

Credit Suisse Investor Day 2016

Tidjane Thiam, CEO Credit Suisse

December 7, 2016



The data presented in this presentation relating to the Swiss Universal Bank refers to the division of Credit Suisse Group as the same is currently managed within Credit Suisse Group. The scope, revenues and expenses of the Swiss Universal Bank vary from the planned scope of Credit Suisse (Schweiz) AG and its subsidiaries, planned to be subject to a partial IPO, market conditions permitting. Any such IPO would involve the sale of a minority stake and would be subject to, among other things, all necessary approvals. It is therefore not possible to make a like-for-like comparison of the Swiss Universal Bank as a division of Credit Suisse Group on the one hand and Credit Suisse (Schweiz) AG as a potential IPO vehicle on the other hand.

Cautionary statement regarding forward-looking statements

This presentation contains forward-looking statements that involve inherent risks and uncertainties, and we might not be able to achieve the predictions, forecasts, projections and other outcomes we describe or imply in forward-looking statements. A number of important factors could cause results to differ materially from the plans, objectives, expectations, estimates and intentions we express in these forward-looking statements, including those we identify in "Risk Factors" in our Annual Report on Form 20-F for the fiscal year ended December 31, 2015 and in "Cautionary statement regarding forward-looking information" in our media release relating to Investor Day, published on December 7, 2016 and filed with the US Securities and Exchange Commission, and in other public filings and press releases. We do not intend to update these forward-looking statements except as may be required by applicable law.

In particular, the terms "Illustrative", "Ambition", "Outlook" and "Goal" are not intended to be viewed as targets or projections, nor are they considered to be Key Performance Indicators. All such illustrations, ambitions and goals are subject to a large number of inherent risks, assumptions and uncertainties, many of which are completely outside of our control. Accordingly, this information should not be relied on for any purpose. We do not intend to update these illustrations, ambitions or goals.

We may not achieve the benefits of our strategic initiatives

We may not achieve all of the expected benefits of our strategic initiatives. Factors beyond our control, including but not limited to the market and economic conditions, changes in laws, rules or regulations and other challenges discussed in our public filings, could limit our ability to achieve some or all of the expected benefits of these initiatives.

Estimates and assumptions

In preparing this presentation, management has made estimates and assumptions that affect the numbers presented. Actual results may differ. Figures throughout presentation may also be subject to rounding adjustments.

Cautionary Statements Relating to Interim Financial Information

This presentation contains certain unaudited interim financial information as of or for periods after September 30, 2016, the date of our last published quarterly financial statements. This information has been derived from management accounts, is preliminary in nature, does not reflect the complete results of the fourth quarter of 2016 and is subject to change, including as a result of any normal quarterly adjustments in relation to the financial statements for the fourth quarter of 2016. This information has not been subject to any review by our independent registered public accounting firm. There can be no assurance that the final results for these periods will not differ from these preliminary results, and any such differences could be material. Quarterly financial results for the fourth quarter of 2016 will be included in our 4016 Earnings Release, and audited consolidated financial statements for full-year 2016 will be included in our Annual Report on Form 20-F for the year ended December 31, 2016, when they are published. These interim results of operations are not necessarily indicative of the results to be achieved for the remainder of the fourth quarter or the full year 2016.



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Statement regarding non-GAAP financial measures

This presentation also contains non-GAAP financial measures, including adjusted results. Information needed to reconcile such non-GAAP financial measures to the most directly comparable measures under US GAAP or a reference thereto can be found in this presentation in the Appendix, which is available on our website at credit-suisse.com.

Statement regarding capital, liquidity and leverage

As of January 1, 2013, Basel 3 was implemented in Switzerland along with the Swiss "Too Big to Fail" legislation and regulations thereunder (in each case, subject to certain phase-in periods). As of January 1, 2015, the Bank for International Settlements (BIS) leverage ratio framework, as issued by the Basel Committee on Banking Supervision (BCBS), was implemented in Switzerland by FINMA. Our related disclosures are in accordance with our interpretation of such requirements, including relevant assumptions. Changes in the interpretation of these requirements in Switzerland or in any of our assumptions or estimates could result in different numbers from those shown in this presentation. Capital and ratio numbers for periods prior to 2013 are based on estimates, which are calculated as if the Basel 3 framework had been in place in Switzerland during such periods.

Unless otherwise noted, leverage exposure is based on the BIS leverage ratio framework and consists of period-end balance sheet assets and prescribed regulatory adjustments. Leverage amounts for 4014, which are presented in order to show meaningful comparative information, are based on estimates which are calculated as if the BIS leverage ratio framework had been implemented in Switzerland at such time. Beginning in 2015, the Swiss leverage ratio is calculated as Swiss total capital, divided by period-end leverage exposure. The look-through BIS tier 1 leverage ratio and CET1 leverage ratio are calculated as look-through BIS tier 1 capital and CET1 capital, respectively, divided by end-period leverage exposure.

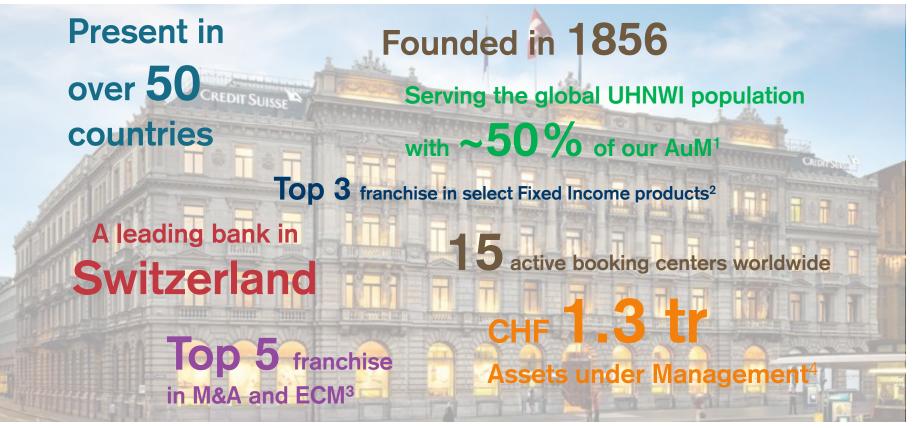
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Credit Suisse – 160 years of client focus



1 Relating to Wealth Management in SUB, IWM, and APAC as of 30.16 2 #1 Asset Finance franchise since 2013 according to Thomson Reuters. Top 3 Global Leveraged Finance franchise according to Dealogic. #1 US Institutional Loan underwriter according to Dealogic. 3 Dealogic as of September 30, 2016, refer to IBCM Investor Day 2016 presentation for details 4 As of end 30.16



Delivering against our key objectives

Costs	Assets	Profitability	Capital
2016E net savings CHF 1.6 bn	^{9M16 net new assets¹ CHF 30.9 bn}	9M16 Core pre-tax income adjusted CHF 2.9 bn	3Q16 CET1 look-through ratio
2016E adjusted operating expenses at constant FX rates CHF 19.6 bn	10% emerging market growth rate 3% mature market growth rate	9M16 SRU pre-tax loss adjusted CHF 2.4 bn	+180 bps vs. 3Q15 3Q16 CET1 look-through leverage ratio 3.4%

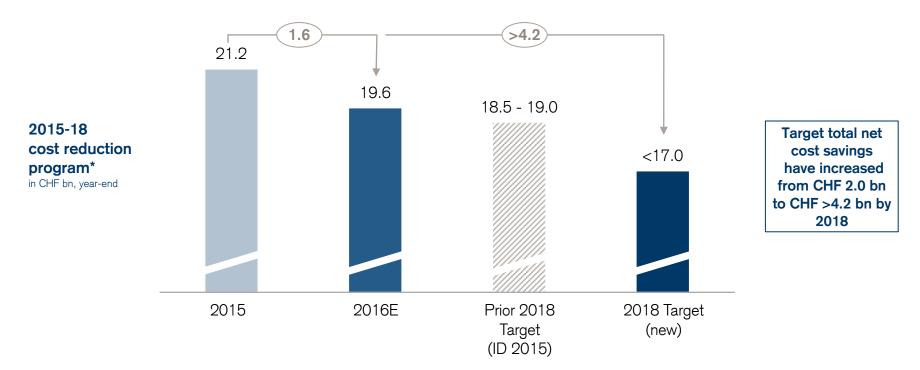
Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix

* See Appendix

1 Relating to Wealth Management in SUB, IWM and APAC

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By end 2016, we will have achieved CHF 1.6 bn of net cost savings and are further raising our ambition to increase operating leverage

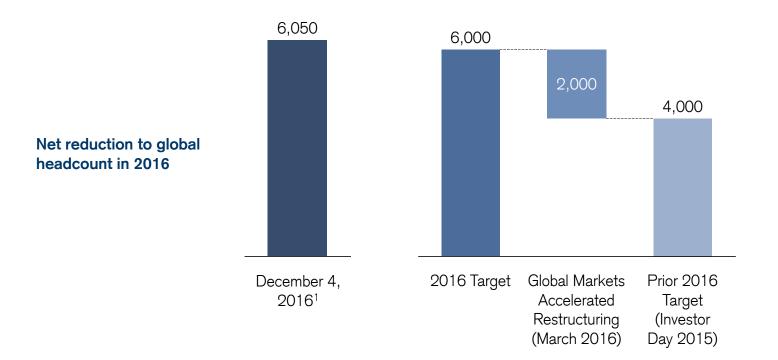


Note: Cost reduction program measured in constant FX rates and based on expense run rate excluding major litigation expenses, restructuring costs and a goodwill impairment taken in 4Q15, but including other costs to achieve savings. Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix.

* See Appendix



Exceeding our 2016 net headcount reduction target

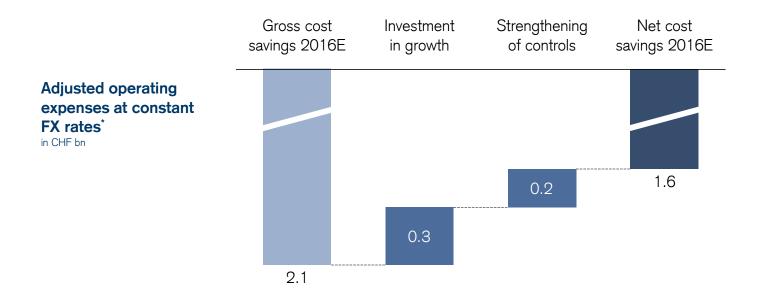


Note: Headcount includes permanent full-time equivalent employees, contractors, consultants and other contingent workers

1 Includes departed and notified headcount



While reducing costs, we have continued to invest in our client franchise and absorbed regulatory needs

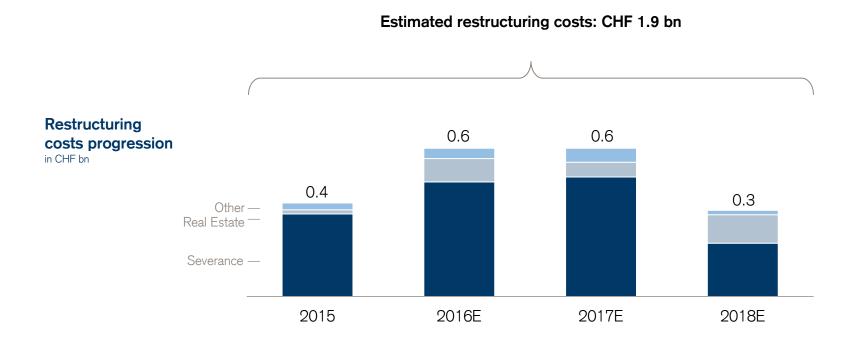


Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix. Annualized numbers do not take account of variations in operating results, seasonality and other factors and may not be indicative of actual, full-year results.

* See Appendix



Restructuring costs expected to decrease in 2018



Our strategy...

Be a leading Private Bank and Wealth Manager...

...with strong Investment Banking capabilities



...a balanced approach to Wealth Management

Large pool of wealth in Mature Markets

Significant growth in APAC and Other EM

- Switzerland our home market providing stability to earnings
- Focused approach in Western Europe given highly competitive environment

 Most attractive long term opportunity for Wealth Management





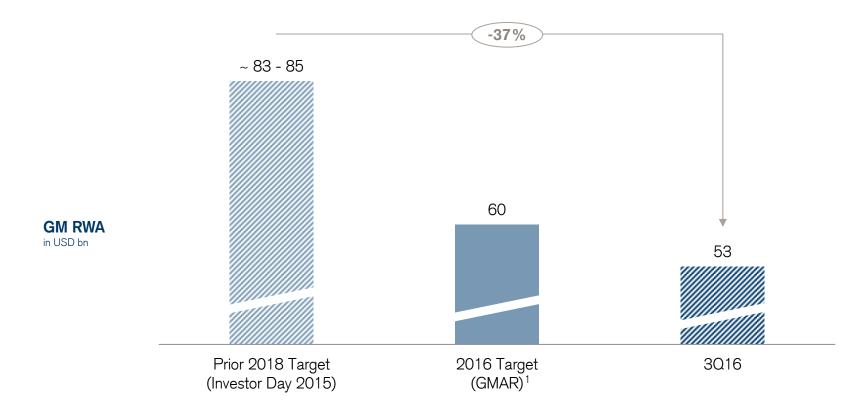
GM maintains strong client franchises across equities and fixed income

#2 Client ranking **3** Issuer in Global Cash of US Structured Notes since 2007¹ GlobalCapital Bank of the year: Top 3 Global Prime **Structured Products** Brokerage since 2012² **#1** Asset Finance The Banker **Most Innovative** franchise since 2013 **Bank for Securitisation**

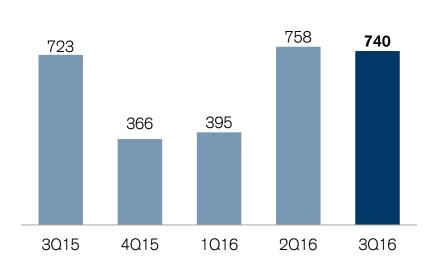
1 Third Party Competitive Analysis 2 Hedge Fund Intelligence / Absolute Return / EuroHedge 3 Bloomberg Brief Ranking, November 23, 2016 4 Thomson Reuters, 2013 to 3016

CREDIT SUISSE

We have right-sized the GM business...



...while maintaining strong positions in our core franchises...

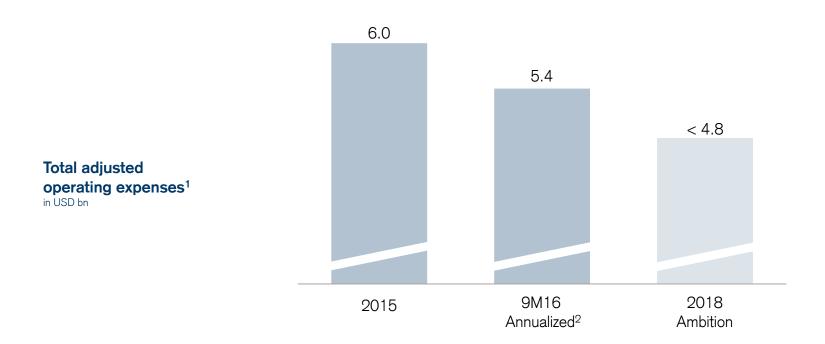


GM Credit products net revenues in USD mn

GM Cash Equities net revenues¹ in USD mn



...and increasing positive operating leverage



Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix

1 Expenses post Global Markets Accelerated Restructuring

2 Annualized numbers do not take account of variations in operating results, seasonality and other factors and may not be indicative of actual, full-year results



GM – Key takeaways

- Strong client franchise
- Right-sizing and derisking nearing completion
- Operating leverage materially increased
- Upside from working more closely across divisions
- Prospects are positive, targeting Return on Regulatory Capital⁺ between 10-15% by end-2018



Market-leading positions in Switzerland

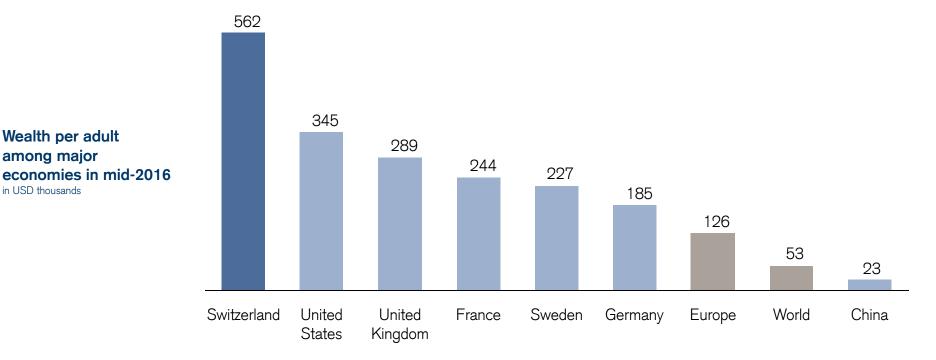


 1 Source: Private Clients, Mid / Large SME, Large Corporates, Institutional Clients: The Boston Consulting Group; based on revenues
 2 Source: Equity Capital Markets (ECM): Dealogic; Debt Capital Markets (DCM): IFR; M&A: Thomson Securities, SDC Platinum, Credit Suisse; based on deal volumes January 1 – December 23, 2015
 3 Incl. Affiliates (BANK-now, Swisscard, Neue Aargauer Bank)
 4 Small and Medium Enterprises
 5 Excl. CS Asset Management

 Switzerland
 6 Swiss-based External Asset Managers only
 6

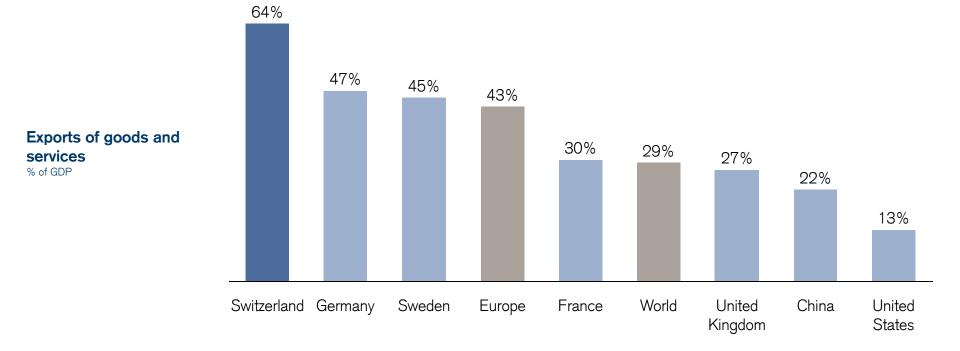


Switzerland has the highest average wealth per adult making it an attractive wealth management market



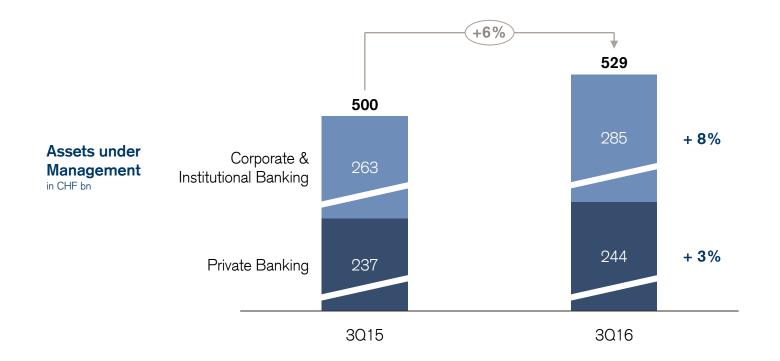
Source: Credit Suisse Global Wealth Databook, 2016 CREDIT SUISSE SUB

Entrepreneurial SMEs driving strong export performance in Switzerland



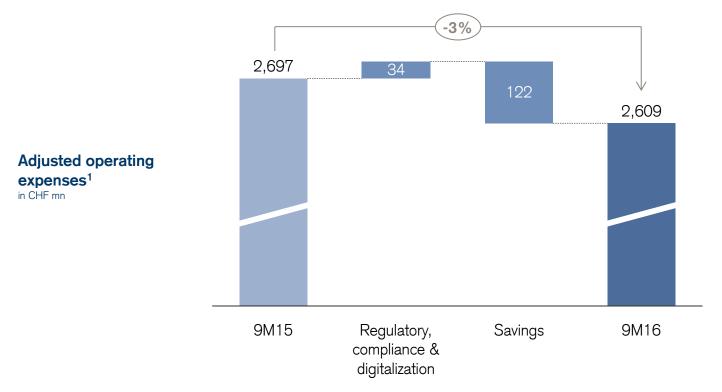
SUB

SUB is focused on capturing the wealth opportunity in Switzerland...



Note: Financial and other information is for Swiss Universal Bank division. Scope of Credit Suisse (Schweiz) AG differs from Swiss Universal Bank division CREDIT SUISSE

...and is executing with discipline...

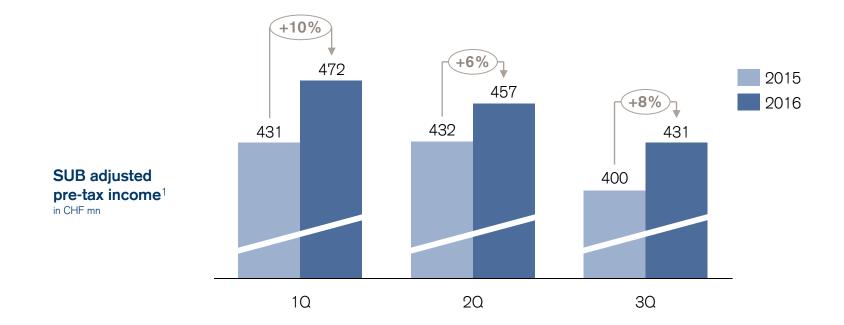


Note: Adjusted results are non-GAAP financial measures. A reference to the reconciliation to reported results and a reconciliation of adjustments applied for Swisscard are included in the Appendix. Financial and other information is for Swiss Universal Bank division. Scope of Credit Suisse (Schweiz) AG differs from Swiss Universal Bank division

1 Excludes Swisscard impact



...leading to increased profitability

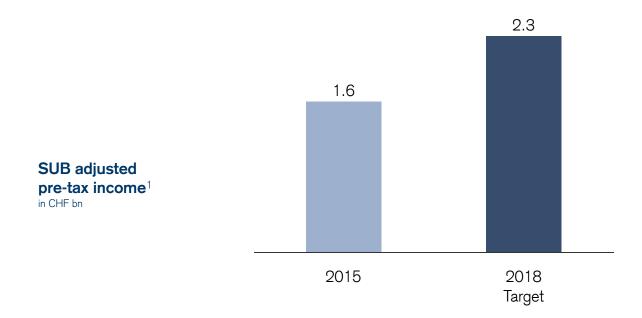


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1 Excludes Swisscard impact



Confirming our 2018 PTI target



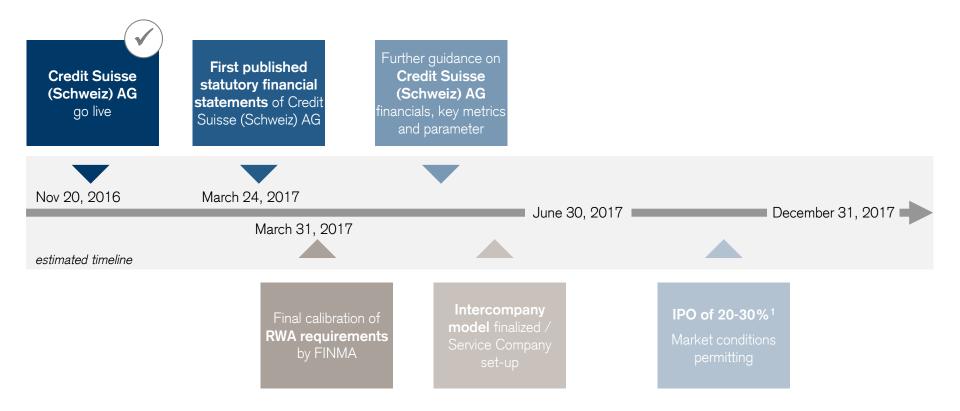
Note: Adjusted results are non-GAAP financial measures. A reference to the reconciliation to reported results and a reconciliation of adjustments applied for Swisscard are included in the Appendix. Financial and other information is for Swiss Universal Bank division. Scope of Credit Suisse (Schweiz) AG differs from Swiss Universal Bank division

1 Excludes Swisscard impact



GM SUB APAC IWM IBCM SRU

Roadmap to planned IPO



1 Any such IPO would involve the sale of a minority stake and would be subject to, among other things, all necessary approvals and would be intended to generate / raise additional capital for Credit Suisse AG or Credit Suisse (Schweiz) AG
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SUB – Key takeaways

- Selective revenue growth and effective cost discipline
- 15% adjusted Return on Regulatory Capital⁺ in 9M16
- On track for planned partial IPO of Credit Suisse (Schweiz) AG in 2H17¹
- Increasing profitability and confirmed 2018 PTI target of CHF 2.3 bn²

Note: Adjusted results are non-GAAP financial measures. A reference to the reconciliation to reported results and a reconciliation of adjustments applied for Swisscard are included in the Appendix. Financial and other information is for Swiss Universal Bank division. The scope of revenues and expenses of the Swiss Universal Bank division varies from the planned scope of Credit Suisse (Schweiz) AG and its subsidiaries which is planned to be subject to the IPO. It is therefore not possible to make a like-for-like comparison of the Swiss Universal Bank division and Credit Suisse (Schweiz) AG as a potential IPO vehicle

† See Appendix

1 Market conditions permitting. Any IPO would be subject to, among other things, all necessary approvals and would be intended to generate / raise additional capital for Credit Suisse AG or Credit Suisse (Schweiz) AG

2 On an adjusted basis



Strong and diversified franchise in APAC

7 countries

650 RMs⁵

Wealth Management

13 locations

Named Best Private Bank in Asia¹

2016 House of the Year for Asia ex-Japan²

#1 ranked international Equities broker³ in key markets

#1 rank in APAC (ex Japan)

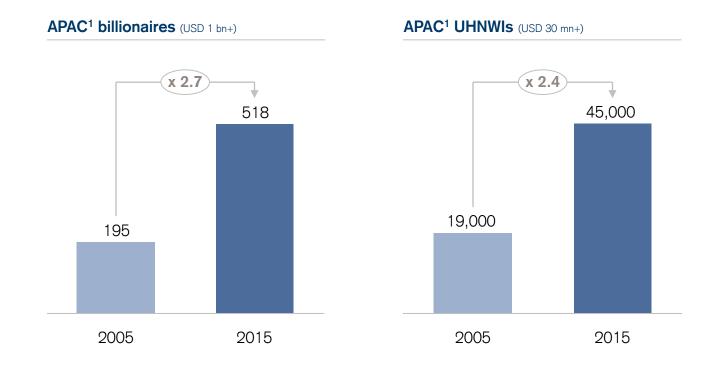
in Underwriting & Advisory⁴

 1 Awards for distinction from Asian Private Banker for 2015
 2 AsiaRisk magazine October 2016 edition
 3 According to cash equities trading information from respective exchanges for period ending September 30, 2016

 4 Source: Dealogic (APAC ex Japan) as of September 30, 2016. Ranking amongst international banks for the first 9 months of 2016
 5 As of 3Q16

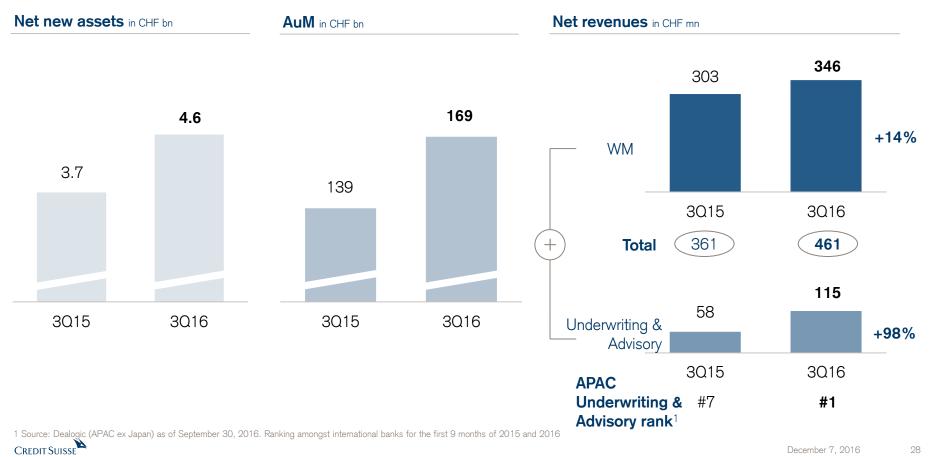


Growing billionaire and UHNWI population, with a broad set of financial services needs



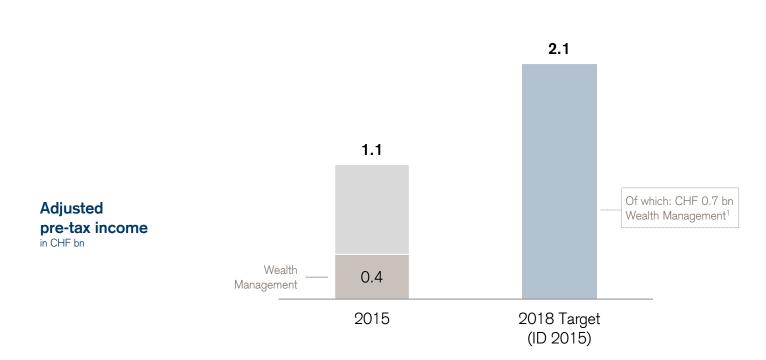
1 Includes Asia and Australasia Source: Knight Frank World Wealth Report, 2016 CREDIT SUISSE

Our clients value our integrated approach



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2018 PTI target as communicated at the 2015 Investor Day



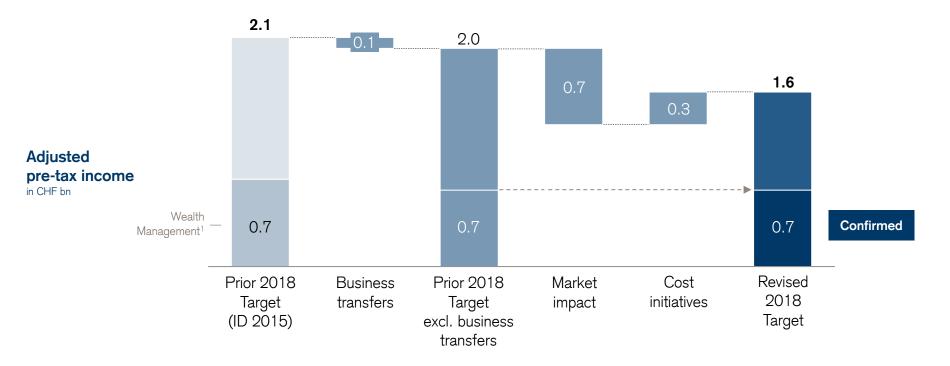
Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix

1 Including contributions from wealth management connected activities



APAC IWM IBCM SRU

APAC target supported by wealth management growth despite adverse impact from market conditions



Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix

1 Including contributions from wealth management connected activities

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APAC



APAC – Key takeaways

- Continued growth in Wealth Management with CHF 17 bn of NNA over past four quarters and record AuM of CHF 169 bn as of end 3Q16
- Cost savings ambition of CHF 300 mn from efficiencies to operating model expected to be delivered by 2018
- 2018 PTI target of CHF 1.6 bn¹ reduced for market dependent activities

Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix.

1 On an adjusted basis



International Wealth Management, a vast opportunity

Local presence in **30+ countries** Top 3 CHF 311 bn position across our regions³ PB AuM⁶ **Private Banking** covering globally... ...43% of wealth²

> ...39% of population¹ ...42% of GDP¹

Top 2 traditional manager in Switzerland⁴

APAC

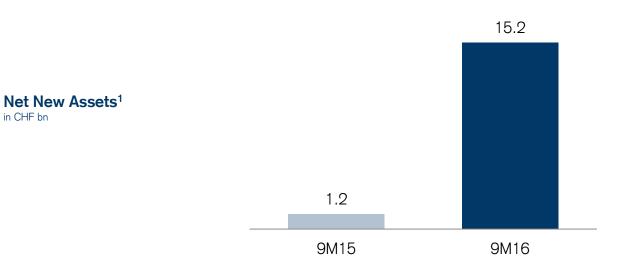
CHF 324 bn AM AuM⁶

Asset Management

Top 10 alternative investment manager globally⁵

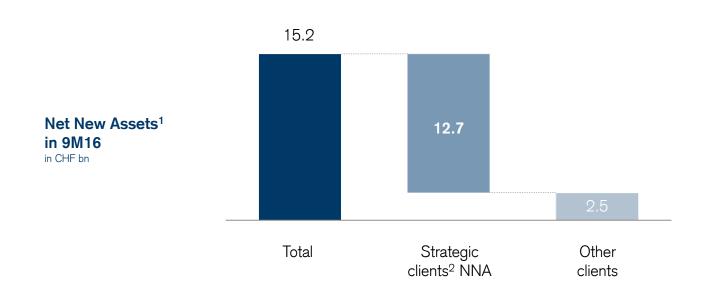
1 Credit Suisse Research Institute Global Wealth Report 2016 2 Credit Suisse & McKinsey Wealth Pools 2016 3 Euromoney 'Best Private Banking Services Overall 4 McKinsey analysis 5 Towers Watson Survey 2016 6 As of end 3016

Turnaround in IWM...





...driven by focus on strategic clients, which has led to significant inflows of net new assets...

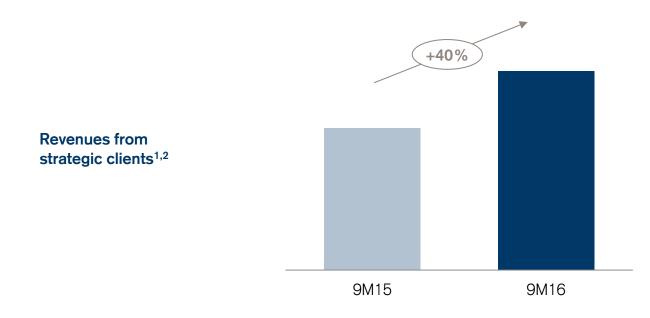


1 Relating to Wealth Management in IWM

2 Strategic clients = targeted strategic UHNWI/entrepreneur clients of IWM



...a strong increase in revenues from strategic clients...

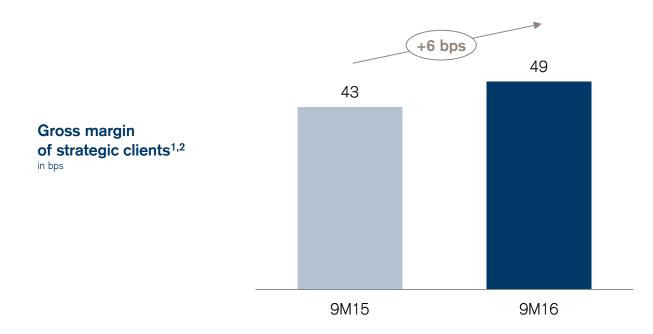


1 Does not include revenues booked in divisions other than IWM

2 Strategic clients = targeted strategic UHNWI/entrepreneur clients of IWM



...with higher gross margin

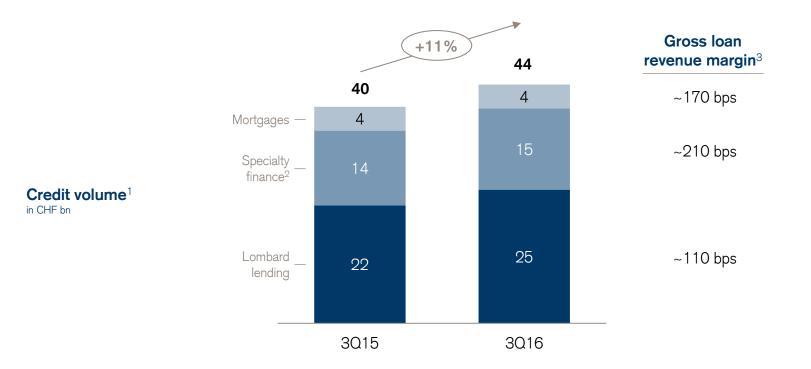


1 Does not include revenues booked in divisions other than IWM

2 Strategic clients = targeted strategic UHNWI/entrepreneur clients of IWM

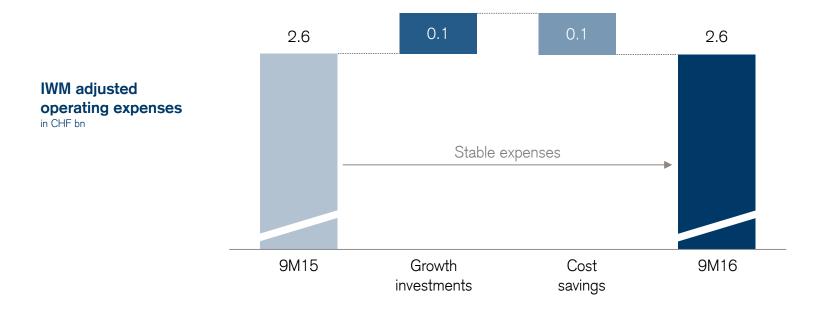


IWM is lending with discipline



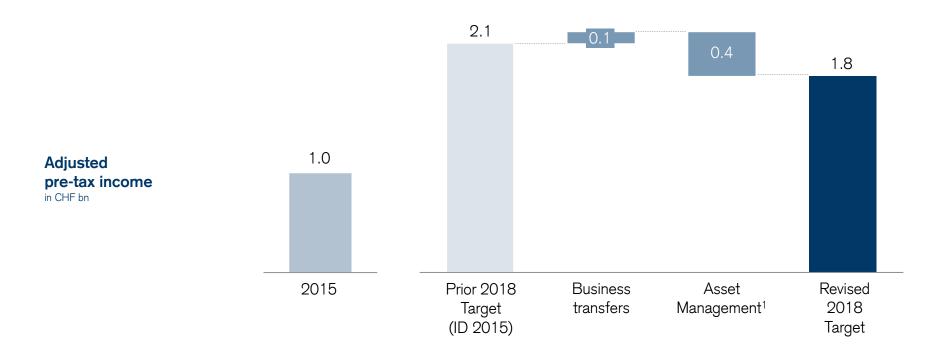
1 Before deducting valuation allowances and deferred fees and costs 2 Includes ship, aviation and export finance 3 9M16, client rate net of reference rate over avg. Ioan volume CREDIT SUISSE

IWM is executing with discipline



Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix

IWM outlook impacted by adverse market environment in near term



Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix

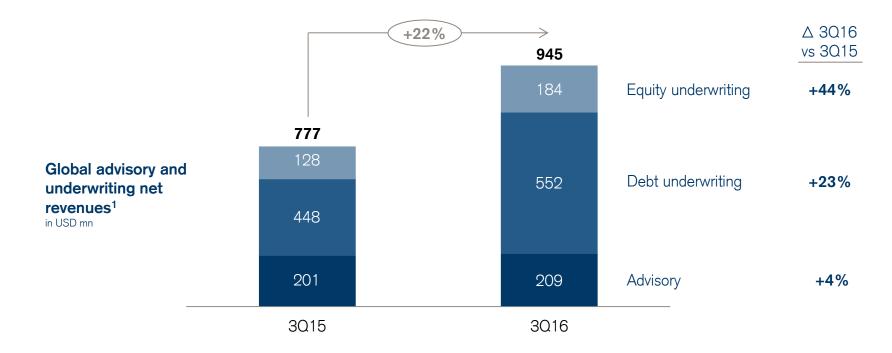
1 Including additional market related activities



IWM – Key takeaways

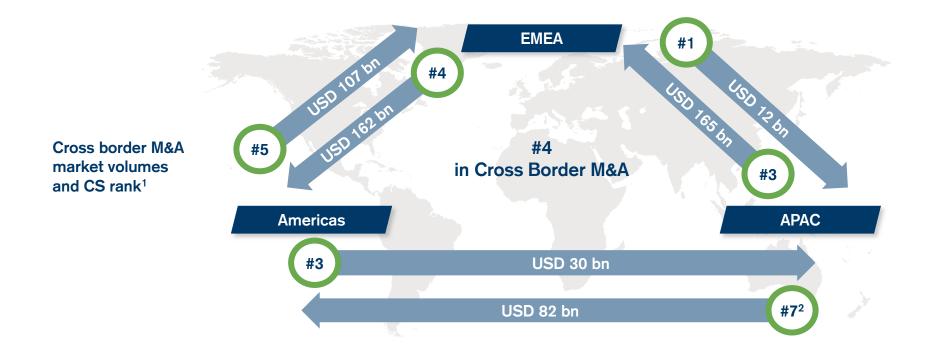
- Integrated approach for strategic clients
- Strong turnaround in net new assets
- Disciplined approach to lending
- 2018 PTI target of CHF 1.8 bn¹, recalibrated for lower performance fees and transaction volumes

Global advisory and underwriting delivering increased revenues in new setup



1 Gross global revenues from Advisory, Debt and Equity underwriting generated across all divisions before cross-divisional revenue sharing agreements CREDIT SUISSE

In IBCM, we are leveraging our global connectivity and platform...



...with strong momentum in M&A



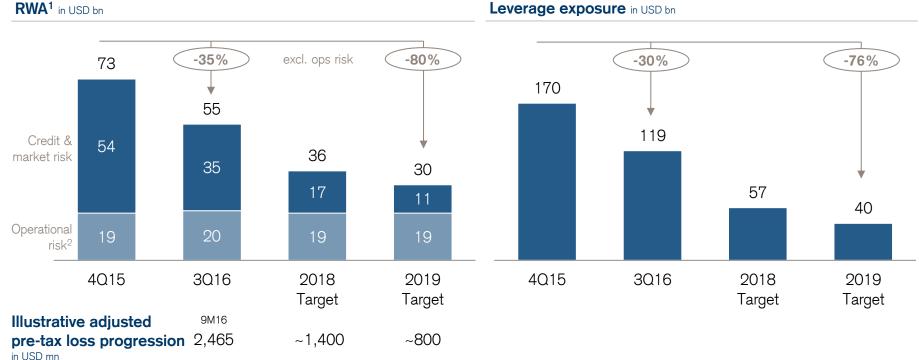


IBCM – Key takeaways

- Key hires across industry and product groups and successes in announced M&A in 2016
- Global connectivity for our clients
- 15-20% Return on Regulatory Capital⁺ target by end-2018



Continuing to reduce capital consumption in the SRU



Leverage exposure in USD bn

Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix

1 RWA shown excluded projected inflation from future regulatory uplifts (e.g. fundamental review of trading book)

2 Regulatory (FINMA) approval required for any operational risk reduction

SRU – Key takeaways

- Significant reduction of RWA and leverage exposure to date
- Targeting reduction of capital consumption by approximately 80% by end 2019
- Ambition to reduce PTI drag to USD 800 mn¹ by end-2019

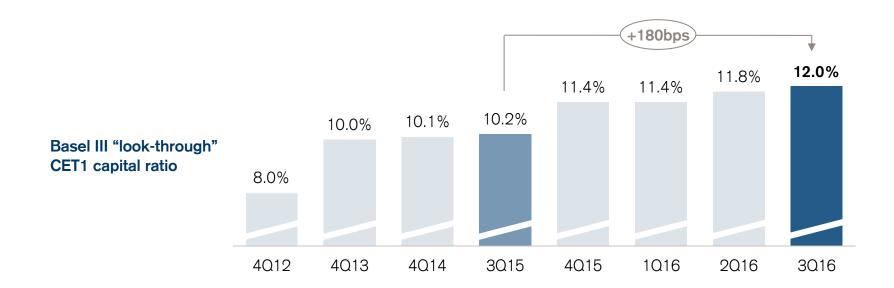


Overview of revised financial targets for Group and divisions

Adjusted figures		2016	2018	2019
	Net cost savings	> CHF 1.4 bn ¹	> CHF 4.2 bn	
O 1 1 1 1 1 1 1 1 1 1	Operating cost base	< CHF 19.8 bn ¹	< CHF 17.0 bn	
Group	CET1 ratio (pre significant litigation	expenses) 11-12% ¹	12-13%	> 13% pre-Basel III reform uplift > 11% post-Basel III reform uplift
	CET1 leverage ratio		> 3.5%	
APAC	Pre-tax income		CHF 1.6 bn	
APAC	o/w Wealth Management ²		CHF 0.7 bn	
IWM	Pre-tax income		CHF 1.8 bn	
SUB	Pre-tax income		CHF 2.3 bn	
	RWA threshold ¹	USD 60 bn		
Global Markets	Leverage exposure threshold	1 USD 290 bn		
	Return on regulatory capital [†]		10-15%	
IBCM	Return on regulatory capital ⁺		15- 20%	
	Pre-tax loss		~ USD 1.4 bn	~ USD 0.8 bn
SRU	RWA			USD 30 bn
	 Leverage exposure 			USD 40 bn

Note: Adjusted results are non-GAAP financial measures + See Appendix 1 As announced on March 23, 2016 (Credit Suisse Strategy Update) 2 Including contributions from wealth management connected activities

We have significantly strengthened our capital ratios





Delivering against our key objectives

Costs	Assets	Profitability	Capital
2016E net savings CHF 1.6 bn	^{9M16 net new assets¹ CHF 30.9 bn}	9M16 Core pre-tax income adjusted	3Q16 CET1 look-through ratio
2016E adjusted operating expenses at constant FX rates CHF 19.6 bn	10% emerging market growth rate 3% mature market growth rate	9M16 SRU pre-tax loss adjusted CHF 2.4 bn	+180 bps vs. 3Q15 3Q16 CET1 look-through leverage ratio 3.4%

Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix

* See Appendix

1 Relating to Wealth Management in SUB, IWM and APAC

Focused on execution

- Delivered cost savings in excess of our 2016 target, creating additional operating leverage
- Achieved strong growth in AuM, with NNA of CHF 30.9 bn at 9M16
- Strengthened our capital position with look-through CET1 ratio of 12.0% as of end 3Q16
- Given unsupportive market conditions, focusing priorities on cost reduction measures and adjusting our 2018 targets to the more challenging revenue environment
- Protecting returns during volatile markets and providing significant upside when conditions improve



Agenda of the day – December 7, 2016

Time (GMT)	Торіс	Speaker
8:00	Registration	All
8:30	Welcome & Progress Update	Tidjane Thiam
9:15	Global Markets	Brian Chin
9:45	Coffee break	
10:15	Swiss Universal Bank	Thomas Gottstein
10:45	Asia Pacific	Helman Sitohang
11:15	International Wealth Management	lqbal Khan
11:45	Investment Banking & Capital Markets	Jim Amine
12:15	Lunch	
13:15	Financials and capital / Strategic Resolution Unit	David Mathers
14:00	Wrap-up of the day	Tidjane Thiam
14:05	Q&A session	All





Appendix

Notes

General notes

- Throughout the presentation rounding differences may occur.
- All risk-weighted assets (RWA) and leverage exposure figures shown in this presentation are as of the end of the respective period and on a "look-through" basis.
- Gross and net margins are shown in basis points (bps). Gross margin = adj. net revenues annualized / average AuM; net margin = adj. pre-tax income annualized / average AuM.
- Mandates penetration reflects advisory and discretionary mandates as percentage of total AuM, excluding AuM from the external asset manager (EAM) business.

Specific notes

* "Adjusted operating expenses at constant FX rates" include adjustments as made in all our disclosures for restructuring expenses, major litigation expenses and a goodwill impairment taken in 4Q15 as well as adjustments for FX, applying the following main currency exchange rates for 1Q15: USD/CHF 0.9465, EUR/CHF 1.0482, GBP/CHF 1.4296, 2Q15: USD/CHF 0.9383, EUR/CHF 1.0418, GBP/CHF 1.4497, 3Q15: USD/CHF 0.9684, EUR/CHF 1.0787, GBP/CHF 1.4891, 4Q15: USD/CHF 1.0000, EUR/CHF 1.0851, GBP/CHF 1.5123, 1Q16: USD/CHF 0.9928, EUR/CHF 1.0941, GBP/CHF 1.4060, 2Q16: USD/CHF 0.9756, EUR/CHF 1.0856, GBP/CHF 1.3845, 3Q16: USD/CHF 0.9728, EUR/CHF 1.0882, GBP/CHF 1.4891, 4Q15: USD/CHF 0.9728, EUR/CHF 1.0941, GBP/CHF 1.4060, 2Q16: USD/CHF 0.9756, EUR/CHF 1.3845, 3Q16: USD/CHF 0.9728, EUR/CHF 1.0882, GBP/CHF 1.2764. These currency exchange rates are unweighted, i.e. a straight line average of monthly rates. We apply this calculation consistently for the periods under review.

† Regulatory capital reflects the worst of 10% of RWA and 3.5% of leverage exposure. Return on regulatory capital is based on (adjusted) returns after tax assuming a tax rate of 30% for all periods and capital allocated based on the worst of 10% of average RWA and 3.5% of average leverage exposure. For Global Markets and Investment Banking & Capital Markets, return on regulatory capital is based on US dollar denominated numbers.

Abbreviations

Adj. = Adjusted; AT1 = Additional Tier 1; AM = Asset Management; ann. = annualized; APAC = Asia Pacific; AuM = Assets under Management; BCBS = Basel Committee on Banking Supervision; BIS = Bank for International Settlements; bps = basis points; BRRD = Bank Recovery and Resolution Directive; CAO = Capital Adequacy Ordinance; CET1 = Common Equity Tier 1; Corp. Ctr. = Corporate Center; C&IB = Corporate & Institutional Banking; CRO = Chief Risk Officer; CCRO = Compliance and Regulatory Affairs; CVA = Credit Valuation Adjustment; ECM = Equity Capital Markets; EM = Emerging Markets; EMEA=Europe, Middle East & Africa; FINMA = Swiss Financial Market Supervisory Authority; FRTB = Fundamental review of the trading book; FSB = Financial Stability Board; FTE = Full time equivalents; FVO = Fair Value of Own Debt; FX = Foreign Exchange; GM = Global Markets; GMAR = Global Markets Accelerated Restructuring; HoldCo = Holding Company; HO = Headquarters; HOLA = High Quality Liquid Assets; IB = Investment Banking; IBCM = Investment Banking & Capital Markets; ID = Investor Day; IHC = Intermediate Holding Company; IOSCO = The International Organization of Securities Commissions; IPO = Initial Public Offer; IRB = Internal Ratings-Based; IWM = International Wealth Management; KPI = Key Performance Indicator; LATAM =Latin America; LCR = Liquidity Coverage ratio; M&A = Mergers & Acquisitions; NCWOL = No Creditor Worse Off than in Liquidation; NNA = Net new assets; NSFR = Net Stable Funding Ratio; OpCo = Operating Company; OpRisk = Operational Risk PB = Private Banking; PB&WM = (Former) Private Banking & Wealth Management (division) pp. = percentage points; SA-CCR = Standardized Approach - Counterparty Credit Risk; SME = Small and Medium Enterprises; SMG = Systematic Market-Making Group; SoW = Share of Wallet; SRU = Strategic Resolution Unit; STS = Sales and Trading Services; SUB = Swiss Universal Bank; T1= Tier 1 capital; TBTF = Too Big to Fail; TLAC = Total loss absorbing capacity; (U)HNW(I) = (Ultra) High Net Worth (Individuals); WM =



Adjusted results are non-GAAP financial measures that exclude goodwill impairment and certain other revenues and expenses included in our reported results. Management believes that adjusted results provide a useful presentation of our operating results for purposes of assessing our Group and divisional performance consistently over time, on a basis that excludes items that management does not consider representative of our underlying performance. Provided below is a reconciliation of our adjusted results to the most directly comparable US GAAP measures.

Reconciliation of adjustment items (1/2)

	CS Group in CHF mn						SRU in USD mn								Corp. Ctr. in CHF mn						
	3Q16	2016	1016	4Q15	3Q15	2015	1Q15	3Q16	2016	1Q16	4Q15	3Q15	2015	1Q15	3Q16	2016	1Q16	4Q15	3Q15	2015	1015
Net revenues reported	5,396	5,108	4,638	4,210	5,985	6,955	6,647	(170)	(371)	(545)	(126)	(90)	437	335	72	(95)	110	(748)	752	384	173
Fair value on own debt	-	-	-	697	(623)	(228)	(144)	-	-	-	-	-	-	-	-	-	-	697	(623)	(228)	(144)
Real estate gains	-	-	-	(72)	-	(23)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
(Gains)/losses on business sales	(346)	-	56	(34)	-	-	-	-	-	4	-	-	-	-	-	-	52	-	-	-	-
Net revenues adjusted	5,050	5,108	4,694	4,801	5,362	6,704	6,503	(170)	(371)	(541)	(126)	(90)	437	335	72	(95)	162	(51)	129	156	29
Provision for credit losses	55	(28)	150	133	110	51	30	6	(38)	119	99	21	13	5	-	(2)	1	(2)	1	-	-
Total operating expenses reported	5,119	4,937	4,972	10,518	5,023	5,248	5,106	698	445	601	1,103	688	690	651	279	142	76	307	211	121	223
Goodwill impairment	-	-	-	(3,797)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Restructuring expenses	(145)	(91)	(255)	(355)	-	-	-	(23)	(21)	(80)	(158)	-	-	-	-	-	-	-	-	-	-
Major litigation provisions	(306)	-	-	(564)	(203)	(63)	10	(324)	-	-	(257)	(27)	(9)	-	-	-	-	-	-	-	-
Total operating expenses adjusted	4,668	4,846	4,717	5,802	4,820	5,185	5,116	351	424	521	688	661	680	651	279	142	76	307	211	121	223
Pre-tax income/(loss) reported	222	199	(484)	(6,441)	852	1,656	1,511	(874)	(778)	(1,266)	(1,328)	(799)	(266)	(320)	(207)	(235)	33	(1,053)	540	263	(50)
Total adjustments	105	91	311	5,307	(420)	(188)	(154)	347	21	84	415	27	9	-	-	-	52	697	(623)	(228)	(144)
Pre-tax income/(loss) adjusted	327	290	(173)	(1,134)	432	1,468	1,357	(527)	(757)	(1,181)	(913)	(772)	(256)	(320)	(207)	(235)	85	(356)	(83)	35	(194)
	IWM A	M in C	HF mr	I				GM in	USD m	in					IBCM	in USD	mn				
	3016	2016	1Q16	4Q15	3Q15	2015	1015	3Q16	2016	1Q16	4Q15	3Q15	2Q15	1Q15	3016	2016	1Q16	4Q15	3Q15	2015	1Q15
Net revenues reported	292	334	320	365	308	335	320	1,396	1,671	1,252	1,168	1,632	2,052	2,272	479	558	395	418	414	605	420
Fair value on own debt	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Real estate gains	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
(Gains)/losses on business sales	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net revenues adjusted	292	334	320	365	308	335	320	1,396	1,671	1,252	1,168	1,632	2,052	2,272	479	558	395	418	414	605	420
Provision for credit losses	-	-	-	-	-	-	-	(6)	(17)	22	(5)	15	(4)	4	(9)	-	30	-	-	-	-
Total operating expenses reported	243	273	253	330	267	275	274	1,310	1,532	1,430	4,517	1,346	1,641	1,498	450	417	425	902	346	451	471
Goodwill impairment											(2,690)		_					(00.0)			
	-	-	-	-	-	-	-	-	-	-	(2,690)	-		-	-	-	-	(384)	-	-	-
Restructuring expenses	- (2)	- (2)	- 2	- (4)	-	-	-	- (52)	- (52)	- (102)	(2,690) (97)	-	-	-	(16)	9	(28)	(384) (22)	-	-	-
Restructuring expenses Major litigation provisions	(2)	- (2) -	- 2 -	(4)	-	-		- (52) (7)	- (52) -	- (102) -		- - (132)	(57)	-	(16)	9	(28)	• •	-	-	-
e	- (2) - 241	- (2) - 271	- 2 - 255	- (4) - 326	- - 267	- - 275			- (52) - 1,480	- (102) - 1,328	(97)	- (132) 1,214	(57) 1,584	- - 1,498	- (16) - 434	9 - 426	- (28) - 397	• •	- - 346	- - 451	- - 471
Major litigation provisions	-	-	-	-	- - 267 41	- - 275 60	-	(7)	-	-	(97) (51)	• •		- - 1,498 770	-	-	-	(22)	- - 346 68	- - 451 154	- - 471 (51)
Major litigation provisions Total operating expenses adjusted	241	271	255	326			- 274	(7) 1,251	1,480	1,328	(97) (51) 1,679	1,214	1,584		434	426	397	(22) - 496			

Reconciliation of adjustment items (2/2)

	SUB PB in CHF mn						IWM PB in CHF mn								APAC PB in CHF mn						
	3Q16	2016	1Q16	4Q15	3Q15	2015	1Q15	3Q16	2016	1016	4Q15	3Q15	2Q15	1Q15	3Q16	2016	1Q16	4Q15	3Q15	2015	1Q15
Net revenues reported	1,160	840	846	963	857	956	920	789	811	853	808	785	830	801	346	337	319	271	303	307	297
Fair value on own debt	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Real estate gains	(346)	-	-	(72)	-	(23)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
(Gains)/losses on business sales	-	-	-	(10)	-	-	-	-	-	-	(11)	-	-	-	-	-	-	-	-	-	-
Net revenues adjusted	814	840	846	881	857	933	920	789	811	853	797	785	830	801	346	337	319	271	303	307	297
Provision for credit losses	13	7	9	14	14	9	12	-	16	(2)	(7)	11	(1)	2	38	2	(17)	(5)	24	-	(1)
Total operating expenses reported	603	582	632	784	639	690	659	593	611	622	874	618	619	567	242	245	216	228	210	188	190
Goodwill impairment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Restructuring expenses	(16)	(3)	(35)	(33)	-	-	-	(13)	(13)	(10)	(32)	-	-	-	(3)	-	-	(1)	-	-	-
Major litigation provisions	-	-	-	(25)	-	-	-	19	-	-	(228)	(50)	-	10	-	-	-	(6)	-	-	-
Total operating expenses adjusted	587	579	597	726	639	690	659	599	598	612	614	568	619	577	239	245	216	221	210	188	190
Pre-tax income/(loss) reported	544	251	205	165	204	257	249	196	184	233	(59)	156	212	232	66	90	120	48	69	119	108
Total adjustments	(330)	3	35	(24)	-	(23)	-	(6)	13	10	249	50	-	(10)	3	-	-	7	-	-	-
Pre-tax income/(loss) adjusted	214	254	240	141	204	234	249	190	197	243	190	206	212	222	69	90	120	55	69	119	108
	SUB	C&IB ir	n CHF r	nn				APAC	IB in C	:HF mn					APAC	IB in l	JSD mn	ų			
	SUB 3016	C&IB ir 2016	n CHF 1 1016	mn 4Q15	3Q15	2015	1015	APAC 3Q16	2016	:HF mn 1016	4Q15	3Q15	2015	1Q15	APAC 3Q16	2016	JSD mn 1Q16	n 4Q15	3Q15	2015	1015
Net revenues reported					3Q15 507	2Q15 506	1Q15 480					3Q15 582	2Q15 733	1Q15 791					3Q15 603	2Q15 783	1Q15 835
Net revenues reported Fair value on own debt	3Q16	2016	1Q16	4Q15				3Q16	2016	1Q16	4Q15				3Q16	2016	1Q16	4Q15			
	3Q16	2016	1Q16	4Q15				3Q16	2016	1Q16	4Q15				3Q16	2016	1Q16	4Q15			
Fair value on own debt	3Q16	2016	1Q16	4Q15				3Q16	2016	1Q16	4Q15				3Q16	2016	1Q16	4Q15			
Fair value on own debt Real estate gains	3Q16	2016	1Q16	4Q15 532				3Q16	2016	1Q16	4Q15				3Q16	2016	1Q16	4Q15			
Fair value on own debt Real estate gains (Gains)/losses on business sales	3Q16 507 - -	2Q16 497 - -	1Q16 510 - -	4Q15 532 - (13)	507 - - -	506 - - -	480 - - -	3Q16 571 - -	2Q16 574 - -	1Q16 588 - - -	4Q15 555 - - -	582 - -	733	791 - - -	3Q16 587 - - -	2Q16 590 - -	1Q16 595 - - -	4Q15 554 - -	603 - - -	783 - - -	835 - -
Fair value on own debt Real estate gains (Gains)/losses on business sales Net revenues adjusted	3Q16 507 - - 507	2Q16 497 - - - 497	1Q16 510 - - - 510	4Q15 532 - (13) 519	507 - - 507	506 - - - 506	480 - - 480	3Q16 571 - - 571	2Q16 574 - - 574	1Q16 588 - - - 588	4Q15 555 - - 555	582 - -	733 - - - 733	791 - - 791	3Q16 587 - - 587	2Q16 590 - -	1Q16 595 - - - 595	4Q15 554 - - - 554	603 - - -	783 - - 783	835 - - 835
Fair value on own debt Real estate gains (Gains)/losses on business sales Net revenues adjusted Provision for credit losses	3Q16 507 - - 507 17	2Q16 497 - - 497 2	1016 510 - - 510 (3)	4Q15 532 - (13) 519 29	507 - - 507 25	506 - - 506 24	480 - - - 480 11	3Q16 571 - - 571 (4)	2Q16 574 - - 574 1	1Q16 588 - - - 588 (5)	4Q15 555 - - 555 8	582 - - 582 -	733 - - 733 11	791 - - 791 (2)	3Q16 587 - - 587 (4)	2Q16 590 - - 590 1	1Q16 595 - - 595 (5)	4Q15 554 - - 554 8	603 - - - 603 -	783 - - 783 12	835 - - 835 (3)
Fair value on own debt Real estate gains (Gains)/losses on business sales Net revenues adjusted Provision for credit losses Total operating expenses reported	3Q16 507 - - 507 17	2Q16 497 - - 497 2	1016 510 - - 510 (3)	4Q15 532 - (13) 519 29	507 - - 507 25	506 - - 506 24	480 - - - 480 11	3Q16 571 - - 571 (4)	2Q16 574 - - 574 1	1Q16 588 - - - 588 (5)	4Q15 555 - - 555 8 1,212	582 - - 582 -	733 - - 733 11	791 - - 791 (2)	3Q16 587 - - 587 (4)	2Q16 590 - - 590 1	1Q16 595 - - 595 (5)	4Q15 554 - - 554 8 1,221	603 - - - 603 -	783 - - 783 12	835 - - 835 (3)
Fair value on own debt Real estate gains (Gains)/losses on business sales Net revenues adjusted Provision for credit losses Total operating expenses reported Goodwill impairment	3016 507 - - 507 17 276 -	2Q16 497 - - 497 2 293 -	1Q16 510 - - 510 (3) 286 -	4Q15 532 - (13) 519 29 304 -	507 - - 507 25	506 - - 506 24	480 - - - 480 11	3Q16 571 - - 571 (4) 489 -	2Q16 574 - - 574 1 457	1Q16 588 - - - 588 (5) 449	4Q15 555 - - 555 8 1,212 (756)	582 - - 582 -	733 - - 733 11	791 - - 791 (2)	3Q16 587 - - 587 (4) 503 -	2Q16 590 - - 590 1 468 -	1Q16 595 - - 595 (5) 452	4Q15 554 - - 554 8 1,221 (765)	603 - - - 603 -	783 - - 783 12	835 - - 835 (3)
Fair value on own debt Real estate gains (Gains)/losses on business sales Net revenues adjusted Provision for credit losses Total operating expenses reported Goodwill impairment Restructuring expenses	3016 507 - - 507 17 276 -	2Q16 497 - - 497 2 293 -	1Q16 510 - - 510 (3) 286 -	4Q15 532 - (13) 519 29 304 -	507 - - 507 25	506 - - 506 24	480 - - 480 11 275 - -	3Q16 571 - - 571 (4) 489 -	2Q16 574 - - 574 1 457	1Q16 588 - - - 588 (5) 449	4Q15 555 - - 555 8 1,212 (756)	582 - - 582 -	733 - - 733 11	791 - - 791 (2)	3Q16 587 - - 587 (4) 503 -	2Q16 590 - - 590 1 468 -	1Q16 595 - - 595 (5) 452	4Q15 554 - - 554 8 1,221 (765)	603 - - - 603 -	783 - - 783 12	835 - - 835 (3)
Fair value on own debt Real estate gains (Gains)/losses on business sales Net revenues adjusted Provision for credit losses Total operating expenses reported Goodwill impairment Restructuring expenses Major litigation provisions	3Q16 507 - - 507 17 276 - (3) -	2016 497 - - 497 2 293 - (1)	1016 510 - - 510 (3) 286 - (5)	4015 532 (13) 519 29 304 - (9)	507 - - 507 25 286 - -	506 - - 506 24 271 - - -	480 - - 480 11 275 - - -	3Q16 571 - - 571 (4) 489 - (20) -	2016 574 - 574 1 457 - (10)	1Q16 588 - - 588 (5) 449 - (1)	4Q15 555 - 555 8 1,212 (756) (2)	582 - - 582 - 489 - - -	733 - - 733 11 474 - - -	791 - - 791 (2) 436 - -	3Q16 587 - - 587 (4) 503 - (21) -	2016 590 - - 590 1 468 - (10)	1016 595 - 595 (5) 452 - (1)	4015 554 - 5554 8 1,221 (765) (2)	603 - - 603 - 505 - - -	783 - - 783 12 505 - - -	835 - - 835 (3) 460 - -
Fair value on own debt Real estate gains (Gains)/losses on business sales Net revenues adjusted Provision for credit losses Total operating expenses reported Goodwill impairment Restructuring expenses Major litigation provisions Total operating expenses adjusted	3016 507 - - 507 17 276 - (3) - (3) - 273	2016 497 - - 497 2 293 - (1) - 292	1016 510 - - 510 (3) 286 - (5) - 281	4015 532 (13) 519 29 304 - (9) - 295	507 - - 507 25 286 - - - 286	506 - - 506 24 271 - - 271	480 - - 480 11 275 - - - 275	3Q16 571 - 571 (4) 489 - (20) - 469	2016 574 - 574 1 457 - (10) - 447	1Q16 588 - 588 (5) 449 - (1) - 448	4Q15 555 - 555 8 1,212 (756) (2) - 454	582 - - 582 - 489 - - - 489	733 - - 733 11 474 - - 474	791 - - 791 (2) 436 - - - 436	3Q16 587 - - 587 (4) 503 - (21) - 482	2016 590 - 590 1 468 - (10) - 458	1016 595 - 595 (5) 452 - (1) - 451	4015 554 - 5554 8 1,221 (765) (2) - 454	603 - - - 603 - - - - - 505 505	783 - - 783 12 505 - - 505	835 - - 835 (3) 460 - - - - 460



Swisscard deconsolidation impact

Impact of the deconsolidation on the Swiss Universal Bank

		SUB adj	usted		S	wisscard	Impact ¹		SUB adjusted ex Swisscard					
in CHF mn	1Q15	2Q15	3Q15	9M15	1Q15	2Q15	3Q15	9M15	1Q15	2Q15	3Q15	9M15		
Net interest income	611	685	708	2,004	9	9	-	18	602	676	708	1,986		
Recurring commissions & fees	412	412	372	1,196	56	59	-	115	356	353	372	1,081		
Transaction-based revenues	382	349	295	1,026	8	7	-	15	374	342	295	1,011		
Other revenues	(5)	(7)	(11)	(23)	-	-	-	-	(5)	(7)	(11)	(23)		
Net revenues	1,400	1,439	1,364	4,203	73	75	-	148	1,327	1,364	1,364	4,055		
Provision for credit losses	23	33	39	95	-	-	-	-	23	33	39	95		
Total operating expenses	934	961	925	2,820	61	62	-	123	873	899	925	2,697		
Pre-tax income	443	445	400	1,288	12	13	-	25	431	432	400	1,263		
Return on regulatory capital [†]	14%	14%	13%	14%	-	-	-	-	14%	14%	13%	14%		

Note: Adjusted results are non-GAAP financial measures. A reference to the reconciliation to reported results for other adjustments not relating to Swisscard is included in the Notes of this presentation the deconsolidation of the card issuing business on the historical results of SUB as if it had occurred on December 31, 2014. Given that as of July 1, 2015 the business has been deconsolidated and transferred to the equity method investment, Swisscard AECS GmbH and the transaction does not qualify for discontinued operations, the historical results are not restated in this respect. The reduction in minority interest from the deconsolidation at the Group level, therefore there is no material impact on the Group's net income attributable to shareholders. These illustrative figures cannot be seen as being indicative of future trends or results are not results of the card issuing business deconsolidation

