

Privacy statement

Short version with icons

The complete privacy statement can be found [here](#).

1. The following unit is responsible and you can reach our Data Protection Officer at:

CREDIT SUISSE AG/CREDIT SUISSE (SWITZERLAND) LTD.
 Data Protection Office Switzerland,
 8070 Zurich ZH
 Switzerland
 Email: switzerland.data-protection@credit-suisse.com

2. What sources and data do we use?

Data sources



Provided Data

We process personal data that you provided to us



Collected Data

We process personal data that we collect about you



Received Data

We process personal data about you that we receive from third parties

Data categories



General Data

We process general personal data about you, such as your name and contact details



Financial Data

We process your financial data



Health Data

We process your health data



Location Data

We process your location data



Biometric Data

We process your biometric data



Intimate Data

We process intimate data about you

3. Why do we process your personal data (purpose of processing) and on what legal basis?



Marketing

We use your personal data for marketing and advertising



Product Development

We use your personal data for the development and improvement of products and services



No Automated Decision-Making

We do not make significant decisions based on fully automated processing



Profiling

We analyse your behaviour and make assumptions about your interests and preference



Other Purposes

We use your personal data for other purposes without direct connection with the core service

4. Who receives my data?



Data Transfers

We transfer your personal data to other companies that decide themselves how to use the data



No Data Sale

We do not sell your personal data

5. Will data be transferred to a third country or an international organization?



Not Only Switzerland

We process your personal data not only in Switzerland

In general, we as a bank are obliged to maintain secrecy about any information that we obtain in the course of our banking relationship with you (bank client confidentiality). Data will only be transferred to foreign countries without equivalent level of data protection (known as third countries) if it is necessary to execute your orders (e.g. payment and securities orders), if it is required by law (e.g. reporting obligations under tax law) or if you have given us your consent.

6. Further information in short form

For how long will my data be stored?

Data is processed within the scope of fulfilling contractual and legal obligations. The data is subject to legal and internal retention obligations. In addition, we as a bank may be subject to special storage obligations (legal holds), which oblige us to store information for an indefinite period of time.

What data protection rights do I have?

- **Right to information** (Article 8 DPA)
- **Right of correction and/or erasure** (Article 5 DPA)
- **Right to restrict processing** (Articles 12, 13, 15 DPA) and
- **Right to data portability** (if applicable)
- **Right to object** (Article 4 DPA) – Right to object to the processing of your personal data for direct marketing purposes and for reasons arising from your specific situation
- **Right to lodge a complaint** to a competent data protection supervisory authority (if applicable)

You can **withdraw your consent** to the processing of personal data **at any time**. A revocation is only effective for the future. Processing before revocation is not affected.

To exercise your rights, or if you have any further questions or concerns regarding data protection, please contact the data protection officer using the contact details given above.

Information for residents of California

Further information can be found online in our otherwise applicable data protection notices (including our California Consumer Privacy Act Annual Notice Supplement for clients of Credit Suisse domiciled in California, effective from January 1, 2020, at <https://www.credit-suisse.com/us/en/legal/privacy-statement.html>).

For all other questions, please contact us.data-protection@credit-suisse.com.