

## 2021 Global London Healthcare Conference



Information for Corporate guests

# Virtual conference information for Corporate guests

### 1on1/ Small Group Meetings:

#### Which platform will be used for the 1on1/small group meetings?

Zoom will be the platform used for 1on1/small group meetings.

#### Will there be an operator on my 1on1/small group conference call meeting?

Yes, we will be using OpenExchange who are a third party that will be operating the calls to ensure all the attendees have joined the meeting and that it runs smoothly.

Prior to the conference, we will send you a test link. This will be a 5-minute process where you will work directly with OpenExchange to check that the call operates correctly for you and also to familiarise yourself with the video conferencing platform.

For more information on how to use Zoom please view our user guide here.

## Have the 1on1/small group meeting timeslots been adjusted due to the change in format?

Each meeting will last 45 minutes. All timings are scheduled in Greenwich Mean Time.

#### Can we provide materials to clients?

Yes, please contact Paula Hartropp to facilitate. Please send by email no later than Tuesday, February 23, to <a href="mailto:paula.hartropp@credit-suisse.com">paula.hartropp@credit-suisse.com</a>

#### What happens if there are no Investors logged into my scheduled meeting?

There will be an operator on your meeting who will notify us if such situation occurs and we will contact registered participants directly.

#### Fireside Chat Presentations

#### How will the fireside chats be delivered?

Fireside chats will be delivered via a webinar format, whereby you can present slide decks to the viewing investors. These will be operated by the lead analyst and Corporate Access team with the help of OpenExchange. Investors will be able to ask questions by clicking a link on their screen which will send an email directly to the Credit Suisse Pharma team.

#### General Information:

#### Will all the meetings be held as video calls?

We encourage everybody to use video, however we understand this is not always possible. Therefore you will be able to access the meetings as audio only should you prefer.

#### Will the meetings be recorded?

The meetings are live and will not be recorded for compliance reasons.

## Can I forward the dial-in details to a colleague who is not registered for this conference?

Please make sure you advise us of any additional members of the team who will be joining. We will then be able to admit them to the virtual room. Any others will be not be recognised and will not be allowed to join.

Information for Corporate guests 2

#### What should I do if I cannot dial into my meeting?

Please ensure you have used the test link ahead of time, if you still have issues on the day, please contact us at <a href="mailto:creditsuisse.healthcareconference@credit-suisse.com">creditsuisse.healthcareconference@credit-suisse.com</a>

## Important contacts:

Corporate Access team:
Hollie Barry
Amanda Baird
creditsuisse.healthcareconference@credit-suisse.com

Events and Live Marketing EMEA: Paula Hartropp:
<a href="mailto:paula.hartropp@credit-suisse.com">paula.hartropp@credit-suisse.com</a>

Information for Corporate guests 3



#### **CREDIT SUISSE International**

Events and Live Marketing EMEA One Cabot Square London E14 4QJ **credit-suisse.com**