## Credit Suisse Investor Day 2018

## Growth in Wealth Management



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In particular, the terms "Estimate", "Ambition", "Objective", "Outlook" and "Goal" are not intended to be viewed as targets or projections, nor are they considered to be Key Performance Indicators. All such estimates, illustrations, ambitions, objectives, outlooks and goals are subject to a large number of inherent risks, assumptions and uncertainties, many of which are completely outside of our control. These risks, assumptions and uncertainties include, but are not limited to, general market conditions, market volatility, interest rate volatility and levels, global and regional economic conditions, political uncertainty, changes in tax policies, regulatory changes, changes in levels of client activity as a result of any of the foregoing and other factors. Accordingly, this information should not be relied on for any purpose. We do not intend to update these estimates, illustrations, ambitions, objectives, outlooks or goals.

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#### Estimates and assumptions

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#### Statement regarding non-GAAP financial measures

This presentation also contains non-GAAP financial measures, including adjusted results. Information needed to reconcile such non-GAAP financial measures to the most directly comparable measures under US GAAP can be found in the Appendix of the CEO and CFO Investor Day presentations, published on December 12, 2018. All Investor Day presentations are available on our website at www.credit-suisse.com.

Many of our references to estimates, ambitions, objectives and targets for revenues, operating expenses, operating cost base, pre-tax income and return on regulatory capital are on an adjusted basis as well. These adjusted numbers, return on tangible equity and tangible book value per share are non-GAAP financial measures. A reconciliation of the estimates, ambitions, objectives and targets to the nearest GAAP measure is unavailable without unreasonable efforts. Adjusted results exclude goodwill impairment, major litigation charges, real estate gains and other revenue and expense items included in our reported results, which are unavailable on a prospective basis. Tangible equity excludes goodwill and other intangible assets from shareholders' equity, all of which are unavailable on a prospective basis. Tangible book value per share excludes the impact of any dividends paid during the performance period, share buybacks, own credit movements, foreign exchange rate movements and pension-related impacts, all of which are unavailable on a prospective basis.

#### Statement regarding capital, liquidity and leverage

As of January 1, 2013, Basel III was implemented in Switzerland along with the Swiss "Too Big to Fail" legislation and regulations thereunder (in each case, subject to certain phase-in periods). As of January 1, 2015, the Bank for International Settlements (BIS) leverage ratio framework, as issued by the Basel Committee on Banking Supervision (BCBS), was implemented in Switzerland by FINMA. Our related disclosures are in accordance with our interpretation of such requirements, including relevant assumptions. Changes in the interpretation of these requirements in Switzerland or in any of our assumptions or estimates could result in different numbers from those shown in this presentation.

Unless otherwise noted, leverage exposure is based on the BIS leverage ratio framework and consists of period-end balance sheet assets and prescribed regulatory adjustments. The look-through tier 1 leverage ratio are calculated as look-through BIS tier 1 capital and CET1 capital, respectively, divided by period-end leverage exposure. Swiss leverage ratios are measured on the same period-end basis as the leverage exposure for the BIS leverage ratio.

#### Sources

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## Credit Suisse Investor Day 2018

## Swiss Universal Bank



Thomas Gottstein, CEO Swiss Universal Bank



## Key messages

## Key priorities

- Further strengthen our leading position as a universal bank in Switzerland
- Build on our unique offering as The Bank for Entrepreneurs
- Continue to transform our business through digitalization
- Improve client satisfaction and client retention
- Enhance our offering for the Next Generation across client segments

## Progress since 2015

- 11 consecutive quarters of YoY adjusted PTI growth with acceleration in 2018
- Step change in profitability and cost efficiency
- Significant growth in client business volumes across private, corporate and institutional clients

## Way forward

- Grow from a position of strength in our Bank for Entrepreneurs and corporate franchise
- Drive further growth in **U/HNW** and **Entrepreneurs & Executives (E&E)** through our integrated offering
- Further invest in platform technology for institutional clients (pension funds, financial institutions and external asset managers)
- Continue to drive positive operating leverage through digital transformation

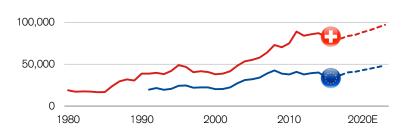
Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix

## Switzerland – a strong and resilient economy...



### Swiss economy expected to maintain its steady growth...

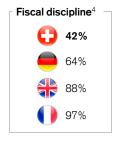
GDP (in USD k) per capita<sup>2</sup>

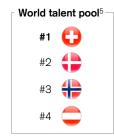


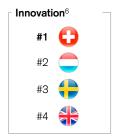
## ...with a stable unemployment rate at low levels...<sup>3</sup>



### ...and supported by leading indicators







<sup>1</sup> Source: Credit Suisse Global Wealth Databook 2018 (USD/CHF exchange rate of 0.98 applied) 2 Source: International Monetary Fund as of December 7, 2018 (USD/CHF exchange rate of 0.98 applied) 3 Source: State Secretariat for Economic Affairs as of October, 2018 4 Measured by 2017 government gross debt as % of GDP based on data from IMF 5 Source: World Talent Ranking 2018 (Institute for Management Development) 6 Source: Global Innovation Index 2018 (Cornell University, INSEAD and WIPO, 2018)



## ...requiring sophisticated banking services for a growing client asset base

## Private Clients – Highest millionaire density globally

% of households with financial wealth USD >1 mn<sup>1</sup>

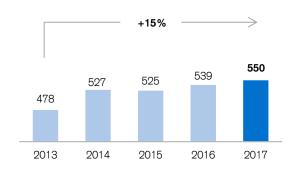
## Corporate Clients – Lending continuously growing

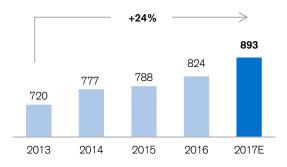
Credit lines for companies in Switzerland<sup>2</sup>, in CHF bn

## Institutional Clients – Pension fund assets increasing

Total assets of Swiss pension funds<sup>3</sup>, in CHF bn

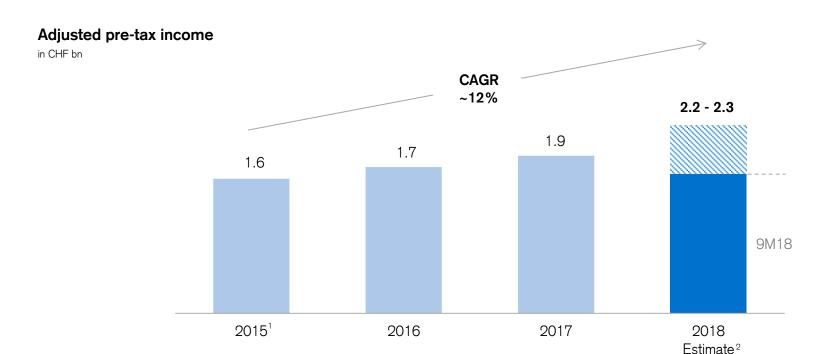






1 Source: Credit Suisse Global Wealth Databook 2018 2 Source: Swiss National Bank as of December 3, 2018 3 Source: Pension Fund statistics by the Federal Statistical Office as of September 7, 2018

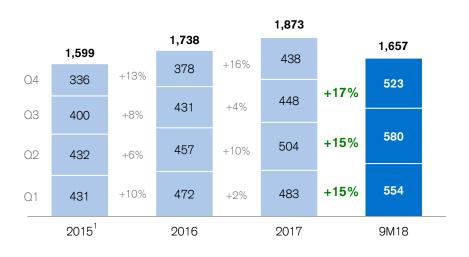
## Strong PTI performance over the last three years



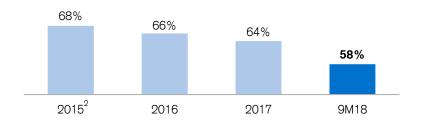
Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix 1 Excludes Swisscard consolidation impact of CHF 25 mn in 1H15 2 2018 estimate based on currently available information and beliefs, expectations and opinions of management as of the date hereof. Actual results for 2018 may differ from any estimates

# 11<sup>th</sup> consecutive quarter of YoY PTI growth and a step change in cost/income ratio and RoRC

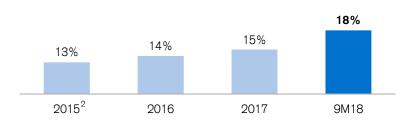
## Adjusted pre-tax income in CHF mn



## Adjusted cost/income ratio



## Adjusted return on regulatory capital (RoRC†)

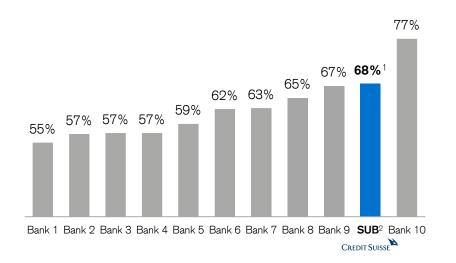


Note: All figures on adjusted basis. Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix † See Appendix 1 Excludes Swisscard consolidation impact of CHF 12 mn and CHF 13 mn in 1015 and 2015, respectively 2 Excludes net revenues and total operating expenses for Swisscard of CHF 148 mn and CHF 123 mn, respectively

## A leading Swiss bank in terms of efficiency

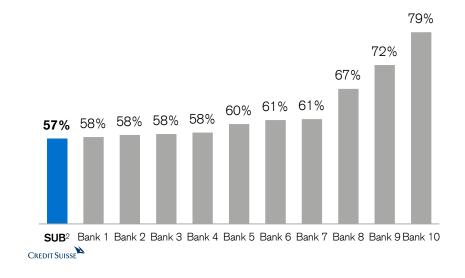
#### Cost/income ratio 2015

Compared to domestic peer group



#### Cost/income ratio 1H18

Compared to domestic peer group



Source: The Boston Consulting Group Benchmarking 2018

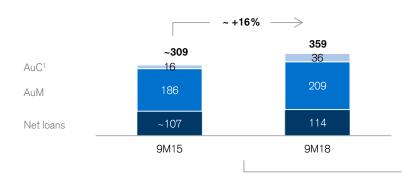
1 Excludes net revenues and total operating expenses for Swisscard of CHF 148 mn and CHF 123 mn, respectively 2 Swiss Universal Bank



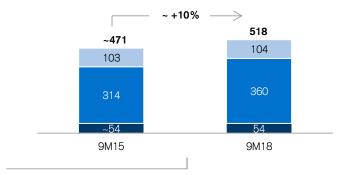
December 12, 2018

# Outgrowing the market in client business volume, driving recurring revenue growth

#### Private Clients business volume in CHF bn



## Corporate & Institutional Clients business volume in CHF bn



- Strong AuM/AuC growth driven by positive NNA and market performance
- NNA, especially in our U/HNW and E&E franchises, offer opportunity for diversification of client assets and early involvement of Next Generation
- Moderate loan growth across mortgage and lombard (including single-stock)

- Strong AuM growth momentum from large institutional clients, driven by positive NNA and by market performance
- Global connectivity with AM, IBCM and ITS as a key differentiator across our franchise
- Continued risk discipline, especially in IPRE, and innovative balance sheet velocity measures resulting in stable loan volumes

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+97bn / +12%

<sup>1</sup> Includes commercial assets and transactional accounts

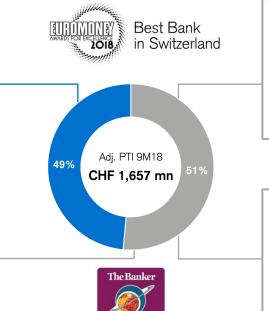
## Leading and well balanced franchises across all client segments

#### **Private Clients**

- Serving >1.5 mn private clients through 148 branches, 4 contact centers and 3 subsidiaries
- #2 position for UHNW and HNW clients<sup>1</sup>
- #3 position for retail and affluent clients<sup>1</sup>
- Three main subsidiaries: Neue Aargauer Bank (100%), Bank-now (100%) and Swisscard (50%)
- Solid growth momentum, especially in the U/HNW and E&E client segments as well as in Kids Banking

#### Institutional Clients

- #1 platform for institutional clients<sup>1</sup>, including leading SoW with top 20 pension funds in Switzerland
- Leading for financial institutions business in Switzerland
- #2 offering for External Asset Managers<sup>1</sup>
- High return on regulatory capital



#### **Corporate Banking**

- #2 position for small- & mid-sized enterprises (SME)<sup>1</sup>
  - Providing dedicated offering to >40k corporates
  - Efficient standardized coverage of >60k SMEs in business centers
- #1 position for large Swiss corporates (LSC)¹ with dedicated joint coverage with Investment Banking

#### **Investment Banking & ITS**

- #1 Investment Banking franchise in Switzerland with SoW of 15% YTD<sup>2</sup>:
  - #1 position in M&A<sup>3</sup>



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- #1 position in ECM<sup>3</sup>
- #1 position in DCM for 28 consecutive years<sup>4</sup>
- ITS: A leading provider across major asset classes (Fixed income, Equity, FX) in Switzerland

Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix 1 Source: The Boston Consulting Group (based on revenues in 2017) 2 Source: Dealogic as of November 29, 2018 3 Source: Dealogic, January 1, 2011 – September 26, 2018 4 Thomson Reuters IFR, 1990 - 2017

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## Client example - Strength of our integrated franchise

## **Initial situation**

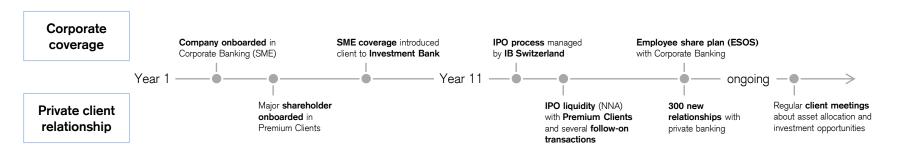
Client Long-standing client in Corporate Banking (SME) with major shareholder

Need Advice regarding plans to broaden shareholder basis and raising capital for growth

## **Highlights / Collaboration**

- ✓ Comprehensive offering covering the full life cycle of the client's business and personal needs
- ✓ Various follow-up transactions increasing activity and deepening client relationship
- ✓ Connectivity with ITS and global linkage with IBCM

### Offered solutions





## Key priorities Swiss Universal Bank in 2019 and beyond

## Grow from a position of strength

#### **Corporate & Investment Banking**

Continued share of wallet gains through:

- Our unique value proposition for Corporates and Entrepreneurs
- Innovation (e.g., mid market lending, private equity) and digitalization

#### **Private Clients**

Drive targeted investments in people, technology and marketing:

- Continuously develop leading service for UHNWI and family offices
- Capture growth in HNW and E&E segments
- Further develop Next Generation opportunity

#### Institutional Clients

Further invest in platform to drive market share gains addressing the needs of:

- Pension Funds
- Financial Institutions
- External Asset Managers

## **Actively drive business transformation**

#### Operational and service excellence

- Continue to enhance our digital capabilities, increasing efficiency and self service capabilities, mainly in retail / affluent and SMEs
- Further improve RMs' digital tools and advanced analytics
- Complete front-to-back digitalization for client onboarding and product offering while continuing to optimize our branch network
- Maintain technology leadership in Compliance

### Client coverage

 Introduce differentiated client coverage aligned to needs and behavior, incl. attractive Next Generation digital offering

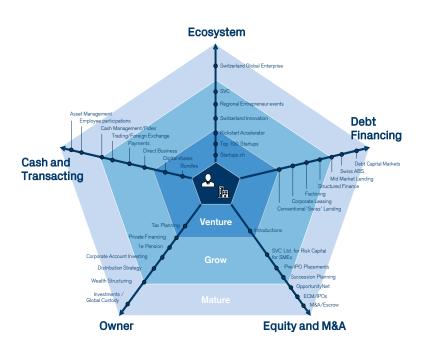


Swiss Universal Bank December 12, 2018



## Bank for Entrepreneurs – Build on our unique value proposition

## Bank for Entrepreneur ecosystem



- Focus on capturing incremental share across SMEs, large corporates as well as U/HNW client segments
- Foster collaboration between corporate clients, investment banking, E&E, premium and institutional clients
- Selectively hire coverage employees in SME, large Swiss corporates and investment banking
- Leverage Bank for Entrepreneurs ecosystem and further invest in digital offering
- Drive digitalization and automation to better service lower SME and trade finance segments





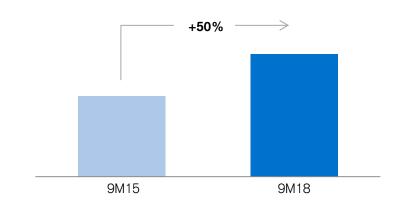
# U/HNW and E&E – Increase share of wallet by continuous investments

#### UHNW client business volume<sup>3</sup>

Swiss UHNW assets growing with 5% p.a.1

75% of the UHNW clients are banking with more than 4 partners<sup>2</sup>

Increasing institutionalization of UHNW clients



- Grow share of wallet with focus on top clients
- Extend RM/Strategic Advisor/Specialist coverage model
- Expand family solutions: Build relationship with Next Generation at early stage
- Leverage existing market-leading Premium Clients offering for HNW and E&E client segments

1 Source: The Boston Consulting Group Global Wealth 2018 2 Source: McKinsey Ultra High Net Worth Survey 3 Assets under Management, Assets under Custody incl. commercial assets & transactional accounts and net loans





## Institutional Clients – Continue to grow market share

#### Institutional Market

(Pension Funds, Financial Institutions and External Asset Managers)



consolidating market

Have edge with largest/complex clients in rapidly consolidating market

- Gain market share with clear focus on large and mid-sized clients
- Strengthen client coverage to grow and serve largest, most sophisticated clients
- Invest in IT platform to ensure competitive offering, customized connectivity and digital processes/interfaces
- Strengthen collaboration and enable growth across Asset Management, ITS and IBCM

<sup>1</sup> Macroeconomic Forecast (MEF) provided by Credit Suisse Economic Research



OO Concentrated

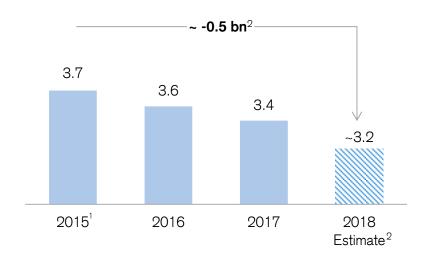
OO competition



# Transformation journey already delivered significant cost benefits

### Adjusted operating expenses

in CHF bn



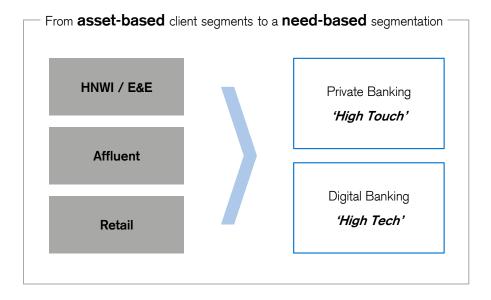
- Consolidated online banking infrastructure for private and corporate clients
- 80%+ of new private clients are digitally onboarded
- Deployment of robotics for standard processes in business centers improving workforce efficiency by 24% over the last 12 months
- Reduced number of branches by 30% over the last 5 years
- Digital legal entity onboarding in roll-out phase, providing opportunity for further efficiency gains

Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix 1 Excludes Swisscard operating expenses of CHF 123 mn in 1H15 2 2018 estimate based on currently available information and beliefs, expectations and opinions of management as of the date hereof. Actual results for 2018 may differ from any estimates





# Transformation expected to include significant revenue opportunities



## Transformation of the current operating model

- Private Banking for sophisticated clients needs with dedicated RM and specialist coverage
- Digital Banking for standard banking needs predominantly based on self service
- Leverage advanced analytics to drive client activity and product sales
- Using big data for automated lead generation and early warning for retention cases

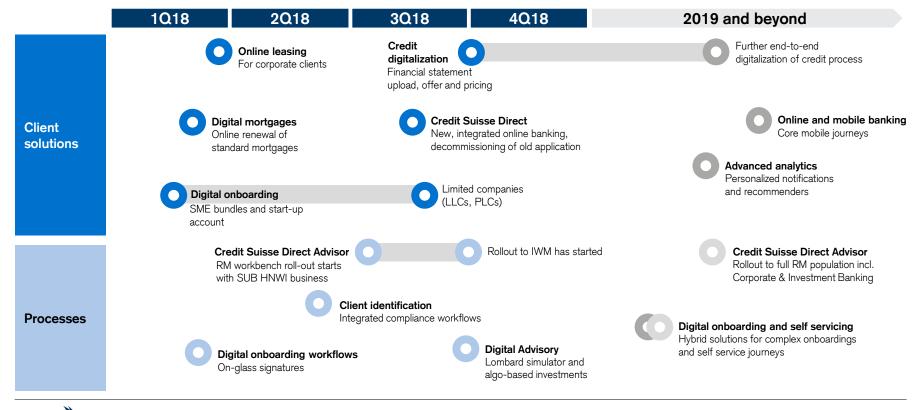


December 12, 2018



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# Our digitalization roadmap is geared towards client solutions and efficiency





December 12, 2018

## Summary

## **Highlights**

- Strong financial performance with adj. PTI growth of >35% since 2015<sup>1</sup>
- Step change in profitability and cost efficiencies
- Leading franchises across private, corporate and institutional clients with strong growth momentum in client business volume
- Unique offering as The Bank for Entrepreneurs
- Opportunity to continue profitable growth and clear priorities to transform business model in 2019 and beyond

#### Mid-term ambition

## Above market growth

in revenues & client business volume

Cost/income ratio <60%

Return on Regulatory Capital >18%

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<sup>1</sup> Based on adj. PTI estimate for 2018 vs. FY2015. 2018 estimate based on currently available information and beliefs, expectations and opinions of management as of the date hereof. Actual results for 2018 may differ from any estimates

## Credit Suisse Investor Day 2018

## International Wealth Management



Iqbal Khan, CEO International Wealth Management



## Key messages

## International Wealth Management

- Leading Bank for Wealth Management across emerging markets and Europe; acknowledged by Euromoney
- Specialized Asset Manager with top-tier investment franchises and global distribution
- Continued focus on compliant profitable growth

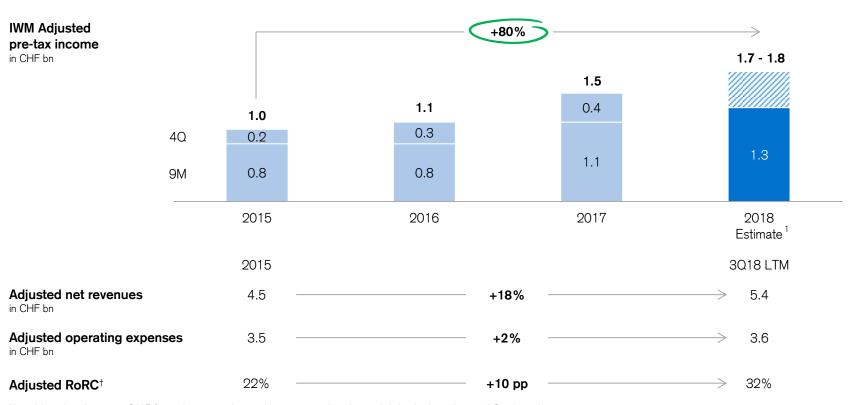
## Progress since last Investor Day

- Consistent strategy execution with revenue growth and self-funded investments
- Significant step change in profitability and on track to deliver CHF 1.8 bn adjusted PTI in 2018
- Advising clients to optimize their investment portfolios, leveraging our full capabilities across the bank

## Way forward

- Intensify collaboration across the firm to create differentiated client value and gain share of wallet
- Further drive regionalization to shorten time-to-market and to further focus on local opportunities
- Build up scale in our business, improving processes front-to-back and fully utilizing digital capabilities

## Adjusted PTI up 80% from 2015

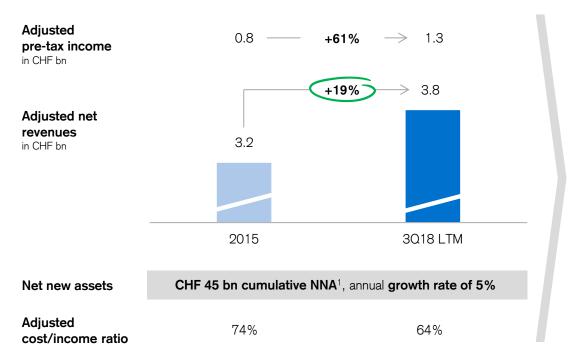


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1 2018 estimate based on currently available information and beliefs, expectations and opinions of management as of the date hereof. Actual results for 2018 may differ from any estimates

## PB PTI up 61% since 2015 driven by 19% revenue growth; strong NNA and mandate sales

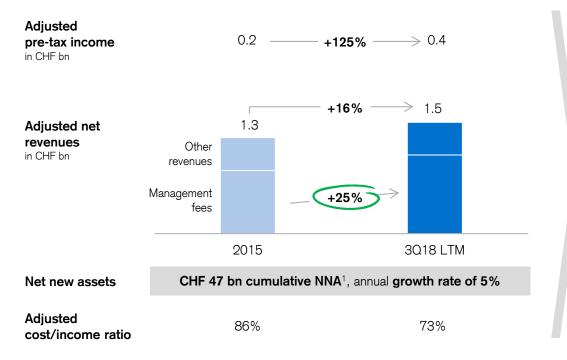
International Wealth Management



- Strong revenue growth across geographies, client segments and revenue categories
- Strong net new asset inflows (CHF 45 bn<sup>1</sup>), following net outflows in 2015
- Controlled lending growth (CHF 8 bn<sup>1</sup>), responding better to clients' financing needs
- Mandate net sales of CHF 28 bn<sup>1</sup> penetration up 4 pp to 33%
- Quality RM hiring in targeted growth markets, replacing ~30% of client facing employees
- Significantly strengthened risk and **compliance** standards

Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix 1 1016 through 3018

## AM PTI up 125% with 25% growth in management fees

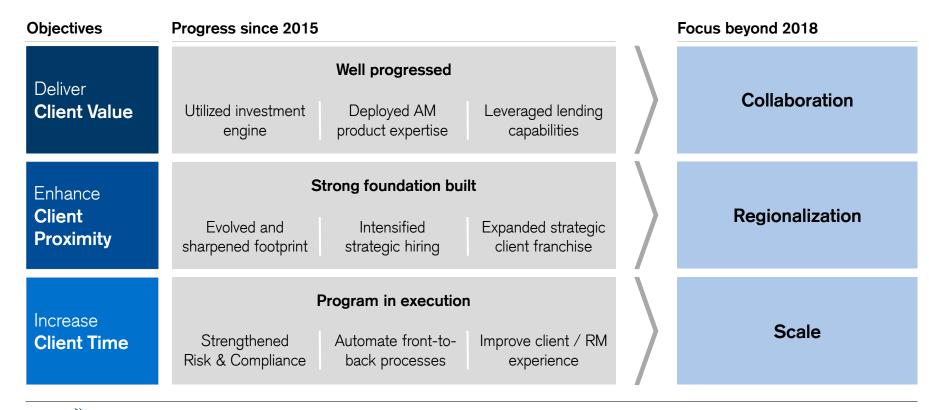


- Transitioned business away from investments and partnership income to management fee business
- Built out of recurring management fees from fully owned operating businesses
- Strong net new assets inflow with CHF 14 bn sales distributed via PB¹
- Expansion of market-leading, highermargin businesses
- Sharp improvement of cost/income ratio through strict cost discipline

Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix

1 1Q16 through 3Q18

## Strong execution since 2015 with substantial potential ahead

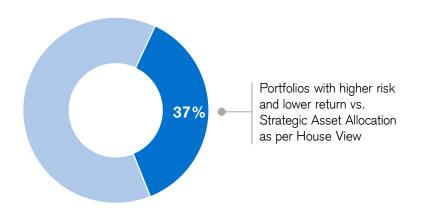


## Advising clients to optimize their investment portfolios



## Over one third of clients with sub-optimal investment portfolios

PB portfolios risk-return profile vs. House View benchmark<sup>1</sup> % of portfolios



### Key measures to reach ambition

- Opportunity to help clients optimize their investment portfolios
- Focus on transitioning to discretionary or advisory mandates; ambition to increase share of AuM to >40%
- ~20 bps gross margin differential of mandate vs.
   non-mandate portfolios

Leverage bank-wide House View to benefit for our clients and the bank

1 Comparison of risk-return profile of IWM advisory portfolios vs. the respective Strategic Asset Allocation. Sample: ~26k IWM advisory portfolios with 12 months of risk/return figures (June 30 2017 through June 30 2018)



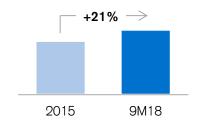
## International one-stop-shop to serve our clients



#### Investment Solutions

**Asset Management** 

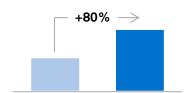
AM AuM from PB channel



## Structured & FX solutions and financing

ITS

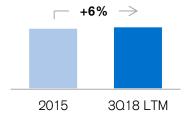
Collaboration revenues



## M&A and access to capital markets

**IBCM** 

Collaboration revenues (IWM & IBCM)



Priority: Dedicated product specialists embedded in PB coverage to help service client demand

International Wealth Management

9M18

Products: Tailored solutions for PB clients taking into account regional aspects

9M16

**Pricing:** Focus on total client contribution with aligned internal incentives

## Less managerial layers lead to more focus...

International Wealth Management



Focus on lean organization and local empowerment since 2015...

Simplify and de-layer the organization to enable faster decisionmaking and shorter time to market То From Executive Board Executive Board Clients ■ Multi-layer organization with regional duplications ■ Integrate regional and business management structures ■ Distance from the client with multiple ■ Allow faster decision-making and shorter time-toapproval/review steps in business processes market for clients ■ Front-line with limited accountability over indirect ■ Increase front accountability over indirect cost base cost base Planned CHF ~200mn gross cost savings by end 2018 to contribute to overall growth investments of CHF ~0.6bn Note: Numbers reflect ambition

Source: Investor Day 2015

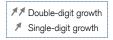
...continued with further regionalization in 2018

- Provide more local empowerment and accountability
- Strengthen **regional expertise** and increase market focus
- Shorter time-to-market
- Supports driving efficiencies

## ...and better results with regionalized accountability



## **Emerging Markets**



#### **Credit Suisse**

AuM end 3Q18

AuM end 2015

Net revenue growth<sup>1</sup>

Pre-tax income growth<sup>1</sup>

## **Euromoney** Awards



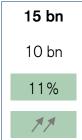
"Best Bank for Wealth Management 2018"



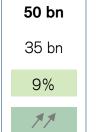
































International Wealth Management





Note: AuM data rounded to nearest 5 bn; NNA rounded to the nearest 0.5 bn; Cross-regional entry-HNWI segment not shown 1 CAGR from end 2015 to 3Q18 LTM; Northern Europe PTI CAGR calculated from end 2017 to 3Q18 LTM

## Improving client and RM experience while delivering scale



Selected examples of roll-outs in 2019

## **Streamlined Client Onboarding**

- Digital onboarding for 25+ countries
- Paperless straight-through process
- Higher-quality client data collection

**Ambition** 

Simple opening in 24 hours; Complex in 5 days

## **Digital Advisory**

- Algorithm-based portfolio construction
- Real-time product applicability checks
- Event triggered trade recommendations

**Ambition** 

Optimized investment proposal in real-time

## **Automated Lombard Lending**

- Integrated loan scenario simulation
- Real-time review/approval processes
- Self-service loan application capability

**Ambition** 

Straight-through processing of standard business

## A strong franchise with an attractive growth outlook

## Step change in performance<sup>1</sup>

Leading market position

Market growth outlook

in USD, CAGR 2017 to 20225

PB

Adjusted **net revenues +19%** 

NNA of CHF 45 bn. growth rate p.a. of 5%

in CHF



"Best Bank for Wealth Management 2018"<sup>2</sup> in every IWM region

5%

for accessible PB wealth pools<sup>5</sup>



Adjusted **net revenues +16%** 

NNA of CHF 47 bn. growth rate p.a. of 5%



**Traditional Fund**Manager Switzerland<sup>3</sup>



7%

for Global AuM<sup>6</sup>

Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix 1 2015 to 3Q18 LTM for revenues and 2015 to 3Q18 for NNA 2 Euromoney 2018 3 Swiss Funds & Asset Management Association media release October 2018

4 Wills Towers Watson Global Alternatives Survey 2017, company fillings 5 Credit Suisse and McKinsey Wealth Pools for IWM regions 6 BCG Global Asset Management Market-Sizing Database 2018

International Wealth Management



## **Appendix**

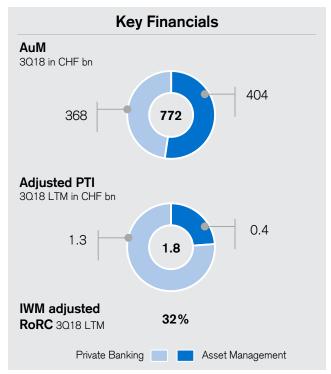




## Scalable international PB and global specialized AM business

### **Private Banking**

- Awarded as "Best Bank for Wealth Management 2018" by Euromoney<sup>1</sup> in **every region** we serve
- Adjusted PTI up 61%<sup>2</sup> since 2015
- Cumulative NNA of ~CHF 45 bn from 1Q16, annual growth rate of 5%
- Focus on UHNW/HNW clients. Family Offices & External Asset Managers



International Wealth Management

## **Asset Management**

- Top 2 traditional<sup>3</sup> fund manager in Switzerland and Top 10 alternative<sup>4</sup> investment manager globally
- Adjusted **PTI up 125%**<sup>2</sup> since 2015
- Cumulative NNA of ~CHF 47 bn from 1Q16, annual growth rate of 5%
- Specialist investment manager with global capabilities and footprint

2 3Q18 LTM vs. 2015

Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix 1 Euromoney as of July 11, 2018 3 Swiss Funds & Asset Management Association media release October 2018 4 Wills Towers Watson Global Alternatives Survey 2017, company fillings

## Seamless collaboration for a differentiated client experience

Practical Example

## Client profile and needs

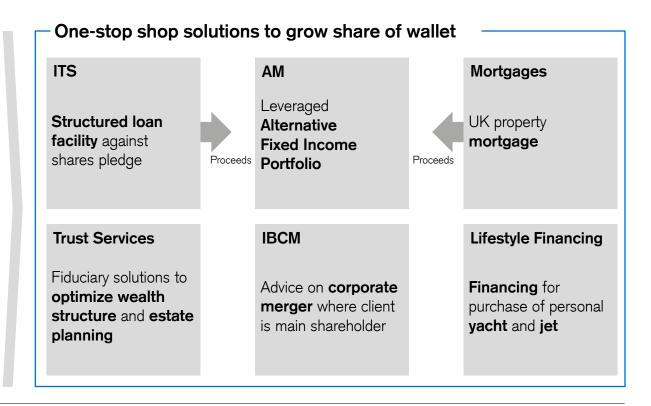
**UHNW** client with **majority of wealth invested locally**, seeking to...

...**diversify** investments geographically...

...monetize wealth held in local shares and UK property...

...**finance** lifestyle expenditure...

...whilst enhancing the overall investment returns



# Addressing financing needs of our clients as part of our wealth management offering



1 2016 restated from prior disclosure to reflect transfer of exposures from APAC to IWM 2 Including structured lending of 1.2% and 2.7% at end 2016 and end 3018, respectively 3 Export Credit Age

# Credit Suisse Investor Day 2018 Asia Pacific



Helman Sitohang, CEO Asia Pacific



## Key messages

# Key priorities

- Be the Bank for Entrepreneurs in Asia Pacific
- Grow our leading Wealth Management and connected capabilities through our integrated advisory and solutions offering
- Deliver profitable growth and attractive return on capital while maintaining effective risk and controls

# Progress since 2015

- Strong underlying performance despite increasingly challenging market conditions
- Consistently strong WM&C profits supported by continued growth in client assets and higher recurring revenues
  - 4 year<sup>1</sup> average adjusted RoRC<sup>†</sup> of 23%, 3Q18 AuM of CHF 208 bn (+14% CAGR 9M15-9M18)
- Realigned APAC Markets with focus on Equities to support wealth and global clients
  - Expenses, RWA, leverage exposure down 34%, 30% and 23% for 3Q18 vs. 3Q16<sup>2</sup>, respectively

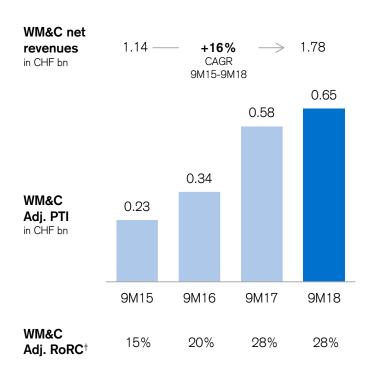
#### Way forward

- Continue to institutionalize key client relationships and execute on our wealth-centric strategy
- Further grow asset-based, recurring income streams for higher stability
- Defend our leading Advisory, Underwriting and Markets franchises

Note: All financial numbers presented and discussed are adjusted. Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix 

† See Appendix 1 Average of 9M15, 9M16, 9M17 and 9M18 adjusted RoRC 2 In USD terms

## Consistent profitable growth in Wealth Management & Connected



#### Levers of growth

- Structural advantage as a client-centric APAC division
- Diversified Asia footprint with leading market position
- Higher growth in productivity from deeper client engagement
- Stronger base of client assets and recurring income
- Positive long-term structural growth opportunity in APAC wealth despite current market pressures

Note: All figures on an adjusted basis. Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix † See Appendix



## The unique APAC setup supports our successful wealth strategy

# Integrated Asia Division Wealth and corporate advisory Private Banking M&A / capital markets Financing Solutions & Research Institutional sales, distribution & execution

#### **Business model geared towards Asia clients**

- Joint coverage of key UHNW clients and entrepreneurs across departments
- One-stop-shop for financing needs with unified platform front-to-back
- Single Markets platform delivering institutional quality advice and execution, with global connectivity
- First line of defense supported by comprehensive structuring, risk management and syndication platform

# Balanced regional growth and diversified footprint

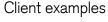
#### Higher revenues and client assets supported by leading market positions

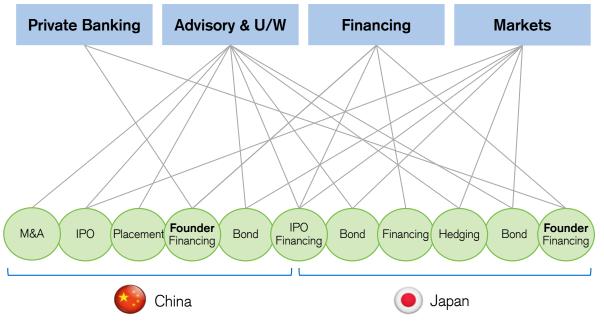
9M15 - 9M18 CAGR <sup>1</sup> WM&C PB Rounded net revenues Aul			APAC M&A and Underwriting <sup>2</sup>			
Greater China	20%	10%	Top 3			Credit Suisse APAC
SEA, Frontier Markets, India	15%	10%	Top 5			•
<ul><li>♠ Australia,</li><li>♠ Korea<sup>5</sup>, Japan</li></ul>	20%	30%	Rest <sup>4</sup>		# 0	
				Rest <sup>4</sup>	Тор 5	Top 3

<sup>1</sup> In CHF based on internal MIS view 2 9M18 Dealogic share of wallet rank for APAC ex-Japan and China onshore 3 2017 Asia AuM rank as per Asian Private Banker 4 Flags represent multiple players; some of these players are not meaningful for comparison as they do not have either PB or M&A and Underwriting businesses 5 No onshore PB presence

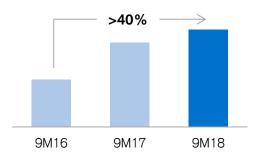
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# Deep client relationships across products and countries generates 'alpha'

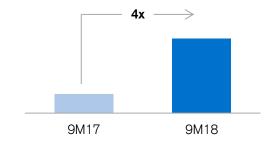




#### Collaboration revenues



#### Collaboration NNA<sup>1</sup>



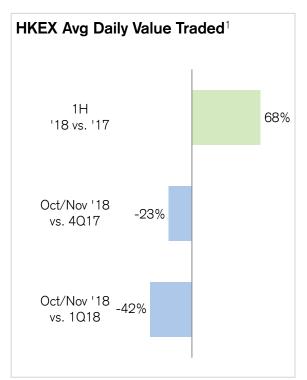
<sup>1</sup> Collaboration NNA framework set up in 2017; data not available for 9M16  $\,$ 

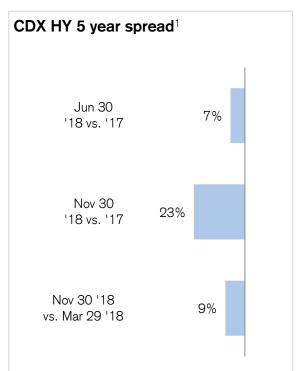
# Focus on growing high-quality recurring income and client assets

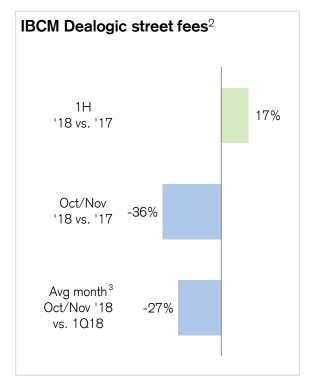
PB AuM in CHF bn PB net revenues in CHF bn **CAGR CAGR** 9M15-9M18 9M15-9M18 208 14% 1.3 11% 190 1.2 168 1.0 7% 0.9 139 -2% Transaction-+9% based / Other Net interest +6% 14% income + recurring comm. & fees 9M15 9M15 9M16 9M17 9M16 9M17 9M18 9M18



## APAC market pressure has continued into 4Q18



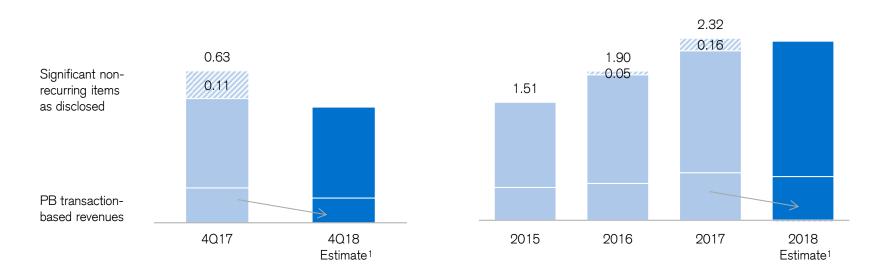




1 Bloomberg 2 Dealogic APAC ex-Japan, ex-China onshore 3 Monthly average for Oct/Nov 2018 vs. monthly average for 1Q18

# Consistent strength in WM&C revenues despite lower transaction and event-driven activity in 2H18

#### WM&C net revenues in CHF bn



1 2018 estimate based on currently available information and beliefs, expectations and opinions of management as of date hereof. We do not expect significant non-recurring items for full year 2018 apart from already disclosed CHF -0.03 bn. Actual results for 2018 may differ from any estimates



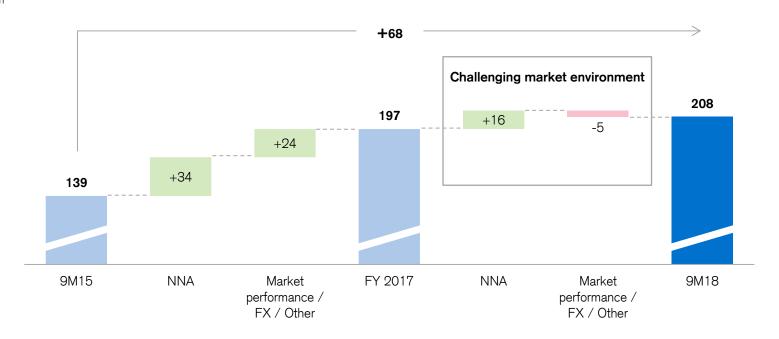
# APAC Markets focus on Equities to support our wealth activities

- 74% of APAC Markets revenues from Equities for 9M18
- Top CS clients franchises in Cash, Equity Derivatives that also support U/HNW clients
- Client risk appetite and transactions down significantly in 4Q18
- Full year 2018 net revenues for APAC Markets expected to be 8 to 10% lower than in prior year<sup>1</sup>

# The resilience of our integrated approach has driven strong asset inflows despite challenging market environment

#### **Assets under Management**

in CHF bn



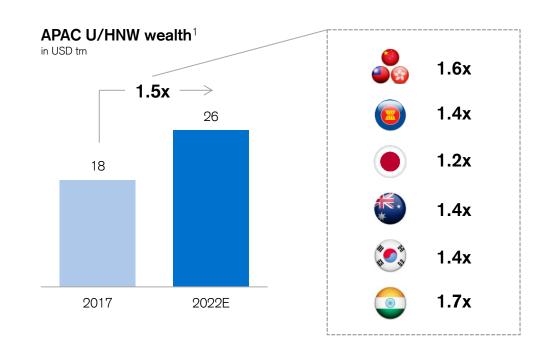
Asia Pacific



## We are well positioned to capture the APAC growth opportunity

#### Continued business and wealth growth

- Entrepreneur-led growth: increasing monetization and financing opportunities
- Sizeable corporate assets: increasing cross-border activity
- Deepening financial markets and larger capital pools for investment



1 McKinsey Wealth Pools 2018 Update; liquid personal financial assets: Financial wealth > USD 1 mn held by a private individual

# Looking ahead

# We remain focused on capturing the growth opportunities through our wealth-centric strategy

- Continue to broaden key client relationships
- Grow revenues with focus on recurring income
- Execute with discipline and prudent risk management

# Appendix





## Notes (1/2)

#### **General notes**

- For reconciliation of adjusted to reported results, refer to the Appendix of the CEO and CFO Investor Day presentations, published on December 12, 2018
- Throughout the presentation rounding differences may occur
- Unless otherwise noted, all **CET1 ratio**, **Tier 1 leverage ratio**, **risk-weighted assets** and **leverage exposure** figures shown in this presentation are as of the end of the respective period and on a "look-through" basis
- Gross and net margins are shown in basis points
  Gross margin = (adj.) net revenues annualized / average AuM; net margin = (adj.) pre-tax income annualized / average AuM
- Mandate penetration reflects advisory and discretionary mandate volumes as a percentage of AuM, excluding those from the external asset manager business

#### Specific notes

- \* Our cost savings program, until the end of 2018, is measured using an adjusted operating cost base at constant 2015 FX rates. "Adjusted operating cost base at constant FX rates" includes adjustments as made in all our disclosures for restructuring expenses, major litigation provisions, expenses related to business sales and a goodwill impairment taken in 4Q15 as well as adjustments for debit valuation adjustments (DVA) related volatility, FX and for certain accounting changes (which had not been in place at the launch of the cost savings program). Adjustments for certain accounting changes have been restated to reflect grossed up expenses in the Corporate Center and, starting in 1Q18, also include adjustments for changes from ASU 2014-09 "Revenue from Contracts with Customers", which is described further in our 1Q18, 2Q18 and 3Q18 financial reports. Adjustments for FX apply unweighted currency exchange rates, i.e., a straight line average of monthly rates, consistently for the periods under review. Starting from 1Q19, we intend to express our operating cost base at constant 2018 FX rates and to adjust for significant litigation costs, expenses related to business and real estate sales as well as DVA related volatility, but not for restructuring expenses and certain accounting changes. Adjustments for FX will continue to apply unweighted currency exchange rates.
- † Regulatory capital is calculated as the worst of 10% of RWA and 3.5% of leverage exposure. Return on regulatory capital is calculated using (adjusted) income / (loss) after tax and assumes a tax rate of 30% and capital allocated based on the worst of 10% of average RWA and 3.5% of average leverage exposure. For the Markets business within the APAC division and for the Global Markets and Investment Banking & Capital Markets divisions, return on regulatory capital is based on US dollar denominated numbers. Adjusted return on regulatory capital is calculated using adjusted results, applying the same methodology to calculate return on regulatory capital.
- ‡ Return on tangible equity is based on tangible equity attributable to shareholders, a non-GAAP financial measure, which is calculated by deducting goodwill and other intangible assets from total equity attributable to shareholders as presented in our balance sheet. Management believes that the return on tangible equity attributable to shareholders is meaningful as it allows consistent measurement of the performance of businesses without regard to whether the businesses were acquired.
- ° Tangible book value is a non-GAAP financial measure and is equal to tangible equity attributable to shareholders. Tangible book value per share is a non-GAAP financial measure, which is calculated by dividing tangible equity attributable to shareholders, a non-GAAP financial measure, by total number of shares outstanding. Tangible equity attributable to shareholders, a non-GAAP financial measure, is calculated by deducting goodwill and other intangible assets from total equity attributable to shareholders as presented in our balance sheet. Management believes that tangible book value per share is meaningful as it allows consistent measurement of the performance of businesses without regard to whether the businesses were acquired. For end-3Q18, tangible equity excluded goodwill of CHF 4,736 mn and other intangible assets of CHF 214 mn from total shareholders' equity of CHF 42,734 mn as presented in our balance sheet. For end-2Q17, tangible equity excluded goodwill of CHF 4,742 mn and other intangible assets of CHF 223 mn from total shareholders' equity of CHF 41,902 mn as presented in our balance sheet. For end-2Q15, tangible equity excluded goodwill of CHF 8,238 mn and other intangible assets of CHF 205 mn from total shareholders' equity of CHF 42,642 mn as presented in our balance sheet. Shares outstanding were 2,552.4 mn at end-2Q15.

# Notes (2/2)

#### **Abbreviations**

Adj. = Adjusted; Al = Artificial Intelligence; AM = Asset Management; AML = Anti-Money Laundering; APAC = Asia Pacific; ARU = Asset Resolution Unit; AT1 = Additional Tier 1; AuM = Assets under Management; BCBS = Basel Committee on Banking Supervision; BEAT = Base Erosion and Anti-Abuse Tax; BIS = Bank for International Settlements; bps = basis points; CAGR = Compound Annual Growth Rate; CBG = Corporate Bank Group; CCAR = Comprehensive Capital Adequacy Review; CCRO = Chief Compliance and Regulatory Affairs Officer; CDX HY = High-yield credit default swap index; CET1 = Common Equity Tier 1; CIC = Corporate & Institutional Clients; CIF = Customer/Client Information File; CIO = Chief Investment Officer; Corp. Ctr. = Corporate Center; CtB = Change the Bank; CVA = Credit Valuation Adjustment; DCM = Debt Capital Markets; DoJ = Department of Justice; DTA = Deferred Tax Assets; DVA = Debit Valuation Adjustments; EAM = External Asset Manager; EBITDA = Earnings Before Interest Taxes Depreciation and Amortization; ECM = Equity Capital Markets; EM = Emerging Markets; EMEA = Europe, Middle East & Africa; EQ = Equities; ERP = Enterprise Resource Planning; Est. = Estimate; EU = European Union; FICC = Fixed Income. Currencies & Commodities; FINMA = Swiss Financial Market Supervisory Authority FINMA; FLP = Fund Linked Products; FRTB = Fundamental Review of the Trading Book; FTE = Full-time employee; FX = Foreign Exchange; GDP = Gross Domestic Product; GM = Global Markets; G10 = Group of Ten; HKEX = Hong Kong Exchange; IBCM = Investment Banking & Capital Markets; IBD = Investment Banking Department; IC = Investment Consultant; ICBC = Industrial and Commercial Bank of China; ICBCCS = ICBC Credit Suisse Asset Management Co. Ltd; IG = Investment Grade; IMF = International Monetary Fund; IMM = Internal Model Method; IP = Investor Products; IPO = Initial Public Offering; IPRE= Interest Producing Real Estate; IRB = Internal Ratings Based; IS&P = Investment Solutions and Products; IT = Information Technology; ITS = International Trading Solutions; IWM = International Wealth Management; JV = Joint Venture; LBO = Leveraged Buyout; LE = Leverage Exposure; LSC = Large Swiss Corporates; LTM = Last Twelve Months; M&A = Mergers & Acquisitions; MD(R) = Managing Director; Mgmt. = Management; MI = Management Information; MifiD II = Markets in Financial Instruments Directive II; Mkts = Markets; NNA = Net new assets; OCC = Office of the Comptroller of the Currency; Op Risk = Operational Risk; PB = Private Banking; PB&WM = Private Banking & Wealth Management; PC = Private Clients: PEP = Politically Exposed Person: pp = percentage points: PTI = Pre-tax income: PWMC = Private & Wealth Management Clients: RM = Relationship Manager(s); RMBS = Residential Mortgage Backed Securities; RoRC = Return on Regulatory Capital; RoTE = Return on Tangible Equity; RPA = Robotic Process Automation; RtB = Run the Bank; RWA = Risk-weighted assets; SA-CCR = Standardized Approach to Counterparty Credit Risk; SME = Small and Medium-Sized Enterprises; SMG = Systematic Market-Making Group; SoW = Share of Wallet; SRU = Strategic Resolution Unit; SUB = Swiss Universal Bank; TBTF = Too Big To Fail; TBV(PS) = Tangible Book Value (per Share); (U)HNW(I) = (Ultra) High Net Worth (Individuals); US GAAP = United States Generally Accepted Accounting Principles; U/W = Underwriting; VaR = Value-at-Risk; VIX = Volatility Index; WM = Wealth Management; WM&C = Wealth Management & Connected; YoY = Year over year; YTD = Year to Date

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