

**CREDIT SUISSE AG** Paradeplatz 8 P.O. Box CH-8070 Zurich Switzerland

 Tel.
 +41 844 33 88 44

 Fax
 +41 44 333 88 77

 media.relations@credit-suisse.com

## 2011 Credit Suisse Worry Barometer: Selected Results

## Top Ten for 2011

As in previous years, the "2011 Worry Barometer" survey asked 1,000 people entitled to vote in Switzerland to name their five biggest worries out of a list of 35.

Worry	2011	2010	2009	2011	2010	2009	
	Rank			Percentage of respondents			
Unemployment*	1	1	1	52	76	66	
Foreigners**	2	5	8	36	31	23	
Economy	3	14	6	35	12	27	
Financial markets***	4	13	5	30	13	29	
Healthcare	4	3	2	30	41	36	
Retirement provision	6	2	3	27	45	36	
Personal safety	6	6	7	27	28	25	
Social security	8	4	4	26	37	31	
Refugees	9	8	10	21	19	17	
New poverty	10	9	9	17	18	22	
No longer in the top 10							
Environmental protection	11	9	11	16	18	17	
European integration	14	7	15	14	23	12	

\* Unemployment/youth unemployment; \*\* Foreigners/integration/free movement of persons; \*\*\* Financial and banking crisis/financial market regulation

## Worry Barometer: Long-Term Comparison of the Three Main Concerns

Highest and lowest figures (in percent) are shown in bold

	2011	2010	2009	2008	2007	2006	2005	2004	2003
Unemployment	52	76	66	53	57	66	71	69	67
Foreigners	36	31	23	24	35	27	30	24	18
Economy	35	12	27	17	9	13	25	19	20



## Worry Barometer: Confidence in Institutions 2011

"How much personal confidence do you have in the following institutions?" (possible answers: confidence (see table), neither/nor, no confidence, no answer); more than one answer possible; figures are in % of respondents.

Rank	Institution	2011	2010	2009
1	Federal Court	66	72	66
2	Employee organizations	64	53	60
3	Employer organizations	62	46	59
3	Paid-for newspapers	62	66	55
5	Television	61	76	72
6	Police	60	70	66
7	Radio	59	77	70
8	Federal Council	58	64	56
9	Churches	55	57	49
9	National Council	55	64	64
11	Internet	54	60	52
12	Council of States	52	62	53
13	Banks	51	60	52
14	Armed forces	49	56	57
15	Free newspapers	47	61	57
16	Government services	46	51	47
17	Political parties	37	45	32
18	European Union	20	34	31