Use eBill. Pay smarter.

What you need to know about eBill

eBill allows you to receive your bills where you pay them: directly in Online Banking. This enables you to process your payments in an efficient, secure, and paperless manner. Pay your electronic bills in just a few clicks, whether you’re at the office, at home, or on the go.

The new eBill service

eBill has replaced the existing e-bill and has many advantages compared to a conventional invoice.

Benefits of paying with eBill

eBill is simple, secure, and easy to use. Thanks to eBill, you can access your electronic bills via Online Banking anytime and anywhere. Paying in installments, provided that this is offered by the biller, and use of standing approvals offer you additional flexibility.

- Time-saving
  Manually entering or scanning payment slips is no longer required. As the payment information has been entered in advance, the time you need to process payments, as well as the probability of errors occurring when entering the payment order, is reduced. You only have to check your bills before approving them with a few clicks of the mouse.

- Secure
  eBill is just as secure as your Online Banking. When you log into Online Banking, you receive encrypted bills from your biller via the eBill portal. You can check the bill in detail prior to approval and, if there are any discrepancies, you can simply reject it with a click of the mouse.

- Paperless
  Thanks to eBill, you not only save time – you also stop receiving paper bills. You can use eBill to pay your bills in an environmentally friendly manner regardless of your location using the eBill portal in Online Banking.
The eBill portal with the services of SIX

eBill is a service provided by Swiss banks in cooperation with SIX and billers. eBill invoices are made available for further processing via the eBill portal.

Requirements and registration process

Requirements for using eBill:

- Account with Credit Suisse (Switzerland) Ltd.
- A valid Online Banking contract
- Successful registration for eBill
- Biller login

If you already use electronic billing, you don’t have to do anything, since everything will be migrated automatically to eBill.

If you are a new user, you must sign up once in Online Banking by going to Payments → eBill → Register.

1. Start registration for eBill in Online Banking
2. Accept the terms and conditions
3. Enter your email address and receive your SIX activation key via email
4. Enter the activation key in the login process
5. Complete registration

On completion of your registration, you can register for eBill with your billers in Online Banking via the eBill portal. You can then check the eBill invoices received from your biller in electronic form simply, securely and quickly online and pay with a few clicks.

Conditions

Apart from the standard payment transaction fees, eBill is free of charge with Credit Suisse.

Contact us

We will be happy to arrange a personal consultation:
Call us at 0844 800 888*
Mon.–Fri., 7:30–17:30

Visit our website for more information:
credit-suisse.com/ebill

* Telephone calls may be recorded.

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