

# Cardless Cash. Mobile banking.

Cardless Cash is a function in the Credit Suisse CSX app that allows you to make cardless cash withdrawals and deposits at Credit Suisse ATMs.

The Cardless Cash function can be accessed via the app. To make a cash withdrawal, enter the debit account and the amount, and a QR code will be generated and saved on your smartphone. You can then withdraw cash without a PIN at all Credit Suisse ATMs equipped with a QR code reader. Just as for cash withdrawals, a QR code can also be generated for cash deposits.

## Your benefits

- Make cardless cash withdrawals from your Private account or Savings account (in CHF or Euros) easily and flexibly.
- Make a deposit to your Private account or Savings account (in CHF or Euros) at any time without a card.
- Use your smartphone to send money to family or friends easily and flexibly.

## Send a QR code

It's also possible to send the QR code for the cash withdrawal, e.g. via email or MMS, so you can help out family or friends with cash. You can also send QR codes for cash deposits so that a third party can deposit money into your account.

## ATMs with a QR code reader

ATMs with a QR code reader can be identified by the following symbol:



The ATM network of Credit Suisse is extensively equipped with QR code readers. You can find your closest Credit Suisse ATM at [www.credit-suisse.com/locations](http://www.credit-suisse.com/locations).

## Deleting QR codes

You have the option at any time of deleting the active QR codes in your app. Alternatively, you can block QR codes via the 24h HELP-Line (at 0800 800 488).

## Cardless Cash withdrawal process

### 1. Log in

Log into the app with your personal user data and open the "Cardless Cash" menu item.

### 2. Generate QR code

Choose which account to make the cash withdrawal from and select the desired amount.

### 3. Withdraw cash

Hold the QR code in front of the designated area of the Credit Suisse ATM and collect your cash.

## Conditions for QR codes

	Private clients	Corporate clients
<b>Withdrawal limit<sup>1</sup></b>	<ul style="list-style-type: none"> <li>▪ CHF 2,000 per day</li> <li>▪ CHF 4,000 per month</li> </ul>	No withdrawals possible
<b>Deposit limit<sup>1</sup></b>	CHF 50,000 per account per day	CHF 75,000 per QR code per day
<b>Validity period</b>	<ul style="list-style-type: none"> <li>▪ Withdrawals: 24 hours</li> <li>▪ Deposits: 24 hours</li> </ul>	Deposits: 12 months
<b>Usability</b>	<ul style="list-style-type: none"> <li>▪ Withdrawals: one time</li> <li>▪ Deposits: multiple</li> </ul>	Deposits: multiple
<b>Number of active QR codes per account and currency (at the same time)</b>	<ul style="list-style-type: none"> <li>▪ Withdrawals: 3</li> <li>▪ Deposits: 10</li> </ul>	Deposits: unlimited

<sup>1</sup> or equivalent amount in Euros

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**Contact us**

We will be happy to arrange a personal consultation.  
Call us at 0848 880 840\*,  
Monday–Friday, 08:00–20:00.

\* Telephone calls may be recorded.

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