

Credit Suisse Wealth Management APAC app


First-time Login and Setting Up Your Mobile Token



Setting password for first time users

Before you begin, please ensure you have the following:

- Your account number
- The mobile number that you provided on the account opening documents / Credit Suisse Wealth Management APAC app application form



Credit Suisse
Wealth Management APAC

Username

Password

Login

First time user →
Forgot your user or password? →
Trouble logging in? →
Access & system requirements →

Step 1:

If you have not yet downloaded the App, search for “Credit Suisse WM APAC” app on the App Store or Google Play.

Launch the App on your mobile device or access the web version at www.credit-suisse.com/apac/app.

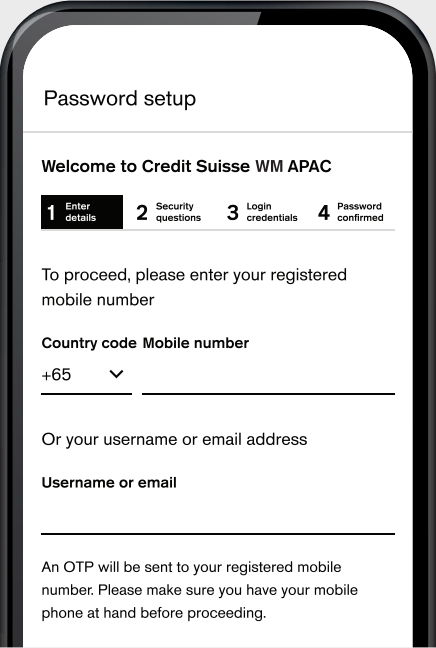
Tap on "First time user".

Step 2:

Enter the mobile number that you have registered to use with the App.

A security code will be sent via SMS to your mobile device.

Enter the security code and answer the security questions to complete the authentication process.

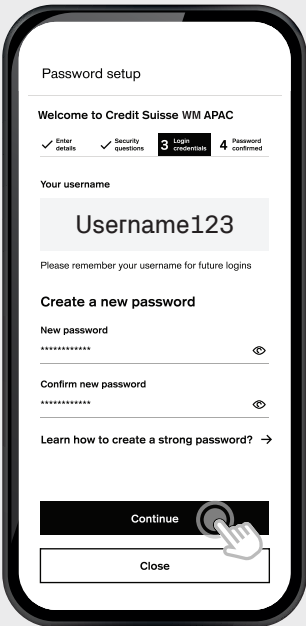


Step 3:

Your unique username will be shown. (Please remember it for future logins. It can be subsequently changed within the App).

Create your new password.

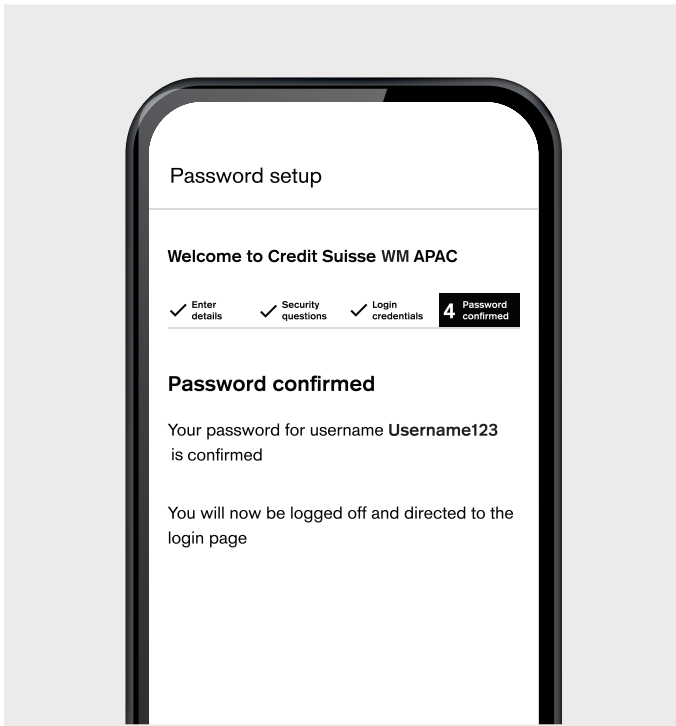
Tap "Continue".



First time login and password creation completed!

You will receive an SMS confirmation from Credit Suisse.

You can now log in to the Credit Suisse WM APAC app using your username and new password.

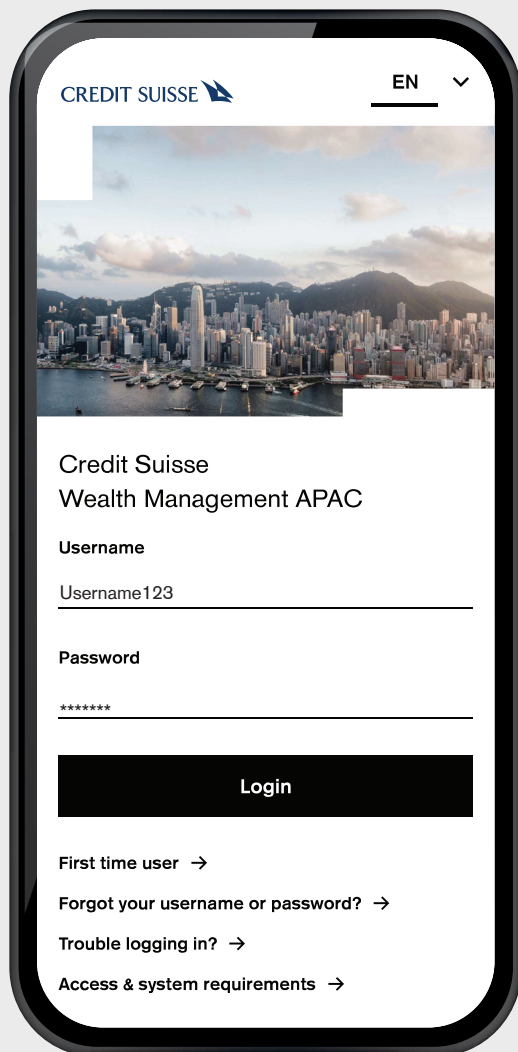


Set up your Mobile Token

Applicable on mobile devices only

Step 1:

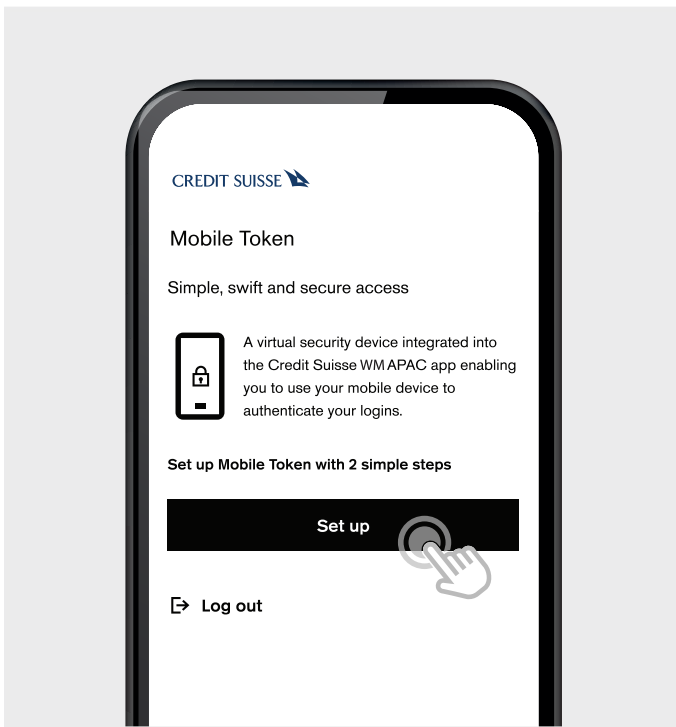
Open the Credit Suisse WM APAC app on your mobile device and log in using your username and password.



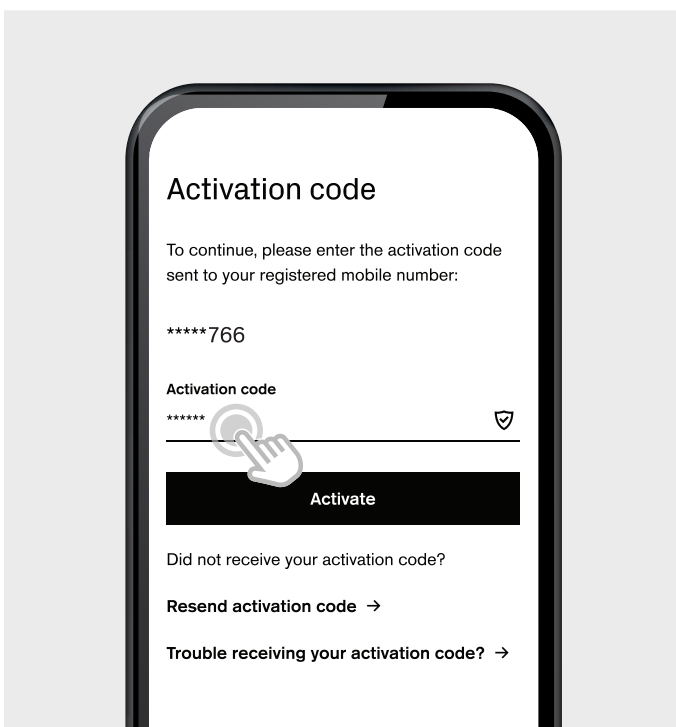
The screenshot shows the login interface of the Credit Suisse Wealth Management APAC app. At the top, there is a header with the 'CREDIT SUISSE' logo and a language selector set to 'EN'. Below the header is a large image of a city skyline. The main content area contains the app title 'Credit Suisse Wealth Management APAC', followed by 'Username' and 'Password' labels. The username field is pre-filled with 'Username123' and the password field is masked with '*****'. A black 'Login' button is positioned below the password field. At the bottom, there are four links: 'First time user →', 'Forgot your username or password? →', 'Trouble logging in? →', and 'Access & system requirements →'.

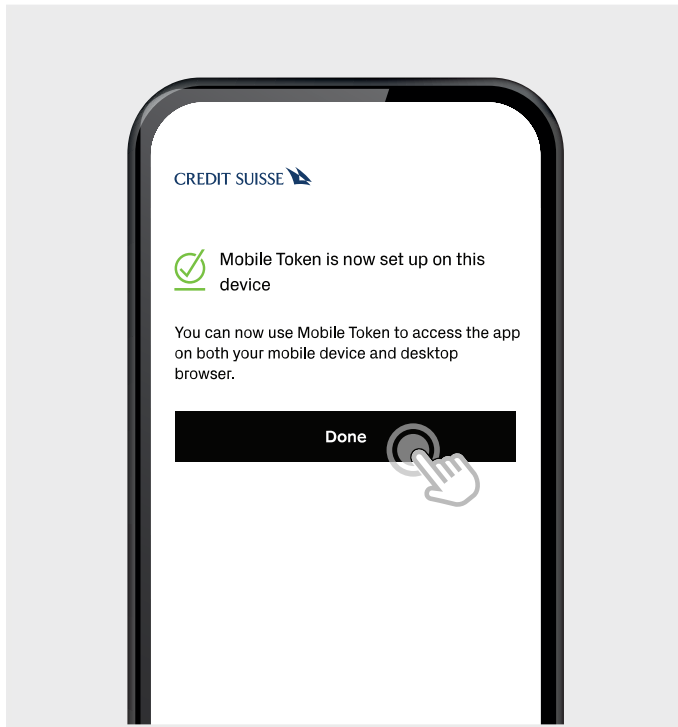
Step 2:

You will be prompted to set up your Mobile Token. Tap “Set up” to continue.



Key in the SMS activation code sent to the phone number you registered with Credit Suisse.





Step 3:

Tap “Done” to access the App and complete your Mobile Token set up.

Step 4:

Read and accept the Terms and Conditions and complete the Market Data User Classification section if required.

Your Mobile Token has now been set up. Please log in to explore the features in the Credit Suisse WM APAC app.

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