device into the computer. Then click on “Continue” on the computer and on the mobile device.
Using the SecureSign app, scan the blue SecureSign graphic on your computer screen. After scanning, you will automatically receive the blue code.

Enter the blue code in the corresponding field on your computer and click on “Continue.”
The set-up is now complete. To log in with the new SecureSign device, select “Login now.” Once you have entered your user ID and password, scan the blue SecureSign graphic using the SecureSign app and enter the authentication code to log in to Online Banking.

Note: you can set up a total of eight mobile devices with the method described here.