

Credit Suisse Credit cards

Simply pay – then make the most of the additional services

What you need to know about Credit Suisse credit cards

You can use your Credit Suisse credit card to obtain goods and services without cash in Switzerland and abroad, and make payments at a later date. Credit Suisse offers a variety of credit cards that allow you to pay conveniently and securely anywhere in the world.

Credit Suisse credit cards offer you:

- The security of a globally accepted means of payment
- Additional services such as insurance and travel/emergency assistance

Credit Suisse makes a distinction between credit cards as part of Bonviva packages and individual cards from American Express, and Mastercard and Visa.

Bonviva credit cards¹

Bonviva Banking Packages simplify your daily banking business. Based on your particular needs, you can choose the account combination best suited to you with Maestro cards and credit cards from Mastercard or Visa and American Express exclusively created for Bonviva. When you pay with Bonviva credit cards, you are rewarded with Bonviva points that can be redeemed for vouchers, tickets, air miles, and other attractive rewards from the Bonviva Rewards Shop. With Bonviva credit cards, you also enjoy a host of security and travel services. Further information is available at www.credit-suisse.com/bonviva.

Mastercard and Visa credit cards¹

The practical credit cards from Mastercard and Visa enable you to benefit from all the advantages of traditional credit cards with a monthly spending limit. Cards are accepted worldwide so you can enjoy shopping anywhere you want. Mastercard Gold is also available in EUR and USD on request.



American Express charge¹

With the internationally renowned American Express cards, cardholders enjoy the highest level of financial flexibility with no fixed monthly spending limit. All American Express cards offer a comprehensive range of services such as transport accident insurance, travel inconvenience insurance, and personal assistance. American Express cardholders can also participate in the attractive Membership Rewards Program and benefit from exclusive rewards.

Your needs

- You want financial flexibility
- You are concerned about security when traveling
- You would like to have the right currency at all times

Features

- Collect valuable bonus points and choose your rewards
- Additional card for your partner available on request
- Immediate replacement if lost or stolen
- You incur no liability if your card is misused by third parties, provided that you have met your obligations to cooperate and exercise due care

¹ Credit cards, issued by Swisscard AECS GmbH.

Bonviva credit card conditions

Bonviva Platinum

Bonviva Gold

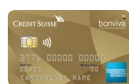
Bonviva Silver



Bonviva American Express® Platinum Card



Bonviva Visa® Gold or Bonviva World Mastercard® Gold



Bonviva American Express® Gold Card



Bonviva Visa® Gold or Bonviva World Mastercard® Gold



Bonviva American Express® Card



Bonviva Visa® Classic or Bonviva World Mastercard® Standard

Annual fees

	Bonviva Platinum	Bonviva Gold	Bonviva Gold	Bonviva Gold	Bonviva Silver	Bonviva Silver
Principal cards	Incl. in package price	Incl. in package price	Incl. in package price	Incl. in package price	Incl. in package price	Incl. in package price
Additional card	CHF 120	CHF 120	CHF 120	CHF 120	CHF 60	CHF 60
Replacement card	Free	Free	Free	Free	CHF 25	CHF 25

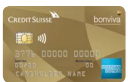

Additional charges

Cash withdrawals at Swiss ATMs/Postomats	3.75%, min. CHF 5	3.75%, min. CHF 5	3.75%, min. CHF 5	3.75%, min. CHF 5	3.75%, min. CHF 5	3.75%, min. CHF 5
Cash withdrawals at ATMs¹ (abroad)	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. CHF 10
Cash withdrawals, counter, Switzerland and abroad	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. CHF 10
Payment reminder fee	CHF 20	CHF 20	CHF 20	CHF 20	CHF 20	CHF 20
Annual interest	12% ²	12% ²	12% ²	12% ²	12% ²	12% ²
PostFinance deposit charge	As per postal rate	As per postal rate	As per postal rate	As per postal rate	As per postal rate	As per postal rate
Foreign currency and cross border handling fee	2,5%	2,5%	2,5%	2,5%	2,5%	2,5%
Copy of monthly statement (per order)	–	–	CHF 10	CHF 10	CHF 10	CHF 10
Duplicate monthly statement to own or third-party address (annual flat rate)	–	–	CHF 25	CHF 25	CHF 25	CHF 25
Mail order foreign countries (per monthly statement)	–	–	CHF 1	CHF 1	CHF 1	CHF 1
Address inquiry	–	–	CHF 25	CHF 25	CHF 25	CHF 25
Card delivery by express or courier	Costs exceeding CHF 100	Costs exceeding CHF 100	Actual costs, at least CHF 25	Actual costs, at least CHF 25	Actual costs, at least CHF 25	Actual costs, at least CHF 25

Services³

Bonus program	Bonviva Rewards	Bonviva Rewards	Bonviva Rewards	Bonviva Rewards	Bonviva Rewards	Bonviva Rewards
■ Conversion rate⁴	CHF 1 = 2 points	CHF 1 = 0.4 points	CHF 1 = 1.5 points	CHF 1 = 0.4 points	CHF 1 = 1 point	CHF 1 = 0.2 points
Transport accident insurance	CHF 1,000,000	CHF 1,000,000	CHF 700,000	CHF 700,000	CHF 500,000	CHF 500,000
Priority Pass⁵	Yes	No	No	No	No	No
Bonviva travel & concierge service	Yes	No	No	No	No	No
Travel cancellation insurance	CHF 15,000	CHF 15,000	No	No	No	No
Luggage insurance	CHF 6,000	CHF 6,000	CHF 4,000	CHF 4,000	No	No
Rental car insurance	CHF 80,000	CHF 80,000	No	No	No	No

Bonviva credit card conditions

	Bonviva Platinum	Bonviva Gold			Bonviva Silver	
						
	Bonviva American Express® Platinum Card	Bonviva Visa® Gold or Bonviva World Mastercard® Gold	Bonviva American Express® Gold Card	Bonviva Visa® Gold or Bonviva World Mastercard® Gold	Bonviva American Express® Card	Bonviva Visa® Classic or Bonviva World Mastercard® Standard
Purchase protection plan	CHF 1,000	CHF 1,000	CHF 1,000	CHF 1,000	No	No
Emergency assistance	Yes	Yes	Yes	Yes	No	No
American Express Selects^{SM, 6}	Yes	No	Yes	No	Yes	No
Lost-key service	Yes (incl. 5 key tags)	Yes (incl. 5 key tags)	Yes (incl. 3 key tags)	Yes (incl. 3 key tags)	Yes (incl. 1 key tag)	Yes (incl. 1 key tag)
Mastercard® Priceless® Cities⁷	No	Exclusively for World Mastercard	No	Exclusively for World Mastercard	No	Exclusively for World Mastercard
Cardservice (online)	Optional, free of charge	Optional, free of charge	Optional, free of charge	Optional, free of charge	Optional, free of charge	Optional, free of charge
Spending overview with the balance notification	Optional, free of charge	Optional, free of charge	Optional, free of charge	Optional, free of charge	Optional, free of charge	Optional, free of charge
Further conditions						
Monthly credit limit per package⁸	Up to CHF 50,000	Up to CHF 50,000	Up to CHF 30,000	Up to CHF 30,000	Up to CHF 25,000	Up to CHF 25,000
Replacement card usually provided within	48 hours	48 hours	48 hours	48 hours	48 hours	48 hours
Liability in the event of card theft or loss	None ⁹	None ⁹	None ⁹	None ⁹	None ⁹	None ⁹
PIN code	Yes	Yes	Yes	Yes	Yes	Yes
Account management (currency)	CHF	CHF	CHF	CHF	CHF	CHF
Payment types						
Direct debit	Yes	Yes	Yes	Yes	Yes	Yes
Payment slip	Yes	Yes	Yes	Yes	Yes	Yes
E-bills	Yes	Yes	Yes	Yes	Yes	Yes
Cash/Installment facility						
Cash withdrawal	Yes	Yes	Yes	Yes	Yes	Yes
Installment option	Yes ¹⁰	Yes ¹⁰	Yes ¹⁰	Yes ¹⁰	Yes ¹⁰	Yes ¹⁰

- 1 Lottery, gambling and casino transactions are treated in the same way as cash withdrawals from ATMs (abroad).
- 2 Different provisions may apply to existing contracts that currently use the installment facility. In this case, the applicable annual interest rate can be found on the issuer's current monthly bill, or can be requested from the issuer's customer service team at any time.
- 3 You can find the exact conditions (including the sums insured and the exclusions of liability) in the General Terms and Conditions of Insurance (including the information for persons insured under the group insurance plan), which can be viewed at www.swisscard.ch or requested from Swisscard AECS GmbH.
- 4 With the exception of fees, interest, cash withdrawals, chargebacks, and amounts outstanding as well as lottery, gambling and casino transactions.
- 5 Access to over 1200 airport lounges. The services are provided by Priority Pass. Please also be sure to read the General Terms and Conditions that you received with your Priority Pass.
- 6 Offers and discounts exclusively for American Express members worldwide.
- 7 Take advantage of exclusive shopping and value propositions and look forward to extraordinary events in the most exciting cities in the world. Find out more at priceless.com
- 8 Subject to successful credit check by the card issuer.
- 9 No liability provided that the due care obligations set out in the General Terms and Conditions have been met.
- 10 Credit approval is prohibited if it leads to overindebtedness.

Terms and conditions for Mastercard and Visa credit cards

Mastercard and Visa credit cards



Viva Mastercard®
Standard CHF



Credit Suisse
Visa® Classic



Credit Suisse
World
Mastercard®
Standard



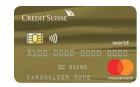
Credit Suisse
Visa® Gold



Credit Suisse
World
Mastercard®
Gold



Credit Suisse
World
Mastercard®
Gold EUR



Credit Suisse
World
Mastercard®
Gold USD

Annual fees

Principal card	Included in the Viva Banking Package	CHF 100	CHF 100	CHF 200	CHF 200	EUR 200	USD 200
Additional card	Not possible	CHF 25	CHF 25	CHF 75	CHF 75	EUR 75	USD 75
Replacement card	CHF 25	CHF 25	CHF 25	CHF 25	CHF 25	EUR 25	USD 25

Spending bonus on annual fee

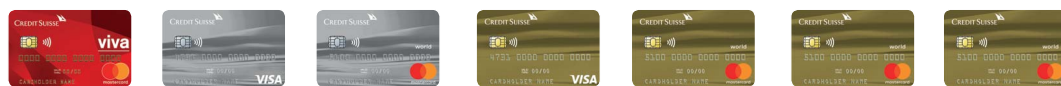
50% discount¹ (subsequent year)	n/a	n/a	n/a	CHF 10,000	CHF 10,000	EUR 10,000	USD 10,000
100% discount¹ (subsequent year)	n/a	CHF 10,000	CHF 10,000	CHF 20,000	CHF 20,000	EUR 20,000	USD 20,000

Additional charges

Cash withdrawals at Swiss ATMs/Postomats	3.75%, min. CHF 5	3.75%, min. CHF 5	3.75%, min. CHF 5	3.75%, min. CHF 5	3.75%, min. CHF 5	3.75%, min. EUR 5	3.75%, min. USD 5
Cash withdrawals at ATMs (abroad)²/ bank counter	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. CHF 10	3.75%, min. EUR 10	3.75%, min. USD 10
Payment reminder fee	CHF 20	CHF 20	CHF 20	CHF 20	CHF 20	CHF 20	CHF 20
Annual interest	12% ³	12% ³	12% ³	12% ³	12% ³	12% ³	12% ³
Processing supplement for payment in foreign currency	2.5%	2.5%	2.5%	2.5%	2.5%	2.5%	2.5%
Copy of monthly statement (per order)	CHF 10	CHF 10	CHF 10	CHF 10	CHF 10	EUR 8	USD 10
Duplicate monthly statement to own or third-party address (annual flat rate)	CHF 25	CHF 25	CHF 25	CHF 25	CHF 25	EUR 20	USD 25
Mail order foreign countries (per monthly statement)	CHF 1	CHF 1	CHF 1	CHF 1	CHF 1	EUR 1	USD 1
Address inquiry	CHF 25	CHF 25	CHF 25	CHF 25	CHF 25	EUR 20	USD 25
Card delivery by express or courier	Actual costs, at least CHF 25	Actual costs, at least CHF 25	Actual costs, at least CHF 25	Actual costs, at least CHF 25	Actual costs, at least CHF 25	Actual costs, min EUR 20	Actual costs, min USD 25
Cross-border CHF transaction fee	2.5%	2.5%	2.5%	2.5%	2.5%	n/a	n/a
Paper statement fee	CHF 1.50	CHF 1.50	CHF 1.50	CHF 1.50	CHF 1.50	EUR 1.50	USD 1.50

Terms and conditions for Mastercard and Visa credit cards

Mastercard and Visa credit cards



Viva Mastercard® Standard CHF Credit Suisse Visa® Classic Credit Suisse World Mastercard® Standard Credit Suisse Visa® Gold Credit Suisse World Mastercard® Gold Credit Suisse World Mastercard® Gold EUR Credit Suisse World Mastercard® Gold USD

Benefits⁴

Travel accident	Invalidity or death	CHF 400,000	CHF 400,000	CHF 400,000	CHF 700,000	CHF 700,000	CHF 700,000	CHF 700,000
	Search & recovery	CHF 60,000	CHF 60,000	CHF 60,000	CHF 60,000	CHF 60,000	CHF 60,000	CHF 60,000
Personal assistance		No	No	No	Emergency assistance	Emergency assistance	Emergency assistance	Emergency assistance
Travel inconvenience		No	No	No	Yes	Yes	Yes	Yes
Luggage		No	No	No	Yes	Yes	Yes	Yes
Mastercard® Priceless® Cities⁵		Yes	No	Yes	No	Yes	Yes	Yes
Spending overview with the balance notification		Optional, free of charge	Optional, free of charge	Optional, free of charge	Optional, free of charge	Optional, free of charge	Optional, free of charge	Optional, free of charge

Further conditions

Credit limit per month/package⁶		Up to CHF 10,000	Up to CHF 10,000	Up to CHF 10,000	Up to CHF 30,000	Up to CHF 30,000	Up to CHF 20,000	Up to CHF 20,000
Lost card/replacement card		48 hours	48 hours	48 hours	48 hours	48 hours	48 hours	48 hours
Liability in the event of card theft or loss		None ⁷	None ⁷	None ⁷	None ⁷	None ⁷	None ⁷	None ⁷
PIN code		Yes	Yes	Yes	Yes	Yes	Yes	Yes
Account management (currency)		CHF	CHF	CHF	CHF	CHF	EUR	USD

Payment types

Direct debit		Yes	Yes	Yes	Yes	Yes	No	No
Payment slip		Yes	Yes	Yes	Yes	Yes	Yes	Yes
E-bills		Yes	Yes	Yes	Yes	Yes	No	No

Cash/Installment facility

Cash withdrawal		Yes	Yes	Yes	Yes	Yes	Yes	Yes
Installment option		Yes ⁸	Yes ⁸	Yes ⁸	Yes ⁸	Yes ⁸	Yes ⁸	Yes ⁸

- Discount on the annual fee in the next year upon reaching the defined annual spending amount (excluding charges, interest, cash withdrawals, chargebacks and amounts outstanding as well as lottery, gambling and casino transactions).
- Lottery, gambling and casino transactions are treated in the same way as cash withdrawals from ATMs (abroad).
- Different provisions may apply to existing contracts that currently use the installment facility. In this case, the applicable annual interest rate can be found on the issuer's current monthly bill, or can be requested from the issuer's customer service team at any time.
- You can find the exact conditions (including the sums insured and the exclusions of liability) in the General Terms and Conditions of Insurance (including the information for persons insured under the group insurance plan), which can be viewed at www.swisscard.ch or requested from Swisscard AECS GmbH.
- Take advantage of exclusive shopping and value propositions and look forward to extraordinary events in the most exciting cities in the world. Find out more at priceless.com
- Subject to successful credit check by the card issuer.
- No liability provided that the due care obligations set out in the General Terms and Conditions have been met.
- Credit approval is prohibited if it leads to overindebtedness.

American Express card conditions

American Express charge cards



Platinum Card®



American Express®
Gold Card

Annual fees

Annual fee	CHF 850	CHF 300
Supplementary cards	5 cards free ¹	CHF 150
Replacement card	Free	Free

Additional charges

Cash withdrawals at Swiss ATMs/ Postomats	4%, min. CHF 5	4%, min. CHF 5
Cash withdrawals at ATMs ² (abroad)	4%, min. CHF 5	4%, min. CHF 5
Cash withdrawals, counter, Switzerland and abroad	4%, min. CHF 5	4%, min. CHF 5
Cash withdrawal limit	Every 30 days, CHF 20,000 / daily limit of CHF 100,000	Every 30 days CHF 8,000 / daily limit of CHF 40,000
Payment reminder fee	No	CHF 20
Annual interest	12%	12%
Processing supplement for payment abroad	2.5%	2.5%

Services³

Bonus program	Membership Rewards	Membership Rewards
■ Conversion rate	CHF 1 ⁴ = 1 point	CHF 1 ⁴ = 1 point
American Express lifestyle benefits	Yes (exclusive tickets and offers)	No
Vehicle accident insurance	CHF 1,000,000	CHF 700,000
Travel inconvenience insurance		
■ Missed connecting flight and flight delay	CHF 400	CHF 300
■ Baggage delay 6 hours or more	CHF 2,000	CHF 1,500
Travel cancellation insurance ³	CHF 30,000	Optional ⁵
Emergency assistance	Yes	Yes
Priority Pass ⁶	Yes	No
■ Hotels	Various hotel/loyalty programs, including Fine Hotels & Resorts, Hilton Honors etc.	The Vacation Collection, The Hotel Collection
■ Flights	International Airline Program	International Airline Program
■ Rental car programs	Hertz, Avis, Sixt	Hertz
Other lounge access	American Express lounges, Centurion lounges, Delta Sky Club lounges	No
Concierge service	Yes	No
Travel service	Yes	Yes
American Express Selects ^{SM, 7}	Yes	Yes
Spending overview with the balance notification	Optional, free of charge	Optional, free of charge

American Express card conditions

American Express charge cards



Platinum Card®



American Express®
Gold Card

Further conditions

Monthly credit limit	Without fixed spending limit	Without fixed spending limit
Replacement card usually provided within	48 hours	48 hours
Liability in the event of card theft or loss	None ⁸	None ⁸
PIN code	Yes	Yes
Account management (currency)	CHF	CHF

Payment types

Direct debit	Yes (CHF only)	Yes (CHF only)
Payment slip	Yes (full payment only)	Yes (full payment only)
E-bills	No	No

Cash/Installment facility

Cash withdrawal	Yes	Yes
Installment option	No	No

- 1 × Platinum Card, 4 × Gold Cards.
- Lottery, gambling and casino transactions are treated in the same way as cash withdrawals from ATMs (abroad).
- You can find the exact conditions (including the sums insured and the exclusions of liability) in the General Terms and Conditions of Insurance (including the information for persons insured under the group insurance plan), which can be viewed at www.swisscard.ch or requested from Swisscard AECS GmbH.
- Not including fees, interest, cash withdrawals, chargebacks, and amounts outstanding as well as proceeds from lotteries, gambling, and casinos.
- CHF 6.50 per month at least for 12 months, then subject to monthly notice (CHF 78 per year); max. CHF 15,000 is insured per journey and per insured person.
- Access to over 1200 airport lounges. The services are provided by Priority Pass. Please also be sure to read the General Terms and Conditions that you received with your Priority Pass.
- Offers and discounts exclusively for American Express members worldwide.
- No liability provided that the due care obligations set out in the General Terms and Conditions have been met.

Source: Credit Suisse (Switzerland) Ltd., otherwise specified.

Contact Us

For VISA, Mastercard, American Express credit cards and charge cards¹ please contact:
Swisscard support line available Mon.–Fri., 8:30–17:30.
044 659 61 92*
Mo–Fr, 8.30–17.30 Uhr.

¹ Swisscard AECS GmbH is a legal issuer of Visa, Mastercard and American Express cards.
* Telephone calls may be recorded.

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