2020 Switzerland and Credit Suisse

Key facts and figures
Switzerland has acted quickly and decisively in the coronavirus crisis. The general public has come together, and digitalization and flexible working models have become more firmly established. Even greater emphasis is likely to be given to sustainability issues and maintaining a well-functioning healthcare system in the future. A reliable supply of credit is crucial for the Swiss economy and its 600,000 SMEs. Through the package of support measures for SMEs, the Federal Council, the banks, and the Swiss National Bank have set up a viable solution. As a Swiss bank and the Bank for Entrepreneurs, we played an active role at an early stage and have been able to grant loans quickly. We will donate any profits that result from this. It always has been, and always will be, important to us to be there for our clients, our employees, and for Switzerland.

Yours sincerely

CREDIT SUISSE (Switzerland) Ltd.

Peter A. Derendinger
Chairman of the Board of Directors

André Helfenstein
Chief Executive Officer
Credit Suisse’s commitment to Switzerland

Our commitment to Switzerland is made of unwavering conviction, great enthusiasm, and profound dedication. This applies to the environment, culture, sports, and social issues.

Commitment to the Swiss home market

- We support sports and culture with over 20 partnerships.
- Entrepreneurship is very important to us. For this reason, we launched the Swiss Entrepreneurs Fund, which invests in start-ups and innovative SMEs.
- In 2019, we purchased goods and services from Switzerland valued at over CHF 1.2 billion.

Social commitment

- In 2019, our employees took on over 45,680 hours of volunteer work.
- A total of 363 employees hold political office.
- In 2019, we published a total of 19 studies, such as Monitor Switzerland, the Worry Barometer, and various pension provision and real estate studies.

Responsibility for the environment

- We are committed to conducting our business with a long-term view to supporting environmental sustainability. With one million square meters of Minergie-certified floor space, we are one of the biggest investors in environmentally friendly construction.
- We actively support clean and renewable energy businesses. From 2010 through the end of 2019, we were involved in over 130 transactions in this field with a value of over USD 100 billion.
- In 2019, 91% of the paper we use is certified, either by the FSC or similar labels, which enables us to support sustainable forest management.

Credit Suisse in Switzerland and worldwide

Not only are we locally rooted and able to look back on a long-standing Swiss success story, we are also integrated around the world and globally active.

<table>
<thead>
<tr>
<th>Employees</th>
<th>Branches</th>
<th>Managed Client Assets</th>
<th>Adjusted Net Revenues</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>16,140</strong> employees in Switzerland (full-time equivalents)</td>
<td><strong>164</strong> branches in Switzerland, including NEUE AARGAUER BANK and BANK-now</td>
<td><strong>654 billion</strong> in managed client assets in Switzerland (in CHF)</td>
<td><strong>5.797 billion</strong> in adjusted net revenues in Switzerland (in CHF)</td>
</tr>
<tr>
<td><strong>47,860</strong> employees worldwide (full-time equivalents)</td>
<td><strong>344</strong> branches, offices, and representative offices worldwide</td>
<td><strong>1,507 billion</strong> in managed client assets worldwide (in CHF)</td>
<td><strong>22.235 billion</strong> in adjusted net revenues worldwide (in CHF)</td>
</tr>
</tbody>
</table>

* Figure refers to Swiss Universal Bank and the year 2019.
More than 16,000 employees work for our bank in Switzerland.

CHF 1.38 billion was the total amount paid in taxes on profit and capital and social security contributions, as well as the income tax on employee salaries in Switzerland.

7,000 suppliers and vendors in Switzerland with which we did business.

14,000 hours were spent training employees on health topics.

Over 11.2 million visits were registered on Credit Suisse websites in 2019.

Over 425,000 clients receive all their banking documents electronically via online and mobile banking, thereby making a contribution to the environment.

Over 55% of private client logins are already taking place via our mobile banking app.

Over 80% of new private clients opened their banking relationship digitally in a branch or online.

100,000 companies and institutions are among our valued clients.

Over CHF 32.8 billion in loans have been granted to Swiss SMEs alone, thereby directly supporting Switzerland as a business location.

Over CHF 200 million is being provided in venture capital to SMEs through Credit Suisse Entrepreneur Capital Ltd.

Over 1,165 graduates of different education levels receive training from us.

230 tons of paper were saved compared to the previous year.

Over 60,000 children and young people participate annually in the Credit Suisse Cup in hopes of winning the Swiss school football championship.

70% reduction in greenhouse gas emissions since 2010, which helps ensure that we remain operationally greenhouse gas neutral worldwide.

Unless stated otherwise, the figures on this page refer to all Swiss-based units of the various divisions and functions of Credit Suisse as of the end of 2019.
We’re here for you

Social media: You can find us on Instagram, Facebook, YouTube, LinkedIn and Twitter @CSschweiz.

Online: You will find further information on Credit Suisse at credit-suisse.com.

Telephone: You can reach us from Monday to Friday at 0848 880 844.*

On site: Our branches and locations can be found at credit-suisse.com/locations.

* Please note that telephone conversations may be recorded. We assume that by calling us you accept this business practice.

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