

# 2021 Global London Healthcare Conference



# Virtual conference information for Investors

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## Conference Format:

### **1on1s / Small Group Meetings**

These will follow the normal conference procedure whereby you request your meetings and we will allocate accordingly. There will be limited availability for 1on1/small group meetings but we will do our best to accommodate your requests.

### **Fireside Chat and Keynote sessions**

Once you are registered for the conference, you will have full access to view the live Fireside chat and Keynote sessions. You do not have to submit a specific request for these sessions. However if you have requested 1on1/small group meetings we do advise you to list the Fireside Chat and Keynote sessions you will be attending in the comments section on your "meeting request page" to ensure there are no scheduling clashes.

Our Fireside Chats will take place in a webinar format and will consist of a short presentation, followed by a guided Q&A, typically led by Credit Suisse Research Analysts. We encourage you to ask questions by emailing the moderator using the email address provided on the screen.

Should you have specific questions that you would like to send in advance, please send them via email to [creditsuisse.healthcareconference@credit-suisse.com](mailto:creditsuisse.healthcareconference@credit-suisse.com) and we will share them with the Credit Suisse Pharma Team.

### **How will the fireside chats be delivered?**

Fireside chats will be facilitated by Webinar (via Open Exchange).

Should you require further guidance on how to use Zoom please view our user guide [here](#).

### **Which platform will be used for the 1on1s/small group meetings?**

Zoom will be the platform used for all 1on1s/small group meetings.

### **Will there be an operator on my 1on1/small group meeting conference call?**

Yes, we will be using OpenExchange who are a third party that will be operating the calls to ensure all the attendees have joined the meeting and that it runs smoothly.

Prior to the conference, we will send you a test link. This will be a 5-minute process where you will work directly with OpenExchange to check that the call operates correctly for you and also to familiarise yourself with the video conferencing platform. We advise you to use this test link to avoid any issues on the day.

### **Have the 1on1/small group meeting timeslots been adjusted due to the change in format?**

Each meeting will last 45 minutes. All timings are scheduled in Greenwich Mean Time.

### **Please note:**

- All 1on1/small group meetings have been dictated by management
- Each meeting has a separate dial-in number, and is expected to last no more than 45 mins
- All times listed on your schedule are in GMT. We try not to schedule any US investors earlier than 7am EST; should you have a meeting booked any earlier, please advise and we will try and re-schedule you

**What happens if I log into my scheduled meeting and other participants are not there?**

There will be an operator at your meeting who will notify us if such situation occurs and we will contact scheduled participants directly.

## General Information:

**Will all the meetings be held as video calls?**

We encourage everybody to use video, however we understand this is not always possible. Therefore you will be able to access the meetings as audio only should you prefer.

**Will the meetings be recorded?**

The meetings are live and will not be recorded for compliance reasons.

**Can I forward the dial-in details to a colleague who is not registered for this conference?**

Please do not share this link, only clients scheduled to participate will be allowed into the meeting. Those not on the list will not be able to access the meeting room.

**What should I do if I cannot dial into my meeting?**

Please ensure you have used the test link ahead of time, if you still have issues on the day please contact us at [creditsuisse.healthcareconference@credit-suisse.com](mailto:creditsuisse.healthcareconference@credit-suisse.com)

**Cancellation**

If you cancel within 48 hours of your meeting, you will incur the full charge of that meeting.

**No show**

If you do not dial into your meeting, you will incur the full charge of that meeting.

## Important contacts:

**Corporate Access team:**

**Hollie Barry**

**Amanda Baird**

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