

# Self-administration for corporate clients



## Manage Online Banking user rights online

### Key information at a glance

The easy and convenient online service of Credit Suisse (Switzerland) Ltd., enabling corporate clients to manage user rights autonomously.

### User rights administration

- Online overview of all current user rights
- Creation of new users<sup>1</sup>
- Copying user rights of existing users to new users
- Copying rights of existing users to other existing users
- Individual management of user rights
- Deletion and reactivation of user rights
- Blocking and unblocking of user rights

### User authentication administration

- Unblocking user rights
- Extending the validity of expired passwords for 30 additional days

- Ordering a new password
- Replacing of third credentials
- Changing delivery address for Online Banking passwords and third credentials delivery

### Your needs

- You want to personally manage your users online.
- You value transparency and information at a glance.
- You want user changes to take immediate effect.
- You prefer to issue user rights independently of physical signatory authority at the bank.

### Your benefits

- Independent management of user rights on corporate accounts with no additional formalities<sup>1</sup>
- Real-time overview of all current user rights
- Separate entry and approval of modifications by designated administrators
- Immediate operational effect for all user rights assigned, deleted, or blocked online

### Prerequisites for online accounts

- Administrators domiciled outside the United States
- Signed self-administration application form
- Signed application form for the very first Online Banking use

<sup>1</sup> Self-administration contract for the designation of administrators and contract for the first user are mandatory.

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## Administrator types

Administrator authority	Administrator types	
	Supporter	Master
Enter user rights	Yes	Yes
Approve user rights	No	Collective or individual
Delete user rights	Yes	Yes
Unblock/reorder security information	Yes	Yes
Change user mailing address	Yes	Yes

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## Your contacts

Contact our Electronic Banking Desk for support and personal advice from Monday–Friday, 07:30–17:30 at 0800 88 11 88\* (toll-free number).

For further information, visit our website at:  
**[credit-suisse.com/direct](https://credit-suisse.com/direct)**

\* Please note that telephone conversations may be recorded. By making a call, you acknowledge your agreement with this business practice.

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