

## **Coronavirus: Side by side with our clients, employees and communities**

Amid the ongoing spread of coronavirus (COVID-19) in the Philippines and across the world, the health and safety of our employees, our clients and our stakeholders is of utmost importance.

Since the initial outbreak, we have implemented responsive contingency measures globally to help protect against the spread of coronavirus while providing continuity of service. We will continue to develop and enhance our contingency measures and adhere to the Government's directive for Enhanced Community Quarantine over the coming weeks and beyond.

We remain committed to providing seamless service and support to all clients during these challenging times. On March 23, we implemented split working arrangements under which our staff work from different locations, including the Manila office, contingency site and at home.

Throughout this process, we are constantly monitoring the stability of our networks and systems to ensure that our operations continue to run smoothly.

We greatly value the trust you place in Credit Suisse Securities (Philippines) Inc. Please rest assured that our focus and commitment during this challenging time remains on serving you. Do not hesitate to get in touch with us if you have any questions.

Front Office: 8858-7725; 8858-7769; 8858-7729

Operations: 8858-7755; 8858-7714; 8858-7760

Many thanks for your understanding and support.

Please stay safe and healthy.

Very truly yours,



**Rene Joseph P. Ner**  
President