

# Future Skills Case Study – Generation HK

## Generation HK – Hong Kong SAR

### Primary programs

Training bootcamp and job placement to support disconnected young people to build thriving, sustainable careers and to provide employers the highly skilled, motivated talent they need to improve business outcomes

### Beneficiaries

Young people



### Quote from Simon Yeung, CEO of Imbrace, Generation employment partner

“The unique strength and character of Samuel and other neurodivergent youth are actually putting them in advantage for the position of quality assurance tester. As long as we are willing to take a closer look and have more patience, their talent and capability are quite obvious.”



Picture of graduation ceremony (MQAT cohort)

### Story of Samuel, Generation HK graduate trainee

Samuel, a high school graduate on the autism spectrum, was struggling to find a job that fit his needs. He had studied accounting and started his career in accounting-related roles although he did not really like the field. Samuel kept changing jobs hoping to find out what he was passionate about and what suited him. He was frustrated and lost.

One day he took an online IT course and discovered he was fascinated by tech-related knowledge. He was then referred to Generation by his social worker and enrolled in the first cohort of the Manual Quality Assurance Testing (MQAT) program, a new training course designed by Generation and supported by the Credit Suisse APAC Foundation. Upon graduation, he was hired by Imbrace (one of Generation’s employment partners in the IT industry) as a Quality Assurance Tester (QAT).

While it took some time for Samuel to adapt to the new environment, his learning curve has been steep since the day he joined the company. According to Mr. Simon Yeung, CEO of Imbrace, Samuel even took the initiative to proactively interact with the Taiwan team for an emergency issue despite the language barrier he initially faced. This was truly an inspiring moment for Simon, as an employer, in realizing how the right mindset can hugely impact both the professional development of an individual as well as a company’s performance. This is also one of the important values delivered by Generation’s curriculum design - preparing learners to approach situations with the right behavior.

Because of Samuel’s hard work and his ability to apply his learned technical skills and soft skills, he was promoted by the company to become a Software Developer in May 2022, less than six months after he joined the company. In addition, he was assigned to be the mentor of a cohort 2 graduate who was subsequently hired by Samuel’s company as a Quality Assurance Tester.