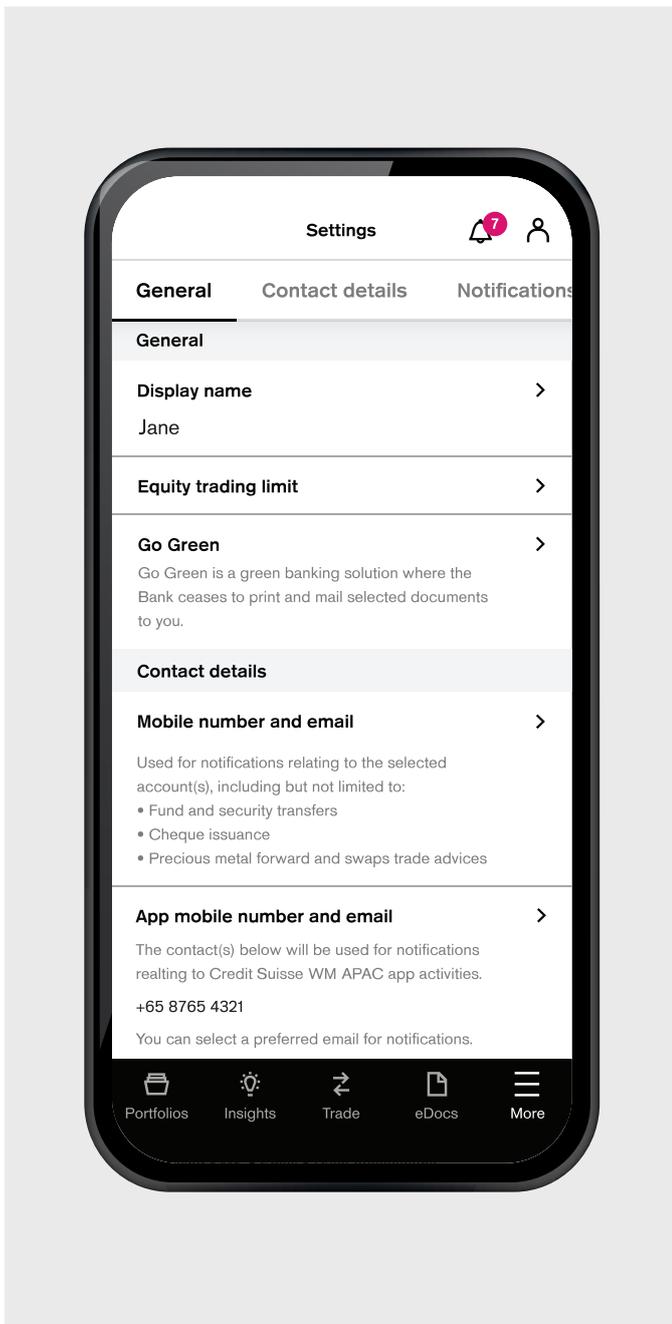


Credit Suisse
Wealth Management
APAC app
Updating Settings

Enjoy the convenience of updating your details such as display name, mobile number, email address, password, and notification preferences - at home or on the go. Perform these changes easily via the Credit Suisse Wealth Management APAC app:



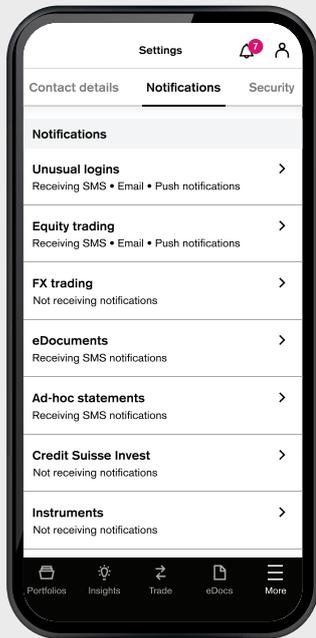
a) Change general settings like your display name and equity trading limits

b) Manage contact details:

- i. Add a mobile number or email address
- ii. Remove a mobile number or email address
- iii. Link your account(s) to your mobile number or email address
- iv. Change the notification preferences for your mobile number(s) and email address(es)
- v. Change your mobile number/email address linked to the Credit Suisse WM APAC app

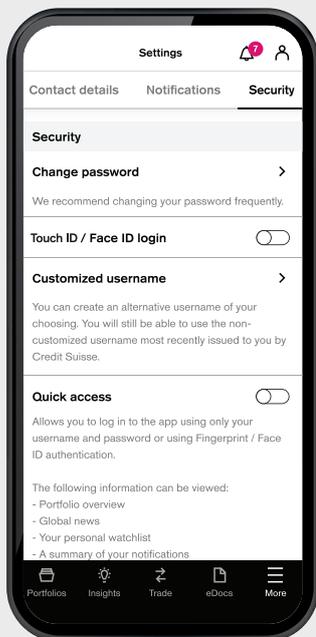
c) Change notification preferences:

- i. Change notification preferences for unusual logins, equity and FX trading, eDocuments, ad-hoc statements, and instruments



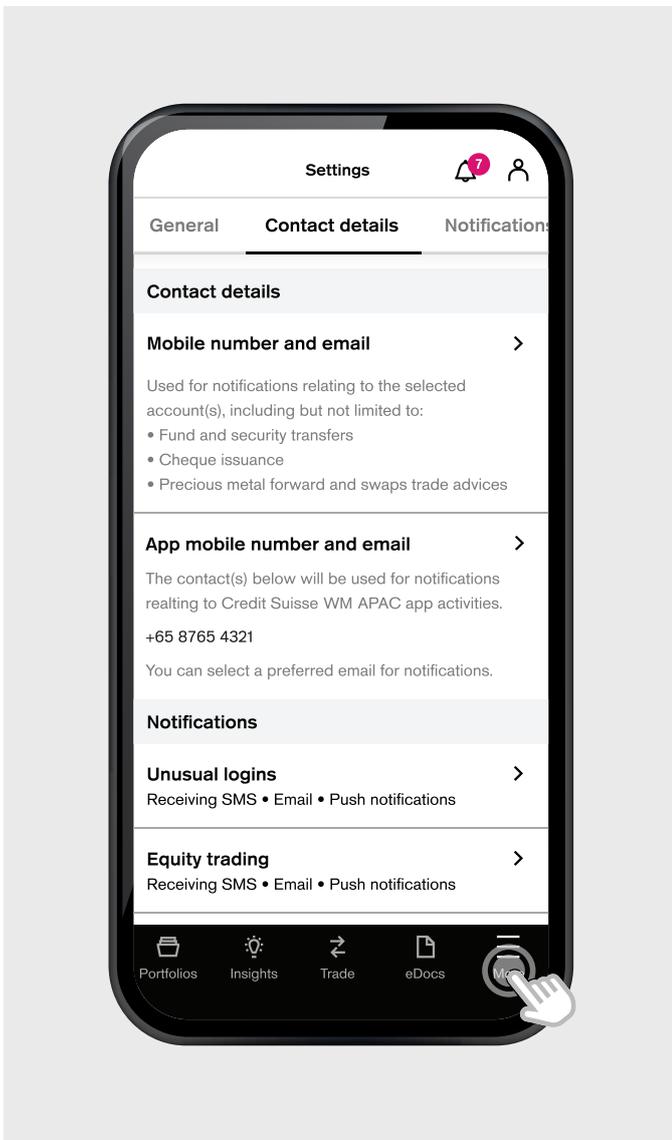
d) Security details:

- i. Change password frequently for better security
- ii. Create an alternate customized username
- iii. Enable quick access to allow app login using only your username and password



In this section, you will learn to add and remove a mobile number or email address and change your password for better security.

Contact details

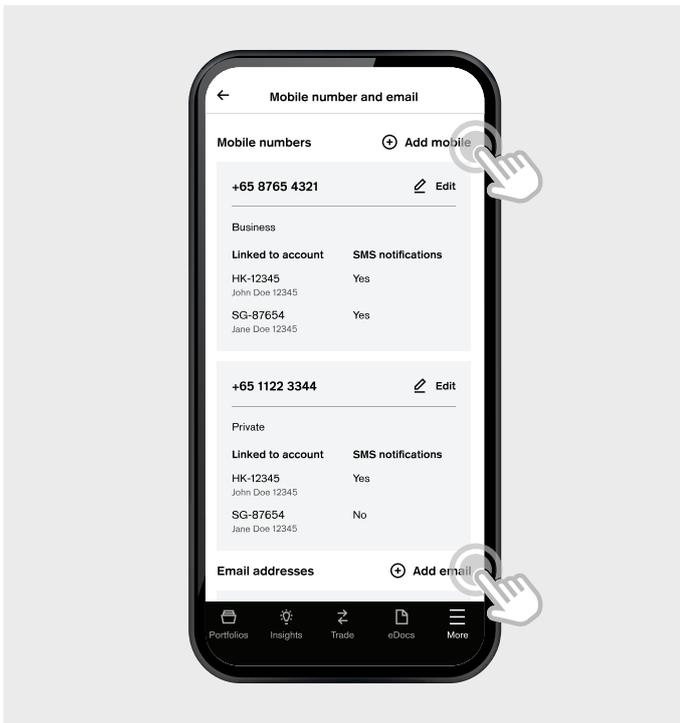


Add a mobile number or email address

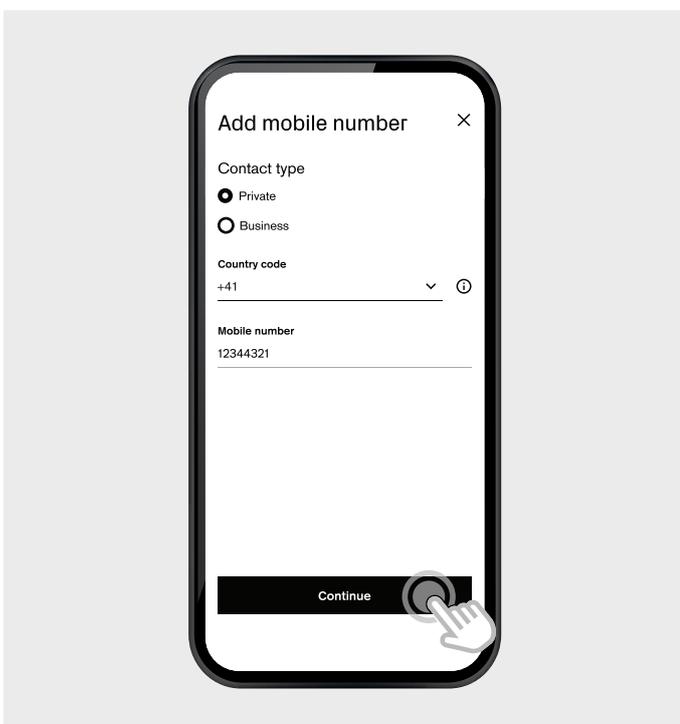
Step 1: Upon login, tap “Settings” from the main navigation bar.

For mobile users, look for “Settings” under the “More” tab.

Under the section “Contact details”, tap “Mobile number and email”.

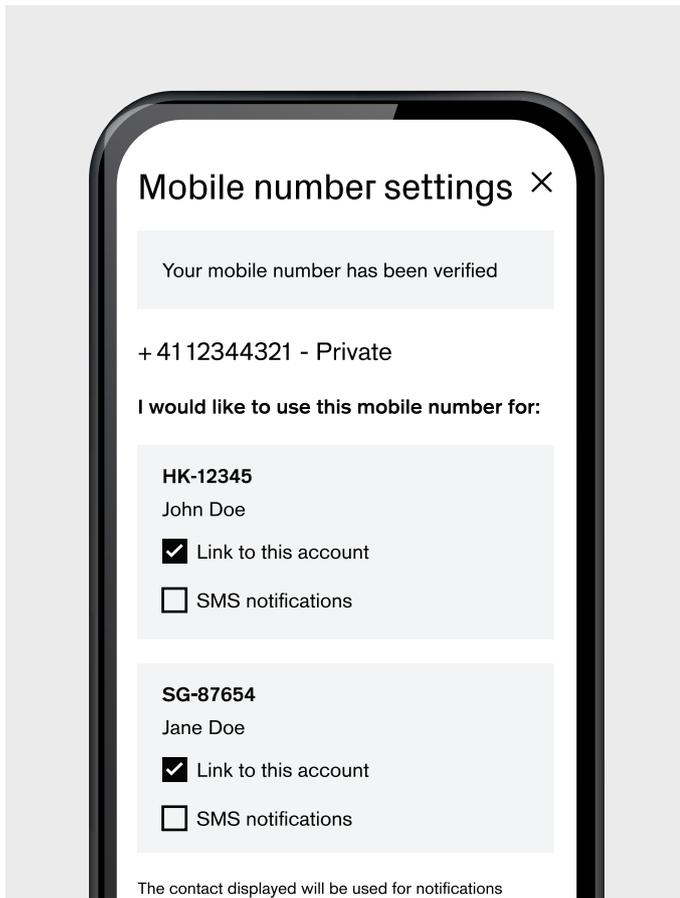


Step 2: Tap on the “(+) Add mobile” or “(+) Add email” button.



Step 3: Enter your details in the next screen. Tap “Continue” to proceed.

Step 4: A security code will be sent to the mobile number or email address that has been entered. Follow the on-screen instructions to verify the change.



Step 5: After verification, select the account(s) that the mobile number or email address will be applied to, and set your notification preferences.

You can also choose to use the newly added mobile number or email address to receive app-related notifications.

Step 6: Lastly, follow the on-screen instructions to authenticate and confirm the change via your Mobile Token.

Once completed, you and your Relationship Manager will receive a confirmation message of the change (via SMS/email).

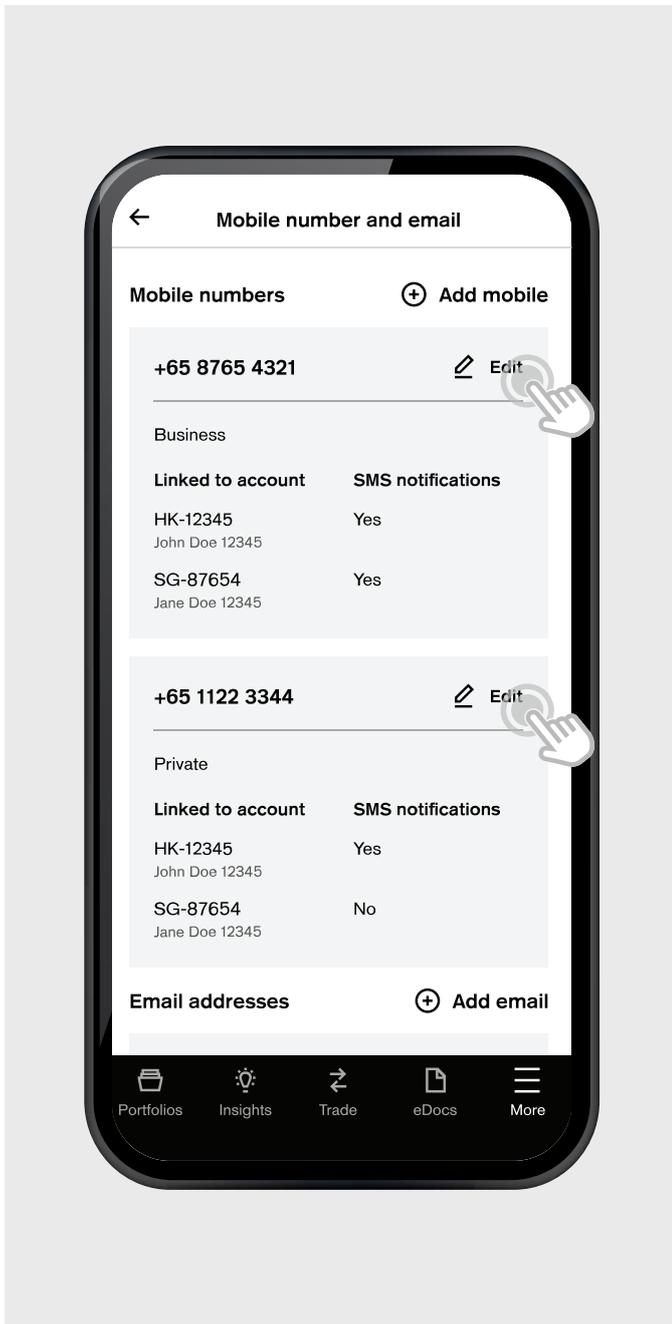
Remove a mobile number or email address

Step 1: Upon login, tap “Settings” from the main navigation bar.

Step 2: Under the section “Contact details”, tap “Mobile number and email address” and tap on the “Edit” icon next to the mobile number or email address that you would like to remove.

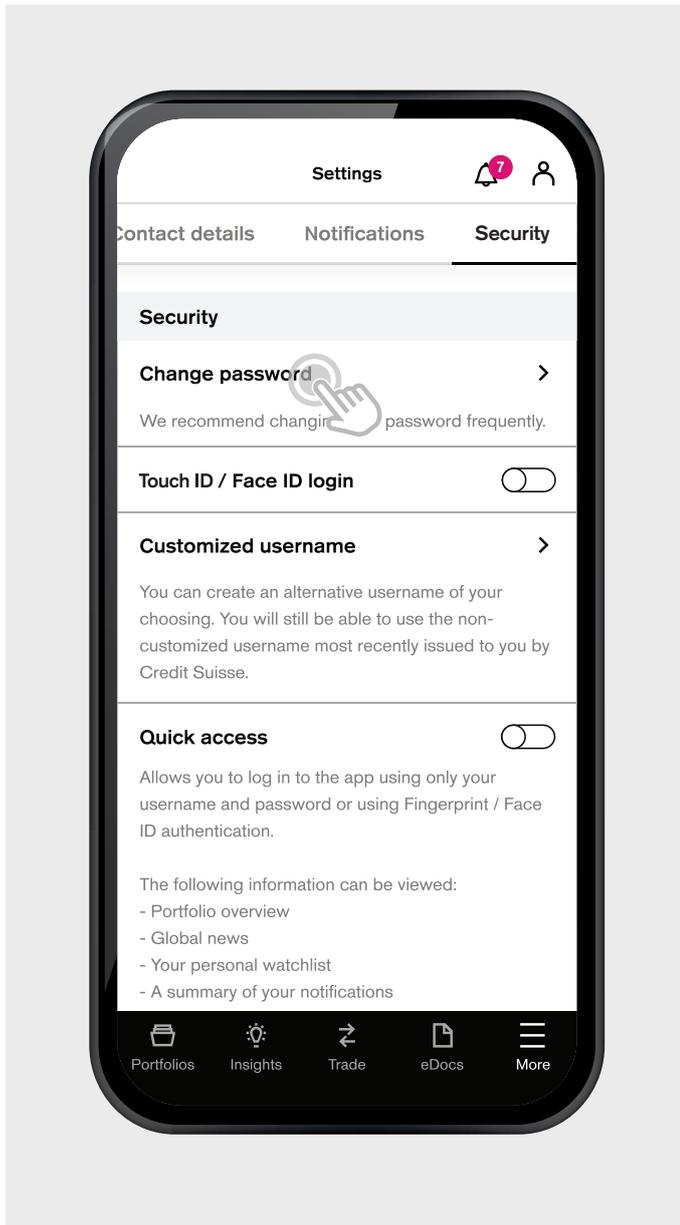
Step 3: Tap on the “Delete this number/email” option to remove the mobile number or email address.

Step 4: Follow the on-screen instructions to confirm your deletion and authenticate the change via your Mobile Token.



Once completed, you and your Relationship Manager will receive a confirmation message of the deletion of your contact details (via SMS/email).

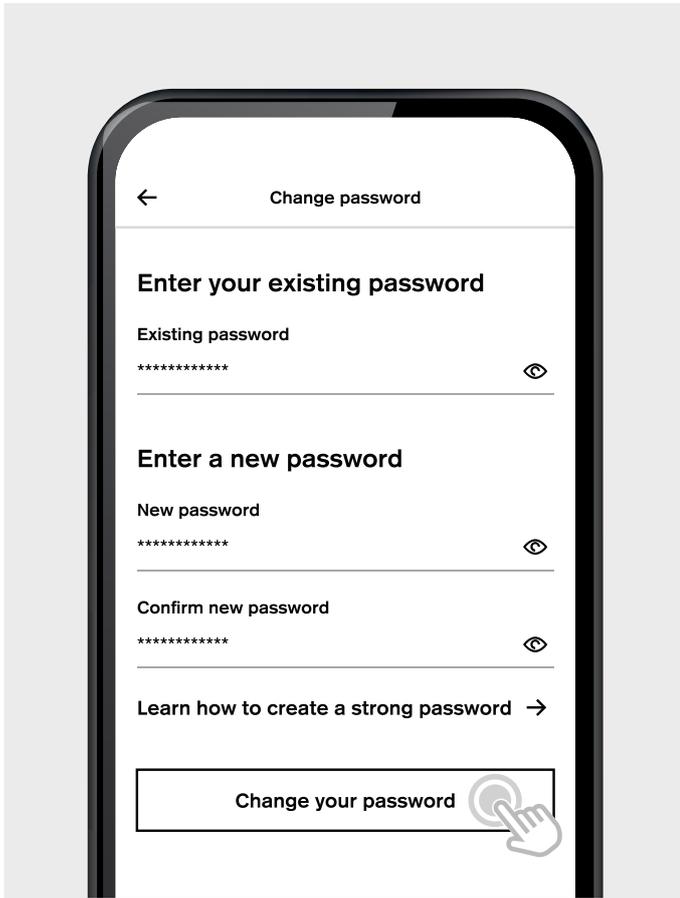
Security details



Change your password frequently for better security

Step 1: Upon login, tap “Settings” from the main navigation bar.

Step 2: Scroll down to the “Security” section, tap “Change password”.



Step 3: Enter your existing password, followed by your new password.

(Use tips from “Learn how to create a strong password” to create a safe password)

Step 4: Tap “Change your password” to confirm the change.

Step 5: Lastly, follow the on-screen instructions to authenticate and confirm the change.

For more information, contact our Customer Care Center via email or phone. Alternatively, your Relationship Manager remains available to you.

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