

2020 Switzerland and Credit Suisse

Key facts and figures



Peter A. Derendinger, Chairman of the Board of Directors, and André Helfenstein, Chief Executive Officer of CREDIT SUISSE (Switzerland) Ltd.

Switzerland has acted quickly and decisively in the coronavirus crisis. The general public has come together, and digitalization and flexible working models have become more firmly established. Even greater emphasis is likely to be given to sustainability issues and maintaining a well-functioning healthcare system in the future. A reliable supply of credit is crucial for the Swiss economy and its 600,000 SMEs. Through the package of support measures for SMEs, the Federal Council, the banks, and the Swiss National Bank have set up a viable solution. As a Swiss bank and the bank for entrepreneurs, we played an active role at an early stage and have been able to grant loans quickly. We will donate any profits that result from this. It always has been, and always will be, important to us to be there for our clients, our employees, and for Switzerland.

Yours sincerely

CREDIT SUISSE (Switzerland) Ltd.

Peter A. Derendinger
Chairman of the Board of Directors

André Helfenstein
Chief Executive Officer

Our four main areas

We build lasting value by serving our clients with care and entrepreneurial spirit.

The bank for
Switzerland with
global expertise

Building lasting value is what Switzerland is famous for.

It is the basis of our culture and success.

With more than 165 years of experience, we have a solid foundation for the future.

The bank for
entrepreneurs

Our founder, Alfred Escher, was one of Switzerland's most outstanding entrepreneurs.

That's why we support entrepreneurs who don't ask "why," but "why not."

Because we, too, believe that the world is full of opportunities.

The bank for
holistic solutions

Building lasting value is a result of making the right choices.

We support our clients in mastering the complex challenges of our time.

By providing the holistic capabilities they need.

The bank for the
digital generation

We are close to our clients, both physically and digitally.

We aim to make things easier and faster for them.

By combining the expertise of a reputable bank with the ease of the digital world.

Credit Suisse's commitment to Switzerland

Our commitment to Switzerland is made of unwavering conviction, great enthusiasm, and profound dedication. This applies to the environment, culture, sports, and social issues.



Commitment to the Swiss home market

- We support sports and culture with over **20 partnerships**.
- Entrepreneurship is very important to us. For this reason, we launched the **Swiss Entrepreneurs Fund**, which invests in start-ups and innovative SMEs.
- In 2019, we purchased **goods and services from Switzerland valued at over CHF 1.2 billion**.



Social commitment

- In 2019, our employees took on over **45,680 hours of volunteer work**.
- A total of 363 employees hold **political office**.
- In 2019, we published a total of **19 studies**, such as Monitor Switzerland, the Worry Barometer, and various pension provision and real estate studies.

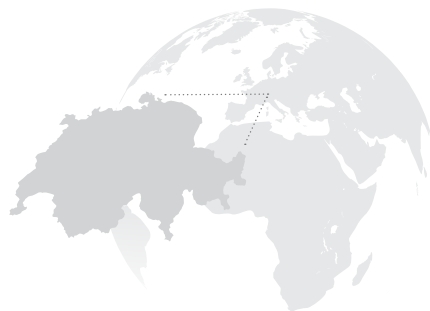


Responsibility for the environment

- We are committed to conducting our business with a long-term view to supporting environmental sustainability. With **one million square meters of Minergie-certified floor space**, we are one of the biggest investors in environmentally friendly construction.
- We actively support **clean and renewable energy** businesses. From 2010 through the end of 2019, we were involved in **over 130 transactions** in this field with a value of **over USD 100 billion**.
- In 2019, **91% of the paper we used was certified**, either by the FSC or similar labels, which enables us to support sustainable forest management.

Credit Suisse in Switzerland and worldwide

Not only are we locally rooted and able to look back on a long-standing Swiss success story, we are also integrated around the world and globally active.



16,140

employees in Switzerland
(full-time equivalents)

47,860

employees worldwide
(full-time equivalents)

164

branches in Switzerland

344

branches, offices, and
representative offices
worldwide

654 billion*

in managed client assets
in Switzerland (in CHF)

1,507 billion

in managed client assets
worldwide (in CHF)

5.797 billion*

in adjusted net revenues
in Switzerland (in CHF)

22.235 billion

in adjusted net revenues
worldwide (in CHF)

* Figure refers to Swiss Universal Bank and the year 2019.

The bank for Switzerland with global expertise.

Local access to **500+** global investment specialists¹

48,000 employees world-wide, of which **16,000** are in Switzerland⁶

CHF **654 billion** in managed client assets in Switzerland⁶

The bank for entrepreneurs.

CHF **2.57 billion** in COVID-19 credit paid out to Swiss companies⁴

CHF **170 million** in venture capital made available to SMEs⁵

Over CHF **35 billion** in loans granted to Swiss SMEs⁵



The bank for holistic solutions.

Analysis provided for over **3,000** securities worldwide¹

CHF **44 billion** in assets invested according to sustainability criteria²

CHF **140 billion** in managed assets for private clients in discretionary and advisory mandates¹

The bank for the digital generation.

Over **95%** of new private clients in Switzerland open their accounts digitally³

230 tons of paper were saved compared to the previous year⁶

Over **64%** of private client logins are already taking place via our mobile banking app³

We're here for you



Social media: You can find us on Instagram, Facebook, YouTube, LinkedIn, and Twitter @CSschweiz.



Online: You will find further information on Credit Suisse at credit-suisse.com.



Telephone: You can reach us from Monday to Friday at 0848 880 844.*



On site: Our branches and locations can be found at credit-suisse.com/locations.

* Please note that telephone conversations may be recorded. We assume that by calling us you accept this business practice.

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